

2590109

Registered provider: 4 Pure Heart Limited

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

A private provider operates this home, which provides care for up to 2 children who may experience social and emotional difficulties. At the time of inspection, one child was living in the home and was spoken with.

The manager registered with Ofsted in June 2020.

Inspection dates: 10 and 11 March 2026

Overall experiences and progress of children and young people, taking into account	outstanding
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How well children and young people are helped and protected	outstanding
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The effectiveness of leaders and managers	outstanding
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The children's home provides highly effective services that consistently exceed the standards of good. The actions of the children's home contribute to significantly improved outcomes and positive experiences for children and young people who need help, protection and care.

Date of last inspection: 6 November 2024

Overall judgement at last inspection: outstanding

Enforcement action since last inspection: none

Recent inspection history

Inspection date	Inspection type	Inspection judgement
06/11/2024	Full	Outstanding
19/12/2023	Full	Outstanding
06/12/2022	Full	Outstanding
15/02/2022	Full	Good

Inspection judgements

Overall experiences and progress of children and young people: outstanding

Children experience exceptional, life-enhancing care that enables them to make sustained and measurable progress. Staff know the children deeply and use this insight to deliver highly individualised, responsive care. Children's voices are consistently prioritised, and their wishes directly influence daily care and longer-term planning. This results in children feeling valued, listened to, and empowered.

Education is promoted with uncompromising ambition. One child's significant improvement in attendance and attainment, are clear evidence of an influential learning culture. Another child, who is relatively new to living in the home has already demonstrating notable progress due to staff's patient, skilled, and child led approach, which ensures that the child engages positively and at a pace that suits their needs. Staff's unwavering commitment ensures that education is accessible, meaningful, and aspirational for all children.

Staff demonstrate excellent creativity and persistence in maintaining positive family connections despite complex circumstances. Regular updates and flexible family time options reflect their commitment to preserving a child's identity and sense of belonging. In the absence of strong family connections, staff place considerable emphasis on nurturing safe, stable peer relationships for children. This has resulted in one child maintaining friendships from their hometown, which has directly resulted in them experiencing no missing incidents from the home since moving in. Another child had been equally well supported to develop positive, pro social friendships in school and the community.

Children moving into and out of the home is handled with remarkable care. Moves are thoughtfully paced, meticulously planned, and always centred on the child's emotional wellbeing. Even during challenging times, staff create positive, respectful, and memorable endings, demonstrating their high standards and deep commitment to each child.

The home's model of care is seamlessly and consistently embedded across all aspects of practice. Warm, nurturing relationships are balanced with clear professional boundaries. Reflective practice and restorative approaches are evident throughout daily interactions, records, and team discussions. This creates a highly stable, emotionally secure environment where children thrive and achieve exceptional outcomes.

How well children and young people are helped and protected: outstanding

Safeguarding practice in the home is remarkable. Staff have an in-depth understanding of the children's risks, vulnerabilities and behaviours, and they respond with high levels of professional curiosity and vigilance. Risk assessments are detailed, dynamic, and regularly updated, ensuring they accurately reflect the children's lived experiences.

When incidents occur, staff act with immediate, well-coordinated professionalism, following procedures without delay and prioritising the child's emotional and physical safety. Even when risks are not previously identified, staff respond swiftly and confidently. Their vigilance, professional curiosity and adherence to safeguarding protocols ensure that children receive rapid protection and reassurance. This demonstrates a deeply embedded safeguarding culture.

Children benefit from consistent, nurturing relationships with staff who know them exceptionally well. Staff recognise subtle changes in mood or behaviour and take proactive action to protect children. Staff use restorative, trauma informed approaches that reduce risk, repair relationships and help children learn safer ways of managing emotions.

Allegations and concerns are managed with full transparency and rigour. The manager seeks external advice promptly and maintains effective partnership working with safeguarding agencies. This ensures that children's voices are always taken seriously and that staff are held to high standards of accountability.

Staff provide a consistently safe, stable and protective environment where children feel valued, heard and secure. Staff's progress in managing risk is significant. Children thrive because safeguarding practice is proactive, reflective and of excellent quality.

The effectiveness of leaders and managers: outstanding

The manager is an inspirational leader. Their unwavering ambition for children drives a culture of excellence throughout the team. The manager's vision is rooted firmly in the voice and aspirations of each child, ensuring that children's dreams shape every decision made about their care.

The manager and deputy manager work seamlessly together. They have formed a highly effective leadership team whose complementary skills and shared values create an nurturing, aspirational environment. Their approach results in practice that consistently exceeds statutory expectations and delivers outstanding outcomes for children.

The manager's oversight of the home is exemplary. They maintain a detailed understanding of daily practice, children's progress, and staff performance. The manager's scrutiny of children's records and care is meticulous and ensures that there are no gaps in the quality or continuity of care. Their presence is evident in all aspects of the home's operation, enabling them to identify promptly where a child may need additional support and that staff practice remains consistently of the highest standard.

The manager is a powerful and highly effective advocate for children. When concerns arose regarding the unplanned move of a child, the manager challenged the local authority's decision with confidence, professionalism, and persistence. Their escalation ensured that the child's rights and welfare remained central, and advocacy services were appropriately involved. Although this event had an emotional effect on the staff, the

manager and deputy manager guided staff through a difficult period, reinforcing a culture of reflection and resilience.

Practice-related supervision is of a remarkable standard. These sessions provide staff with highly reflective, child-centred opportunities to explore their practice, celebrate their strengths, and identify areas for continued development. Staff receive feedback that is bespoke to them and directly linked to the needs and progress of the children they care for. This ensures that staff feel valued, motivated, and confident in their roles. Appraisals are also excellent, balancing honest, constructive feedback with clear, achievable development plans. Children play a meaningful role in contributing to staff appraisals, ensuring that their voices shape the professional growth of the adults caring for them.

A culture of continuous learning is firmly embedded in the home. Team meetings include focused learning sessions, reflective workshops, and exploration of relevant legislations and guidance. Staff attend with enthusiasm and feel respected and included in discussions. Staff describe these opportunities as highly valuable and directly linked to their confidence and skill in managing complex situations. This commitment to ongoing development significantly enhances the quality of care children experience.

No requirements or recommendations were raised following this inspection.

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people, using the social care common inspection framework. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Children's home details

Unique reference number: 2590109

Provision sub-type: Children's home

Registered provider: 4 Pure Heart Limited

Registered provider address: 3 Atlantic Business Centre, Atlantic Street, Broadheath, Altrincham WA14 5NQ

Responsible individual: Ranjit Bains

Registered manager: Nazreen Bi

Inspectors

Deirdre Silkstone, Social Care Inspector (lead)
Zoe Monaghan, Social Care Inspector

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