

2569519

Pilgrim Extra Care Ltd

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

This is the only home owned by this private provider. The home provides care and accommodation for up to four children with emotional and/or behavioural difficulties.

The manager is in the process of applying to register with Ofsted. This manager is suitably qualified and experienced.

A monitoring visit was carried out on 26 March 2021. A restriction notice was issued following this visit.

We last visited this setting on 5 May 2021 to carry out a full inspection. Significant shortfalls were identified. As a result of these shortfalls, Ofsted issued a compliance notice. The report is published on our website.

Inspection date: 17 June 2021

This monitoring visit

This monitoring visit was carried out to review the home's progress in relation to the compliance notice set at the last full inspection.

Staff have received training in safeguarding procedures, including whistle-blowing. All staff have attended a workshop that focused on the procedures and actions that staff would take in the event of an allegation or concern about harm to a child. Safeguarding is now a standing agenda item in staff meetings and in staff supervision. Scenarios are discussed to help staff apply their training to potential real-life situations. Staff were able to say what they would do if they had any concerns. However, this has not yet been tested in practice. There is evidence of an improved safeguarding culture in the home.

Recruitment practice in the home remains unsafe. Steps have been taken to review current personnel files to ensure all documentation is compliant with regulation. Additional references have been sought, and verification of references has taken place. However, the verification process is not sufficiently robust in terms of the checks made. In addition, the manager and the responsible individual did not understand the need to verify all references where staff had previously worked with children or vulnerable adults. This practice means that potentially unsuitable adults could be employed at the home and may pose a risk of harm to children.

The majority of the staff have now passed their probation. However, they still do not have relevant qualifications or substantial experience. The manager and responsible individual are actively seeking to employ a deputy and qualified staff but they have been unsuccessful. Two staff have been identified to take on senior roles but additional training and a development plan to support this has not yet been produced.

The registered provider has made progress in meeting some of the steps outlined in the compliance notice. However, the registered provider has failed to meet all of the steps, particularly those relating to safer recruitment and to ensuring that children are cared for at all times by suitably skilled, experienced and qualified staff. Due to these continued vulnerabilities in the quality of care provided, the compliance notice is re-issued.

The requirements made at the full inspection were not considered as part of this visit. They will be reviewed at the next full inspection. The restriction notice expired on 21 June 2021.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
05/05/2021	Full	Inadequate

What does the children's home need to do to improve?

Statutory Requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
* The protection of children standard is that children are protected from harm and enabled to keep themselves safe. In particular, the standard in paragraph (1) requires the registered person to ensure— that staff— assess whether each child is at risk of harm, taking into account information in the child's relevant plans, and, if necessary, make arrangements to reduce the risk of any harm to the child; have the skills to identify and act upon signs that a child is at risk of harm; understand the roles and responsibilities in relation to protecting children that are assigned to them by the registered person; that the home's day-to-day care is arranged and delivered so as to keep each child safe and to protect each child effectively from harm; that the effectiveness of the home's child protection policies is monitored regularly. (Regulation 12 (1) (2)(a)(i)(iii)(v)(b)(e)) In particular, this refers to staff understanding safeguarding and child protection. It also refers to the need to have more robust staffing and recruitment arrangements in order to keep children safe, and ensuring that practice in the home complies with health and safety guidelines.	2 August 2021
The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that— helps children aspire to fulfil their potential; and	14 June 2021

promotes their welfare. In particular, the standard in paragraph (1) requires the registered person to— ensure that staff have the experience, qualifications and skills to meet the needs of each child. (Regulation 13 (1)(a)(b) (2)(c)) This relates in particular to staff having specific and relevant training to support children in the home.	
The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that— helps children aspire to fulfil their potential; and promotes their welfare. In particular, the standard in paragraph (1) requires the registered person to— understand the impact that the quality of care provided in the home is having on the progress and experiences of each child and use this understanding to inform the development of the quality of care provided in the home. (Regulation 13 (1)(a)(b) (2)(f))	14 June 2021
The registered person must recruit staff using recruitment procedures that are designed to ensure children's safety. The registered person may only— employ an individual to work at the children's home if the individual satisfies the requirements in paragraph (3). The requirements are that— full and satisfactory information is available in relation to the individual in respect of each of the matters in Schedule 2. (Regulation 32 (1) (2)(a) (3)(d)) This relates to the registered person ensuring that all staff have a DBS check prior to commencing employment and being left unsupervised with children, and that references are relevant and verified by the registered person.	14 June 2021

The registered person must— ensure that all employees— receive practice-related supervision by a person with appropriate experience. (Regulation 33 (4)(b))	14 June 2021
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*These requirements are subject to a compliance notice.

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 2569519

Provision sub-type: Children's home

Registered provider: Pilgrim Extra Care Ltd

Registered provider address: 43 Woodville Road, Boston, Lincolnshire PE21 8AR

Responsible individual: Agness Karimazondo

Registered manager: Post vacant

Inspector

Alison Marshall, Social Care Inspector

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