

2568363

Accalia Care Services Ltd

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

This home was registered in February 2020 to provide care and accommodation for one child who may have emotional and/or behavioural difficulties.

There is a new manager in post who is in the process of registering with Ofsted.

Inspection date: 22 March 2021

This monitoring visit

This children's home has not had a full inspection since it was registered in February 2020.

A monitoring visit took place on 23 February 2021 in response to an increase in notifications received by Ofsted. Serious and widespread shortfalls were identified in the leadership and management of the home and the protection of children. Two compliance notices were issued under regulation 12 (the protection of children standard) and regulation 13 (the leadership and management standard).

The purpose of this monitoring visit was to review progress in meeting the two compliance notices. The inspector found that managers had made significant progress. At the time of this visit, the one child who was living in the home had moved out.

Prior to the child leaving, managers had reviewed and updated the child's risk assessment and all staff had read these documents. Staff have completed additional training in key areas that will help them meet the needs of children. Managers have used staff supervision and team meetings to discuss how the quality of care provided can impact on the progress and experience of children.

Managers have reviewed the home's monitoring systems and are using weekly and monthly monitoring templates to improve oversight of key documents and staff practice. As a result, the quality of care being provided has improved.

Requirements will be reviewed at a future inspection.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
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This home has not received a judgement inspection.

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
The registered person must— keep the statement of purpose under review and, where appropriate, revise it; and notify HMCI of any revisions and send HMCI a copy of the revised statement within 28 days of the revision. Regulation 16 (3)(a)(b)) This relates to sharing the updated statement of purpose with Ofsted within the expected timeframes.	10 May 2021
The registered person must ensure that— the privacy of children is appropriately protected; children can access all appropriate areas of the children's home's premises; and any limitation placed on a child's privacy or access to any area of the home's premises— is intended to safeguard each child accommodated in the home; is necessary and proportionate; is kept under review and, if necessary, revised; and allows children as much freedom as is possible when balanced against the need to protect them and keep them safe. Regulation 21 (a)(b)(c)(i)(ii)(iv)) Specifically, that any restriction imposed on children must be risk assessed, care planned and reviewed and in line with guidance.	10 May 2021
Schedule 4 sets out the other information that the registered person must keep in relation to a children's home. The registered person must— maintain in the home the records in Schedule 4; ensure that the records are kept up to date; and	10 May 2021

retain the records for at least 15 years from the date of the last entry. Regulation 37 (1)(2)(a)(b)(c)) This relates to ensuring that the staff rota shows planned and actual hours worked.	
The registered person must complete a review of the quality of care provided for children ("a quality of care review") at least once every 6 months. In order to complete a quality of care review the registered person must establish and maintain a system for monitoring, reviewing and evaluating— the quality of care provided for children; the feedback and opinions of children about the children's home, its facilities and the quality of care they receive in it; and any actions that the registered person considers necessary in order to improve or maintain the quality of care provided for children. The system referred to in paragraph (2) must provide for ascertaining and considering the opinions of children, their parents, placing authorities and staff. Regulation 45 (1) (2)(a)(b)(c) (5)) The provider must produce a quality of care review report that meets the requirement of regulation 45.	10 May 2021

Recommendations

- The registered person should ensure that all sanctions imposed on children to address poor behaviour are restorative in nature and will help children understand the impact of their behaviour. Sanctions should not be punitive and should be appropriate to the behaviour. ('Guide to children's homes regulations including the quality standards', page 46, paragraph 9.38)

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 2568363

Provision sub-type: Children's home

Registered provider: Accalia Care Services Ltd

Registered provider address: The Ciba Building, 146-150 Hagley Road,
Edgbaston, Birmingham B16 9NX

Responsible individual: Leaford Williams

Registered manager: Post vacant

Inspector

Debbie Holder, Social Care Inspector

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