

2585139

Registered provider: Tressell Homes Ltd

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

The home is operated by a private company. It provides care for up to two children who may have social and emotional and learning difficulties.

The manager registered with Ofsted in June 2020.

Inspection dates: 7 and 8 October 2025

Overall experiences and progress of children and young people, taking into account	good
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How well children and young people are helped and protected	good
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The effectiveness of leaders and managers	good
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The children's home provides effective services that meet the requirements for good.

Date of last inspection: 7 May 2024

Overall judgement at last inspection: good

Enforcement action since last inspection: none

Recent inspection history

Inspection date	Inspection type	Inspection judgement
07/05/2024	Full	Good
13/09/2023	Full	Good
07/02/2023	Full	Good
01/12/2021	Full	Good

Inspection judgements

Overall experiences and progress of children and young people: good

There was one child living at the home at the time of this inspection. One child has moved on from the home since the last inspection. This report reflects the experience and progress of each child.

One child lived at the home for a significant period, which provided them with stability. Staff supported the child to develop their independence skills in preparation for their planned move to supported accommodation. The manager ensured that the child was involved in this process, and the child experienced a positive ending to their time living in the home.

Planning for the child moving into the home was thorough. The manager liaised with family members and professionals who know the child well, to ensure that their needs could be met. The child spent time with staff and visited the home prior to moving in. This helped the child to settle in.

Staff support every child to access a range of social and educational activities. For example, one child was supported to attend a writer's group, which enhanced their education and channelled their creative interests. The child currently living in the home is being supported to attend a variety of community-based activities. These pursuits help children to have fun and develop their individual interests.

Managers and staff understand the importance of family relationships for each child. Family members spend time in the home. The manager and staff are working to develop positive relationships with people who are important to the child.

The manager and staff prioritise the importance of education. When one child struggled to attend formal education, they were provided with alternative opportunities to learn. The child living in the home attends education consistently. One education professional said that communication between staff at home and school is positive. They are informed of changes that may impact on the child's ability to learn.

Each child's health needs are identified. The child is supported to access specialist health services. The manager and staff work closely with specialist health professionals to develop their understanding of the child's complex needs. Arrangements for managing medication are safe and effective.

The home provides a comfortable environment for children to live in. Children are supported to personalise their bedrooms. The child has lots of personal items in all areas of the home. This supports the child's sense of permanence and belonging.

How well children and young people are helped and protected: good

Staff understand their safeguarding responsibilities. On occasions, staff have appropriately requested assistance from the police when the child's behaviour has become unsafe. The manager shares information with relevant professionals when there are concerns for the child's safety.

When incidents occur, staff take appropriate action to keep the child safe. On one occasion, staff physically intervened to ensure the child's immediate safety. This action was proportionate and necessary. However, the record of this incident lacks detail. The child was not spoken to about the intervention. This reduces the manager's ability to evaluate staff practice and understand and respond to the child's feelings.

Plans reflect the specific risks to each child who has lived in the home. The manager ensures that plans to minimise risk are clear and detailed. Plans are updated to reflect strategies for staff to use to support the child. Staff know and follow these plans. The manager works alongside external professionals to reduce the risks for the child.

Staff talk to the child about important topics that impact on their safety. This includes help to understand the risks they may face when in the community and the importance of safe behaviour when travelling in the car. Staff are developing their understanding of the triggers for the child's behaviour.

The effectiveness of leaders and managers: good

The home is managed by a suitably qualified and experienced manager. He supports the staff team to deliver care that improves children's outcomes and helps them to achieve their full potential.

The manager and staff work well with other professionals involved with each child. Professionals speak highly of the commitment leaders and managers show to supporting children's complex needs. Leaders and managers value the views of those who know the child well.

A stable staff team provides support for each child. Staff say they are supported by leaders and managers, and each other. When agency staff work in the home, managers carry out the necessary checks to ensure that they can safely meet each child's needs.

Leaders and manager understand the plans for each child and the care they need to receive to help them progress. Leaders and managers have oversight of the work staff complete. Regular monitoring supports them to identify patterns and trends to improve the quality-of-care children receive.

Staff receive regular supervision that is focused on the child's needs and progress. Records of supervision are detailed. The manager appropriately challenges staff when this is necessary. Annual appraisals are used to share feedback about staff performance

and identify any development needs. However, the views of the child and other professionals who have worked with the staff member are not considered.

Team meetings take place regularly and are well attended. The manager uses research to support staff's understanding of each child's needs. Staff have completed mandatory training as set out in the home's statement of purpose and training to meet individual children's needs. This helps staff to develop their skills to meet each child's complex needs.

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person must take to meet the Care Standards Act 2000, The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person must comply within the given timescales.

Requirement	Due date
The registered person must ensure that— within 24 hours of the use of a measure of control, discipline or restraint in relation to a child in the home, a record is made which includes— the name of the child; details of the child's behaviour leading to the use of the measure; the date, time and location of the use of the measure; a description of the measure and its duration; details of any methods used or steps taken to avoid the need to use the measure; the name of the person who used the measure ("the user"), and of any other person present when the measure was used; the effectiveness and any consequences of the use of the measure; and a description of any injury to the child or any other person, and any medical treatment administered, as a result of the measure; within 48 hours of the use of the measure, the registered person, or a person who is authorised by the registered person to do so ("the authorised person")— has spoken to the user about the measure; and has signed the record to confirm it is accurate; and	19 November 2025

within 5 days of the use of the measure, the registered person or the authorised person adds to the record confirmation that they have spoken to the child about the measure. (Regulation 35 (3)(a)(i)(ii)(iii)(iv)(v)(vi)(vii)(viii)(b)(i)(ii)(c)(iv))

Specifically, the registered person must ensure that all records for behaviour management have all necessary documentation and ensure that children are spoken to by someone not involved in the incident in order to determine their feelings about this.

Recommendations

- The registered person should ensure that children's views are sought to inform care provided. Specifically, when completing evaluations, the manager should consider the child's view of the incident or work completed. ('Guide to the Children's Homes Regulations, including the quality standards' page 22, paragraph 4.11)
- The registered person should ensure that all staff have their performance and fitness to carry out their role formally appraised at least once annually. This appraisal should take into account, where reasonable and practical, the views of other professionals who have worked with the staff member over the year and children in the home's care. ('Guide to the Children's Homes Regulations, including the quality standards' page 61, paragraph 13.5)

Information about this inspection

The inspector has looked closely at the experiences and progress of children and young people, using the social care common inspection framework. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Children's home details

Unique reference number: 2585139

Provision sub-type: Children's home

Registered provider: Tressell Homes Ltd

Registered provider address: Tressell Homes Ltd, Unit 41, Price Street Business Centre, Price Street, Birkenhead CH41 4JQ

Responsible individual: Julie Collins

Registered manager: Paul Lonergan

Inspector

Anna Belshaw, Social Care Inspector

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