

2565231

Registered provider: Unity Residential Care Services Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

A private provider operates this home. The home provides care for up to three children who have experienced complex or developmental trauma with social and emotional difficulties.

The home was registered with Ofsted in March 2020. The home has been without a registered manager since 8 November 2023.

Inspection date: 16 November 2023

This monitoring visit

On 26 September 2023, an assurance inspection was carried out at the home. Inspectors found serious and widespread concerns in relation to the quality of care and the leadership and management of the home. Compliance notices under Regulations 6 and 13 were issued.

The purpose of this visit was to review the progress made by managers and leaders in meeting the compliance notices.

The registered manager has left since the last inspection, and an interim manager is supporting the home. This manager intends to register with Ofsted.

Three children remain living at the home. No children have moved in or out since the last inspection.

The manager has completed a review of the care provided for children and is working through actions to improve the quality of care. This review has included revisiting the home's ethos and values so that staff and managers are clear about the expectations about caring for and supporting children.

Managers have revisited job descriptions with staff to ensure that staff are reminded of their roles and responsibilities in supporting children to achieve positive outcomes. Records show that managers and staff have reflected on how they are supporting children, teamwork and areas for development. In some circumstances, personal development plans have been put in place to support staff development.

Senior staff have completed supervision training. Supervision records are now more detailed, and staff are given opportunities to reflect on their practice. Managers use these meetings to help ensure that staff practice is child centred. This is further promoted and supported through focused team meetings and clinical consultation for the whole staff team.

One child now has support with arranging counselling. The professionals providing this support have a clear understanding of the child's needs. The child and the professionals are forming positive relationships, which is helping the child to accept the support.

Staff have received additional training to improve their understanding of professional boundaries, curiosity and the impact of trauma on children. The manager is aware that this learning now needs to be embedded into practice.

As a result of the work completed since the assurance inspection, both compliance notices have been met.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
21/03/2023	Full	Good
02/11/2021	Full	Good

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 2565231

Provision sub-type: Children's home

Registered provider: Unity Residential Care Services Limited

Registered provider address: 2 Lymevale Court, Lyme Drive, Parklands, Stoke-on-Trent ST4 6NW

Responsible individual: Susan Weston

Registered manager: Post vacant

Inspector

Mark Dickinson, Social Care Inspector
Rumbi Mangoma, Social Care Inspector

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