

2578355

Registered provider: Horizon Care and Education Group Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

The home is part of a large private organisation. The home cares for up to four children who may have social and emotional difficulties.

The home manager has been in post since 1 September 2025 and has submitted their registration application to Ofsted. The manager and responsible individual were present throughout the visit.

Inspection date: 12 November 2025

This monitoring visit

At the assurance inspection conducted on 2 September 2025, inspectors identified widespread concerns. Following that inspection, no restrictions were imposed because leaders provided assurance that no further children would move into the home until the identified shortfalls had been addressed. The purpose of this monitoring visit was to evaluate the care provided to the one child who has recently moved out of the home and to assess the actions taken by leaders and the manager to resolve the shortfalls identified during the previous inspection.

Since the last inspection, no children have moved into the home. One child has moved out in accordance with their local authority care plan. This was a positive ending for the child, and staff worked effectively with the new home to support their transition into supported accommodation. Staff remain in communication with the child, and one staff member is being considered as a lifelong link to offer continued emotional support.

Staff have completed a range of training to improve their practice and responses. They have participated in three clinical sessions with the therapeutic team, covering topics such as boundaries, team culture and rethinking consequences in a trauma-informed way. These sessions provided staff with a reflective space to consider the child's experiences and the impact of their own practice, leading to some improvement.

Staff responses to the child's health needs have improved. Where referrals were made by external agencies, staff followed these up regularly and challenged delays. When a sensitive health concern arose, staff were empathetic and proactive in obtaining treatment. They used this opportunity to carry out meaningful work with the child, informing them of ways to manage health risks.

When the child left the home without permission, staff demonstrated professional curiosity to determine their location and maintained communication to ensure their safety. Since the last inspection, notifications of significant incidents have been submitted to Ofsted without delay.

There has been a notable increase in leadership presence in the home, providing consistent support for the child and staff. Weekly calls with senior leaders have ensured regular review of outstanding actions so that these are addressed in a timely manner. The home now benefits from a stable manager who, although only recently appointed, has been influential in driving progress. Incident reports reflect management oversight and include debriefs with the child. The manager has introduced changes to how documents are recorded. They are now written to the child and use child-friendly language. However, follow-up actions are not always completed, and this remains an area for development. For example, a complaint was raised about staff using vapes in the office, and this has not yet been addressed.

Some requirements under the relevant regulations remain in place and will be reviewed at the next full inspection.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
29/04/2025	Full	Requires improvement to be good
05/11/2024	Full	Good
18/06/2024	Full	Inadequate
22/05/2023	Full	Requires improvement to be good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply with the given timescales.

Requirement	Due date
The protection of children standard is that children are protected from harm and enabled to keep themselves safe. In particular, the standard in paragraph (1) requires the registered person to ensure— that the home's day-to-day care is arranged and delivered so as to keep each child safe and to protect each child effectively from harm. (Regulation 12 (1)(2)(b)) This specifically refers to ensuring that records of incidents are clear, detailed and demonstrate management oversight, reflection and learning.	1 December 2025
The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that— helps children aspire to fulfil their potential; and promotes their welfare. In particular, the standard in paragraph (1) requires the registered person to— use monitoring and review systems to make continuous improvements in the quality of care provided in the home. (Regulation 13 (1)(a)(b) and (2)(h)) This specifically refers to ensuring robust quality assurance and monitoring systems are in place, used regularly, and recorded.	1 December 2025
The care planning standard is that children— receive effectively planned care in or through the children's home; and	29 December 2025

have a positive experience of arriving at or moving on from the home. (Regulation 14 (1) (a)(b)) This particularly refers to poor planning and impact consideration when children move in and out of the home.	
The registered person must ensure that— No measure of control or discipline which is excessive, unreasonable or contrary to paragraph (2) may be used in relation to any child. The following measures may not be used to discipline any child— any form of corporal punishment; any punishment involving the consumption or deprivation of food or drink; any restriction, other than one imposed by a court or in accordance with regulation 22 (contact and access to communications), on— a child's contact with parents, relatives or friends; visits to the child by the child's parents, relatives or friends; a child's communications with any persons listed in regulation 22(1) (contact and access to communications); or a child's access to any internet-based or telephone helpline providing counselling for children; the use or withholding of medication, or medical or dental treatment; the intentional deprivation of sleep; imposing a financial penalty, other than a requirement for the payment of a reasonable sum (which may be by instalments) by way of reparation; any intimate physical examination; withholding any aids or equipment needed by a disabled child;	1 December 2025

any measure involving a child imposing any measure against another child; or any measure involving punishing a group of children for the behaviour of an individual child. (Regulation 19 (1) (2)(a)(b)(c)(i)(ii)(iii)(iv)(d)(e)(f)(g)(h)(i)(j)) This specifically relates to staff using punitive measures to implement consequences on the children.	
The registered person must maintain records ("case records") for each child which— include the information and documents listed in Schedule 3 in relation to each child; and are kept up to date. (Regulation 36 (1)(a)(b)) This refers to children's most up-to-date local authority documents not being available or on their case file.	29 December 2025

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 2578355

Provision sub-type: Children's home

Registered provider: Horizon Care and Education Group Limited

Registered provider address: C/O DWF Company Secretarial Services Limited, 1 Scott Place 2 Hardman Street, Manchester M3 3AA

Responsible individual:

Registered manager: Post vacant

Inspector

Latoya Morgan, Social Care Inspector

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