

Compliance action taken for childcare provision

Ref: 2577636/6118078

Date: 18 November 2025

Summary of outcome

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 22 July 2025, the provider notified us about matters relating to whistleblowing. The notification means that the provider met their legal responsibility as set out in the Statutory framework for the early years foundation stage to notify Ofsted of significant events.

We liaised with other agencies regarding this matter.

On 15 September 2025, we received concerns that the provider was not meeting requirements relating to concerns about children's safety and welfare.

On 14 and 17 November 2025, we carried out regulatory telephone calls. We found the provider was not meeting some of the requirements. We have served a welfare requirements notice. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this.

Actions needed by 18 November 2025:

- ensure that those with lead safeguarding roles understand the process to follow in the event of an allegation against a member of staff, in line with the local safeguarding partnership procedures
- provide support and coaching for staff, to ensure they implement the setting's policies and procedures consistently, with particular regard to behaviour management.

On 26 November 2025, we carried out a regulatory visit. The focus of the visit was to check whether the provider had met the safeguarding and welfare actions raised at their last regulatory event. We found that the provider had improved their knowledge and understanding of the procedures to follow if any allegations are raised about staff. Staff have been given additional support and training on the policies and procedures in place, and they have been reminded of the strategies for managing children's behaviour. We are satisfied the provider has met the safeguarding and welfare actions raised. The provider is still

registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted.