

2580626

Hexagon Care Services Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

This is a privately owned children's home. It is registered to provide care and accommodation for up to three children who may have emotional and/or behavioural difficulties.

There is a registered manager in post. She registered with Ofsted in May 2020.

Inspection date: 3 November 2020

This monitoring visit

Ofsted identified serious failings in safeguarding at the assurance visit on 22 September 2020. Three compliance notices were issued under section 22a of the Care Standards Act 2000. These were in relation to regulation 12, the protection of children standard, regulation 13, the leadership and management standard and regulation 14, the care planning standard.

During this visit, the inspector considered the action taken by the provider to meet the steps under each compliance notice. The inspector found that the provider met the steps under the compliance notices for regulations 12, 13 and 14.

The manager has reviewed the risk assessment process. The risk assessments now contain relevant specific information that is individual to each child's needs. The risk assessments include the strategies that staff are expected to follow to reduce the risks. Furthermore, staff confirmed that the risk assessments have improved and are now more 'helpful'.

The provider has taken sufficient action to meet the steps under compliance notice 12, the protection of children standard.

The inspector considered the action taken by the provider to meet the steps under compliance notice 13, the leadership and management standard. The manager and staff understand children's care plan objectives and they are supporting children to

reach their potential. One child has made significant progress in meeting his individual objectives. Another child recently moved into the home, and the manager and staff understand his needs and goals.

Since the assurance visit, the manager has not used any night staff and the core staff team has completed the shifts. The staff have completed online training relevant to children's individual needs, including child criminal exploitation, county lines and alcohol and drug misuse. Some gaps remain in training across the team, although the manager has arranged for this training to take place.

The manager has introduced new monitoring and review systems to evaluate children's care. These include an additional level of monitoring by the team leaders. These new systems will help the manager to evaluate children's care to help children reach their full potential.

The provider has taken sufficient steps to meet the compliance notice under regulation 13.

The inspector considered the action taken by the provider to meet the steps under compliance notice 14, the care planning standard. Since the assurance visit, one child has moved out of the home and one child has moved into the home. Two children are currently living at the home.

The manager completed a robust impact risk assessment to ensure that the manager and staff can meet the children's needs. This includes the views of other professionals involved with the new child.

The manager and staff have carefully considered the care plan objectives for this child and staff skills in meeting both children's needs. Furthermore, the staff have had training relevant to the children's needs.

The manager and staff review children's day-to-day care. Staff use incentive charts to encourage children to meet their goals. For example, children are given incentives to attend education. This is working because one child is attending education.

The new monitoring and review tool includes an overview of children's care. Team leaders and managers monitor this, which adds another level of oversight to the overall monitoring of the home.

The provider has taken sufficient steps to meet the compliance notice under regulation 14.

Recent inspection history

Inspection date

Inspection type

Inspection judgement

No previous inspection.

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
The registered person must compile in relation to the children's home a statement ('the statement of purpose') which covers the matters listed in Schedule 1. The registered person must provide a copy of the statement of purpose to HMCI and make a copy of it available upon request to— - a person who works at the home; - a child, or a child for whom accommodation in the home is being considered; - a child's placing authority; and in the case of a qualifying school, the secretary of state. The registered person must— - keep the statement of purpose under review and, where appropriate, revise it; and - notify HMCI of any revisions and send HMCI a copy of the revised statement within 28 days of the revision. (Regulation 16 (1) (2)(a)(b)(d)(e) (3)(a)(b))	22/12/2020

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 2580626

Provision sub-type: Children's home

Registered provider: Hexagon Care Services Limited

Registered provider address: Unit 1 Tustin Court, Riversway, Preston PR2 2YQ

Responsible individual: Louise Whitby

Registered manager: Jennifer Chrysanthou

Inspector

Catherine Fargin, Social Care Inspector

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