

2587233

Registered provider: Safe Haven Adolescent Care Group Ltd

Assurance inspection

Inspected under the social care common inspection framework

Information about this children's home

The home is owned and managed by a private provider. It offers care for one child who may experience social and emotional difficulties. One child was living at the home at the time of the inspection.

The manager registered with Ofsted on 26 September 2023.

Inspection date: 9 October 2024

Date of last inspection: 21 August 2024

Judgement at last inspection: good

Enforcement action since last inspection: none

Information about this inspection

At this inspection, the inspector evaluated:

- the care of children
- the safety of children
- the effectiveness of leaders and managers.

The inspector has looked closely at the experiences and progress of children, using the social care common inspection framework. This assurance inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Findings from the inspection

We did not identify any serious or widespread concerns in relation to the care or protection of children at this assurance inspection.

Staff have created loving relationships with the child living at the home through embedding an approach of unconditional positive regard. The manager of the home has instilled this ethos, and all staff demonstrated this towards the child, even during challenges.

Staff consistently promote positive behaviour in line with the child's behaviour management plan. They use de-escalation techniques and encourage the child to make 'good choices', with the least restrictive holds only used when necessary to protect the child. Staff recognise the impact that physical intervention can have on children and ensure the child understands what has happened and that they know relationships with staff remain supportive post-incident.

When incidents occur, the manager investigates these thoroughly and notifies and involves appropriate professionals to ensure that staff practice can be addressed and the safety of the child living there is maintained.

The manager ensures that appropriate consultation takes place with a primary focus on the child's voice. The manager considers who it is appropriate to gain feedback from and whether consultation and opinions sought are beneficial for the child living there. The manager has put a focus into building constructive relationships with professionals involved in the child's care.

The cleanliness of the home could be improved. All staff are responsible for cleaning, but there are no systems in place to prompt or capture what has been cleaned. Although the washing of clothes and dishes was completed, items such as the microwave had not been cleaned. The manager agreed this was an opportunity to improve the cleanliness of the property.

Managers have followed safer recruitment practices when employing people since the last inspection. There are currently no vacancies for therapeutic staff or leaders.

Staff do not always have sufficient training. The manager had arrangements in place for all staff to receive training; however, two members of newly recruited staff had worked a night shift without having yet completed their fire safety training. This oversight on training completion meant managers could not be assured these staff could have responded appropriately in the event of a fire.

The leadership of the service is currently going through a period of change. There has been a recent turnover of staff at both management and senior management level, which means leadership arrangements at the service are uncertain for the

near future. Management arrangements at the time of the assurance inspection kept children safe from harm.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
21/08/2024	Full	Good
14/11/2023	Full	Good
21/09/2022	Full	Good
10/11/2021	Full	Good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that— promotes their welfare. In particular, the standard in paragraph (1) requires the registered person to— ensure that staff have the experience, qualifications, and skills to meet the needs of each child. (Regulation 13 (1)(b) (2)(c))	21 January 2025

Recommendation

- The registered person should ensure that the home meets children's basic day-to-day needs and physical necessities. In particular, staff and managers should ensure that the environment is clean. ('Guide to the Children's Homes Regulations, including the quality standards', page 15, paragraph 3.7)

Children's home details

Unique reference number: 2587233

Provision sub-type: Children's home

Registered provider: Safe Haven Adolescent Care Group Ltd

Registered provider address: 2 Whiting Street, Sheffield S8 9QR

Responsible individual: Christie-Lauren O'Connor

Registered manager: Stacy Linstead Barnes

Inspector

Vikki Thwaites, Social Care Inspector

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