

2564769

The Hesley Group Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

This home is owned and managed by a private provider. It provides care and accommodation for up to four children and young people with learning disabilities.

The home was registered with Ofsted in March 2020. The registered manager has been absent from the home since August 2021. There is an acting manager in post.

Due to COVID-19 (coronavirus), at the request of the Secretary of State, we suspended all routine inspections of social care providers on 17 March 2020.

We last visited this setting on 16 June 2021 to carry out a full inspection. The report is published on the Ofsted website.

Inspection date: 23 August 2021

This monitoring visit

This visit was undertaken due to serious and widespread concerns that were identified at another home operated by the same provider. Ofsted wanted to be reassured that the children and young people living at this home are safe and protected from harm.

The purpose of this visit was to look at the safeguarding practice, including the recruitment and supervision of staff.

The inspector found that staff are now having more reflective conversations about their role and the support they provide to the children and young people. This helps to ensure that staff are better equipped to have the skills needed to care for the children and young people.

On one occasion when a child was in distress, staff inappropriately restricted their liberty. This was not an agreed strategy in the child's behaviour support plan. The

manager's post-incident debrief with the staff members was inadequate and did not explore the inappropriate use of holding a door. This limits the ability for staff to reflect on such an incident and could result in a child being harmed.

Physical intervention to manage children's and young people's behaviour is rarely used but staff are trained should this become necessary. However, on two separate occasions, the deputy manager completed the post-incident debrief with the child despite being involved in the restraints. Having an authorised person involved in the restraint completing the debrief limits the independent scrutiny of the incident and increases the risk of harm to children and young people.

The provider has yet to recruit new staff members to the home from outside of the organisation. Therefore, the inspector was not able to evaluate the progress the provider has made with safer recruitment practice. This will be reviewed at the next inspection.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
16/06/2021	Full	Good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, the Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
The protection of children standard is that children are protected from harm and enabled to keep themselves safe. In particular, the standard in paragraph (1) requires the registered person to ensure— that staff— assess whether each child is at risk of harm, taking into account information in the child's relevant plans, and, if necessary, make arrangements to reduce the risk of any harm to the child; understand the roles and responsibilities in relation to protecting children that are assigned to them by the registered person; take effective action whenever there is a serious concern about a child's welfare. (Regulation 12 (1) (2)(a)(i)(iii)(v)) In particular, the registered manager must ensure that staff use the strategies as detailed in a child's behaviour support plan. Managers must ensure that they fulfil their responsibilities to take effective action when staff have not provided support in line with a child's behaviour support plan.	27 September 2021
The registered person must— keep the statement of purpose under review and, where appropriate, revise it; and notify HMCI of any revisions and send HMCI a copy of the revised statement within 28 days of the revision. (Regulation 16 (3)(a)(b))	27 September 2021

The registered person must recruit staff using recruitment procedures that are designed to ensure children's safety. The requirements are that— full and satisfactory information is available in relation to the individual in respect of each of the matters in Schedule 2. (Regulation 32 (3)(d)) This is carried over from the previous visit.	17 July 2021
The registered person must ensure that— within 48 hours of the use of the measure, the registered person, or a person who is authorised by the registered person to do so ("the authorised person")— has spoken to the user about the measure; and has signed the record to confirm it is accurate; and within five days of the use of the measure, the registered person or the authorised person adds to the record confirmation that they have spoken to the child about the measure. (Regulation 35 (3)(b)(i)(ii)(c)) In particular, the provider must ensure that the manager who completes the debrief with the staff members and the child is not the same person involved in the use of the restraint. Also, the authorised person adding to the record must be a manager not involved in the restraint.	27 September 2021

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 2564769

Provision sub-type: Residential special school

Registered provider: The Hesley Group Limited

Registered provider address: Central Services Hesley Hall, Tickhill, Doncaster,
South Yorkshire DN11 9HH

Responsible individual: Maryann Barton

Registered manager: Post vacant

Inspector

Aaron Mcloughlin, Social Care Inspector

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