

2569519

Pilgrim Extra Care Ltd

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

This home provides care and accommodation for up to four children with emotional and/or behavioural difficulties.

The home is owned by a private provider and is the only children's home operated by this provider.

The home was registered with Ofsted in April 2020. In June 2020, the home temporarily closed, following the resignation of the registered manager. It reopened in September 2020.

A monitoring visit was undertaken in November 2020 to review the admission of a child to the home.

The manager is registered with Ofsted.

Inspection date: 21 January 2021

This monitoring visit

This monitoring visit was carried out to review children's experiences, safeguarding arrangements, and the leadership and management of the home. Two children currently live in the home. This visit was undertaken remotely.

Children in the home are settled and are building trusting relationships with the staff team. Positive feedback was given by professionals about the children's placements. One child attends school full time and is making progress. The second child is still awaiting a school placement and is undertaking education in the home.

Most of the staff are not experienced and have not yet achieved the relevant qualification. Many are new to the home. Staff in their probationary periods, who are not qualified or experienced, are leading shifts. Staff do not always follow the risk assessments and behaviour management plans in place. In one case, a lack of

supervision resulted in a child accessing inappropriate images on the internet and sharing these with another child. The manager has taken steps to prevent this from happening again.

Children's plans are not always written in a child-friendly way. In addition, the information does not always link to other information, such as risk assessments and behaviour support plans.

Staff have completed a thorough induction process and a wide range of mandatory training. However, they have not received training in specific behaviours and risk factors impacting on the children. This means staff do not have a clear understanding of how best to support the children in these areas.

Staff feel supported by the management team. The manager is carrying out a number of care tasks alongside new staff. This helps the staff to learn and develop their practice. However, it does also reduce the manager's ability to carry out essential management oversight of the home.

The impact of the COVID-19 (coronavirus) pandemic has been well managed in the home. There are clear structures and routines in the home which support the children. Additional resources have been purchased to keep children occupied during lockdown periods. Staff have used their skills to create interesting activities for the children to participate in.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
N/A	N/A	N/A

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
The protection of children standard is that children are protected from harm and enabled to keep themselves safe. In particular, the standard in paragraph (1) requires the registered person to ensure— that staff— assess whether each child is at risk of harm, taking into account information in the child's relevant plans, and, if necessary, make arrangements to reduce the risk of any harm to the child. (Regulation 12 (1) (2)(a)(i)) This relates in particular to staff following children's risk assessments and risk assessments reflecting current concerns.	1 March 2021
The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that— helps children aspire to fulfil their potential; and promotes their welfare. In particular, the standard in paragraph (1) requires the registered person to— ensure that staff have the experience, qualifications and skills to meet the needs of each child. (Regulation 13 (1)(a)(b) (2)(c)) This relates in particular to staff having specific and relevant training to manage identified behaviour in the home.	1 March 2021

Information about this inspection

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 2569519

Provision sub-type: Children's home

Registered provider: Pilgrim Extra Care Ltd

Registered provider address: 43 Woodville Road, Boston, Lincolnshire PE21 8AR

Responsible individual: Carolyn Hughes

Registered manager: Karl Ranshaw

Inspector

Sarah Orriss, social care inspector

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