

2578355

Registered provider: Horizon Care and Education Group Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

The home is part of a large private organisation. The home cares for up to four children who may have social and emotional difficulties.

Since the last inspection, the same child has continued to live at the home, with no new children leaving or joining the home. The registered manager position is vacant. The manager who has been in day-to-day charge of the home since 1 May 2024 has not yet submitted their application to register with Ofsted.

Inspection date: 23 July 2024

This monitoring visit

On 18 and 19 June 2024, a full inspection of the home was completed. Ofsted judged the home as inadequate, as there were serious and widespread failures that meant children were not protected and their welfare was not promoted. As a result, Ofsted issued requirements in relation to Regulations 6, 8, 12, 13, 24, 33, 35 and 36, and a compliance notice under Regulation 13 and a restriction of accommodation notice were issued.

The purpose of this visit was to review the progress managers have made towards meeting the steps in the compliance notice and requirements issued. Leaders and managers have made good progress since the last inspection.

Experienced senior leaders support the manager and provide them with fortnightly supervision. In turn, the manager is providing supervision to staff. Managers and staff receive a clear and consistent message regarding the standard of care to be provided to children. Supervision also provides an opportunity for managers and staff to reflect on and develop their practice.

Managers have considered feedback from the last inspection and have made positive changes to their oversight of the home. A new location risk assessment has been

completed, which incorporates information provided by the police. This will assist managers to plan for and make informed decisions about new children moving into the home.

Shortfalls in staff training have been addressed, and staff have completed a range of training courses since the last inspection. This is work in progress, with more training courses planned in the near future.

The manager has taken steps to understand and better support the child's health needs. Health appointments are scheduled, and when the child chooses not to attend, the manager is creative and seeks home visits by health professionals.

The child continues not to attend school. There is a good plan in place to support online education and provide learning experiences. Staff are doing their best to encourage the child's participation. However, the child is currently disengaged from the home due to frequent missing-from-care episodes. As a result, the child's attendance and engagement in activities are mixed, and their learning is negatively affected because of this.

Missing-from-care episodes continue to increase in frequency and length of time away. Staff follow the child's missing-from-home protocol and they are working in partnership with relevant agencies. Professionals working with the child report that they are satisfied that staff are doing all they can to locate the child and encourage them to return. Nevertheless, missing-from-home episodes remain a concern. At this time, Ofsted do not believe it would be appropriate to lift the restriction of accommodation and this remains in place. Requirements in relation to Regulations 35 and 36 have not been considered during this visit and will be reviewed at the next inspection.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
18/06/2024	Full	Inadequate
22/05/2023	Full	Requires improvement to be good
05/07/2022	Full	Good
13/04/2021	Full	Good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply with the given timescales.

Requirement	Due date
The registered person must ensure that— within 24 hours of the use of a measure of control, discipline or restraint in relation to a child in the home, a record is made which includes— a description of the measure and its duration; the effectiveness and any consequences of the use of the measure; and within 48 hours of the use of the measure, the registered person, or a person who is authorised by the registered person to do so ("the authorised person")— has spoken to the user about the measure. (Regulation 35 (3)(a)(iv)(vii)(b)(i))	30 August 2024
The registered person must maintain records ("case records") for each child which— include the information and documents listed in Schedule 3 in relation to each child; are kept up to date. (Regulation 36 (1)(a)(b))	30 August 2024

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 2578355

Provision sub-type: Children's home

Registered provider: Horizon Care and Education Group Limited

Registered provider address: Venture House Prospect Business Park, 12 Prospect Park, Longford Road, Cannock, Staffordshire WS11 0LG

Responsible individual: Alexander Scott

Registered manager: Post vacant

Inspectors

Vicky Smith, Social Care Inspector

Joanne Hawkins, Social Care Inspector

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