

2568363

Registered provider: Accalia Care Services Ltd

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

This home is privately owned and provides care for one child with social and emotional difficulties. The home registered with Ofsted in February 2020.

The manager has applied to register with Ofsted and was present throughout the visit.

No children were living at the home at the time of the visit.

Inspection date: 11 December 2025

This monitoring visit

This children's home was judged inadequate at the full inspection on 20 and 21 October 2025. Following that inspection, a compliance notice was issued requiring action to address breaches of regulation 13. No restrictions were imposed because leaders assured inspectors that no further children would be admitted until the compliance notice was met.

The purpose of this monitoring visit was to evaluate the actions taken by leaders and the manager to address the shortfalls identified at the previous inspection and specified in the compliance notice.

Since the last inspection, leaders have adhered to the agreement not to admit any children. Care planning will be subject to a full review at the next inspection.

During the visit, the manager presented an action plan detailing steps to meet the compliance notice and requirements raised at the full inspection. Some improvements have been implemented effectively, while others remain in progress.

The manager has taken a proactive approach to improving staff culture. A review of language used in records and team meetings has been completed. Staff have been supported to understand the importance of using non-judgemental language that

does not place blame on children. Document templates have been revised to reflect this.

Staff have applied this learning when working in other homes within the organisation. Their use of child-centred language has been monitored through one-to-one sessions with the manager.

Leaders, managers and staff have attended a broad range of training to build understanding of the impact of trauma on children and their behaviour. This has strengthened staff practice and ensured alignment with the home's statement of purpose.

Processes to monitor the home have been reviewed and improved. Increased oversight of staff practice and incidents ensures that shortfalls are identified and addressed promptly.

Leaders, managers and senior staff have completed designated safeguarding lead training to ensure safeguarding procedures are fully understood. This learning has been shared with all staff and reinforced through team meetings and supervision.

All requirements under the relevant regulations remain in place and will be reviewed at the next full inspection.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
21/10/2025	Full	Inadequate
04/03/2025	Full	Good
11/09/2023	Full	Good
23/11/2022	Full	Good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply with the given timescales.

Requirement	Due date
The positive relationships standard is that children are helped to develop, and to benefit from, relationships based on— mutual respect and trust; positive responses to other children and adults. In particular, the standard in paragraph (1) requires the registered person to ensure— that staff— meet each child's behavioural and emotional needs, as set out in the child's relevant plans; understand how children's previous experiences and present emotions can be communicated through behaviour and have the competence and skills to interpret these and develop positive relationships with children; de-escalate confrontations with or between children, or potentially violent behaviour by children. (Regulation 11 (1)(a)(c) (2)(a)(ix)(xi))	25 January 2026
The protection of children standard is that children are protected from harm and enabled to keep themselves safe. In particular, the standard in paragraph (1) requires the registered person to ensure— that staff— assess whether each child is at risk of harm, taking into account information in the child's relevant plans, and, if necessary, make arrangements to reduce the risk of any harm to the child;	25 January 2026

understand the roles and responsibilities in relation to protecting children that are assigned to them by the registered person; take effective action whenever there is a serious concern about a child's welfare; and are familiar with, and act in accordance with, the home's child protection policies. (Regulation 12 (1) (2)(a)(i)(v)(vi)(vii))	
The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that— helps children aspire to fulfil their potential; and promotes their welfare. In particular, the standard in paragraph (1) requires the registered person to— lead and manage the home in a way that is consistent with the approach and ethos, and delivers the outcomes, set out in the home's statement of purpose; ensure that staff have the experience, qualifications and skills to meet the needs of each child; ensure that the home's workforce provides continuity of care to each child; understand the impact that the quality of care provided in the home is having on the progress and experiences of each child and use this understanding to inform the development of the quality of care provided in the home; demonstrate that practice in the home is informed and improved by taking into account and acting on— research and developments in relation to the ways in which the needs of children are best met; and use monitoring and review systems to make continuous improvements in the quality of care provided in the home. (Regulation 13 (1)(a)(b) (2)(a)(c)(e)(f)(g)(i)(h))	25 January 2026

The care planning standard is that children— receive effectively planned care in or through the children’s home; and have a positive experience of arriving at or moving on from the home. In particular, the standard in paragraph (1) requires the registered person to ensure— that children are admitted to the home only if their needs are within the range of needs of children for whom it is intended that the home is to provide care and accommodation, as set out in the home’s statement of purpose. (Regulation 14 (1)(a)(b) (2)(a))	25 January 2026
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Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children’s home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 2568363

Provision sub-type: Children's home

Registered provider: Accalia Care Services Ltd

Registered provider address: Bransons Cross Farm, Beoley Lane, Beoley, Redditch, Worcestershire B98 9DP

Responsible individual: Leaford Williams

Registered manager: Post vacant

Inspector

Becky Rutter, Social Care Inspector

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