

2569358

Registered provider: HMO NE Ltd T/A ForeverCare

Assurance inspection

Inspected under the social care common inspection framework

Information about this children's home

This home is privately run. The home provides care for up to three children who may experience emotional and social difficulties.

At the time of the inspection, there was one child living in the home. The inspector spoke with the child.

Inspection date: 12 November 2025

Date of last inspection: 23 April 2025

Judgement at last inspection: good

Enforcement action since last inspection: none

Information about this inspection

At this inspection, the inspector evaluated:

- the care of children
- the safety of children
- the effectiveness of leaders and managers.

The inspector has looked closely at the experiences and progress of children, using the social care common inspection framework. This assurance inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Findings from the inspection

We did not identify any serious or widespread concerns in relation to the care or protection of children at this assurance inspection.

This inspection took place to look at specific concerns following a complaint having been received by Ofsted. The inspector evaluated how children are cared for, helped and protected, and assessed the actions of leaders and staff.

Currently, there is one child living in the home. Two children have recently moved out of the home. Staff have built strong and trusting relationships with the child, and observations of interactions between staff and the child were positive. The staff know the child well, and a professional working with the child said they could not praise staff enough for the support and care given to them.

The home is large and welcoming. All the communal areas in the home have recently been redecorated to a high standard. Children's bedrooms are large spaces, personalised to their tastes and interests. When any issues in the home are identified, they are actioned quickly and resolved.

It is rare for children to go missing from the home. However, when they do, staff follow procedures consistently. Staff are proactive in searching for children and in keeping all relevant professionals and family members updated. When children return to the home, they are greeted warmly and their welfare is prioritised.

Staff are knowledgeable about how best to support each individual child as they know the children well. Staff are able to quickly identify when there is a change in the presentation of a child. This knowledge helps to ensure the children's safety and well-being.

Staff take the children to activities outside of the home, which supports them to build and maintain relationships. Staff also support the children to pursue their chosen hobbies. This provides children with opportunities to socialise in their wider community and to broaden their experiences.

Staff facilitate weekly children's meetings. These are used as an opportunity for children to share their views and raise any issues that they may have. There is significant evidence of staff actioning the requests made by children, including requests for specific meals to be made.

The registered manager and staff have good knowledge of each child and their needs, and know how best to support them. Additionally, the registered manager has a good understanding of the home's strengths and weaknesses and has a development plan that is being implemented effectively.

The registered manager and staff investigate thoroughly when a child makes a complaint and take action when required. However, there are not always sufficient

attempts made to ensure that the child receives feedback and an outcome to their complaint.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
23/04/2025	Full	Good
16/04/2024	Full	Requires improvement to be good
02/10/2023	Full	Good
07/06/2022	Full	Good

What does the children's home need to do to improve?

Recommendation

- The registered person should ensure that staff encourage children to share any concerns about their care or other matters as soon as they arise. Children must be able to take up issues or make a complaint with support and without any fear that this will result in any adverse consequences. In particular, the registered person should ensure that children receive feedback to any complaints that are made. ('Guide to the Children's Homes Regulations, including the quality standards', page 22, paragraph 4.13)

Children's home details

Unique reference number: 2569358

Provision sub-type: Children's home

Registered provider: HMO NE Ltd T/A ForeverCare

Registered provider address: Hallgate House, 9 Grange Terrace, Sunderland SR2 7DF

Responsible individual: Angela Riddell

Registered manager: post vacant

Inspector

Dawn McCluskey, Social Care Inspector

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