

2569358

Registered provider: HMO NE Limited T/A ForeverCare

Assurance inspection

Inspected under the social care common inspection framework

Information about this children's home

This home is owned and managed by a private provider. The home provides care for up to three children who may have emotional and social difficulties.

The manager registered with Ofsted in May 2020.

There are two children living in the home. The inspector spoke to both children during the inspection.

Inspection date: 18 September 2024

Date of last inspection: 16 April 2024

Judgement at last inspection: requires improvement to be good

Enforcement action since last inspection: none

Information about this inspection

At these inspections, the inspector evaluated:

- the care of children
- the safety of children
- the effectiveness of leaders and managers.

The inspector has looked closely at the experiences and progress of children, using the social care common inspection framework. This assurance inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Findings from the inspection

We did not identify any serious or widespread concerns with the care or protection of children at this assurance inspection.

Children continue to have trusted and secure relationships with staff. Staff are responsive to guidance from partners such as children and adolescent mental health services, and they consequently understand and meet children's emotional and mental health needs. Staff seek opportunities to engage with children effectively, which promotes nurturing and calmness in the home. As a result, staff are proactive in their care for children.

Children's risks are identified and understood by the managers and the staff. Children's risk assessments and guidance for staff are updated following an incident. Staff know how to respond and manage the risk effectively.

Children are making good progress in education. When there are barriers to learning, staff work closely with the virtual school and education professionals to support the children to overcome these barriers. As a result, one child has recently started attending school full time after a significant period of absence.

Children know how to make a complaint. When children do complain, this is taken seriously. The manager investigates the complaints and addresses any identified actions thoroughly.

Staff hold children as a last resort to promote the safety of children and others. Staff are fully trained in the use of holds, and incidents are thoroughly documented. Children and staff are fully involved in the discussion around the prevention of further incidents.

Staff support children to spend time with their families and other people who are important to them. Family time arrangements are carefully considered in line with the children's wishes and their care plans. This helps the children to spend time with people who are significant in their lives and supports the children's understanding of their identity.

The manager ensures that staff have the necessary skills and knowledge to care for children effectively. Staff benefit from ongoing training, which helps them gain a better understanding and knowledge of their roles and responsibilities as well as children's needs. This helps to continually improve the standard of practice and drive positive outcomes for children.

The manager uses monitoring tools effectively to track the children's progress and home development. They welcome external scrutiny from a range of independent professionals. Where there are areas of improvement identified, the manager responds to any recommendations made promptly.

Since the last inspection, safeguarding incidents have been appropriately notified to the regulator without delay. This allows Ofsted to review the incidents and take appropriate steps to ensure the safety and well-being of children living in this home.

The manager has worked hard to meet the requirements and recommendations from the last inspection. Most of the requirements and three recommendations were met. However, one requirement related to staff qualification is restated.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
16/04/2024	Full	Requires improvement to be good
02/10/2023	Full	Good
07/06/2022	Full	Good
03/08/2021	Full	Good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person must take to meet the Care Standards Act 2000, The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person must comply within the given timescales.

Requirement	Due date
The registered person must recruit staff using recruitment procedures that are designed to ensure children's safety. For the purposes of paragraph (3)(b), an individual who works in the home in a care role has the appropriate qualification if, by the relevant date, the individual has attained— the Level 3 Diploma for Residential Childcare (England) ("the Level 3 Diploma"); or a qualification which the registered person considers to be equivalent to the Level 3 Diploma. The relevant date is— in the case of an individual who starts working in a care role in a home after 1st April 2014, the date which falls 2 years after the date on which the individual started working in a care role in a home; or in the case of an individual who was working in a care role in a home on 1st April 2014, 1st April 2016. (Regulation 32 (1) (4)(a)(b) (5)(a)(b))	31 March 2025

Children's home details

Unique reference number: 2569358

Provision sub-type: Children's home

Registered provider: HMO NE Limited T/A ForeverCare

Registered provider address: Hallgate House, 9 Grange Terrace, Sunderland SR2 7DF

Responsible individual: Angela Riddell

Registered manager: Karen Hudson

Inspector

Cherie Chen, Social Care Inspector

The Office for Standards in Education, Children's Services and Skills (Ofsted) regulates and inspects to achieve excellence in the care of children and young people, and in education and skills for learners of all ages. It regulates and inspects childcare and children's social care, and inspects the Children and Family Court Advisory and Support Service (Cafcass), schools, colleges, initial teacher training, further education and skills, adult and community learning, and education and training in prisons and other secure establishments. It assesses council children's services, and inspects services for children looked after, safeguarding and child protection.

If you would like a copy of this document in a different format, such as large print or Braille, please telephone 0300 123 1231, or email enquiries@ofsted.gov.uk.

You may reuse this information (not including logos) free of charge in any format or medium, under the terms of the Open Government Licence. To view this licence, visit www.nationalarchives.gov.uk/doc/open-government-licence, write to the Information Policy Team, The National Archives, Kew, London TW9 4DU, or email: psi@nationalarchives.gsi.gov.uk.

This publication is available at <http://reports.ofsted.gov.uk>.

Interested in our work? You can subscribe to our monthly newsletter for more information and updates: <http://eepurl.com/iTrDn>.

Piccadilly Gate
Store Street
Manchester
M1 2WD

T: 0300 123 1231
Textphone: 0161 618 8524
E: enquiries@ofsted.gov.uk
W: www.gov.uk/ofsted

© Crown copyright 2024