

2575463

First 4 Care Limited

Monitoring visit

Information about this children's home

This home is owned and operated by a private company. It provides care and support for up to two children with learning disabilities. The home offers short- to long-term care, depending on the needs of the child. Two children remain living at the home.

The manager registered in December 2020 and is suitably qualified.

The home now operates under a new responsible individual.

Inspection date: 9 August 2022

This monitoring visit

On 30 May 2022, Ofsted completed a monitoring visit following concerns about other children's homes connected to this provider. The inspectors found significant shortfalls relating to the protection of children, safer recruitment, the induction of new staff, their training and development, and management oversight.

Due to the significant failings within the children's homes connected to the provider, Ofsted served a restriction of accommodation notice to all of the homes.

A monitoring visit was carried out on 20 July 2022. The visit confirmed that the compliance notice under regulation 32 was met. This visit was carried out to determine whether further organisational improvements had been made.

A new responsible individual and director has been appointed to run the organisation. The outgoing responsible individual and owner has no involvement in the day-to-day running of the organisation. This reassures Ofsted that the new responsible individual has the freedom and authority to make decisions in all aspects of governance, such as finance, staffing, placements and conditions of registration.

The responsible individual has started to embed systems to ensure consistency and accountability across the management team. Managers have undergone additional

training in designated safeguarding responsibilities and safe recruitment practice. An interim operational manager is providing additional guidance and support to managers in their day-to-day duties and responsibilities.

The organisational development plan outlines the measures that have already been taken to improve practice to keep children safe. Existing staff have undergone refresher training in safeguarding and medication administration. Training in advanced autism and Makaton is diarised and the induction of new staff is more robust. This means that staff are better equipped to care for children with significant learning needs.

Staff are familiar with the whistle-blowing policy and all staff have signed a personal relationships contract. A review of recording activity has resulted in a digital recording system being installed. This provides the necessary safeguards to embed accurate and accountable recording activity.

Staff spoken to said that they welcomed the positive changes that have already taken place. They expressed a greater understanding of the importance of having an open and transparent dialogue and culture to ensure that children are appropriately safeguarded, and procedures are followed. This provides much reassurance to the regulator that any allegation, disclosure and/or safeguarding concern is reported and investigated with due diligence.

In summary, Ofsted have no cause to reissue the restriction of accommodation notice.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
08/03/2022	Full	Outstanding

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 2575463

Provision sub-type: Children's home

Registered provider: First 4 Care Ltd

Registered provider address: 16 St. Wilfrids Road, Bessacarr, Doncaster DN4 6AA

Responsible individual: James McCabe

Registered manager: Marley Higton

Inspector

Cath Sikakana, Social Care Inspector

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