

2563818

Registered provider: Reflexion Care Group Limited

Assurance inspection

Inspected under the social care common inspection framework

Information about this children's home

This home is owned by a private provider. It can provide care for up to 3 children who may experience emotional or social difficulties or learning disabilities.

At the time of the inspection, 2 children were living at the home. Both children were involved in the inspection.

The manager registered with Ofsted in January 2020.

Inspection date: 21 January 2026

Date of last inspection: 19 August 2025

Judgement at last inspection: requires improvement to be good

Enforcement action since last inspection: none

Information about this inspection

At these inspections, the inspector evaluated:

- the care of children
- the safety of children
- the effectiveness of leaders and managers.

Inspectors have looked closely at the experiences and progress of children, using the social care common inspection framework. This assurance inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Findings from the inspection

We did not identify any serious or widespread concerns in relation to the care or protection of children at this assurance inspection.

The home is large, spacious and well maintained. There is ample space for the children that meets their individual likes and needs. Recent redecoration and the addition of soft furnishings have created a homely environment. Children's bedrooms are personalised in line with their wishes and interests. For example, one child has a Christmas tree in their room, which reminds them of their family.

Children benefit from positive and nurturing relationships with staff, who know them well and demonstrate a clear understanding of their individual needs. Throughout the inspection, the inspector observed interactions that were warm and often humorous. As a result, children identify adults who they trust and feel safe living in the home.

The children in the home have different ages and interests. Staff support them to have positive peer relationships. Shared activities, such as board games and films, are encouraged, while the individual playrooms allow the children to have their own space when needed. Children are helped to engage in their individual interests; one child enjoys outdoor activities, such as trampolining and trips to the park. The other child has recently met a friend outside of the home; this is a positive step as the child had previously been reluctant to leave the home.

One child is currently not in education and has not attended for a significant period, which continues to be a concern. The registered manager has been proactive in working with the child's social worker and education professionals to explore a suitable alternative provision that meets the child's needs. This has included the introduction of a tutor and opportunities for online learning. Despite these efforts, the child remains reluctant to return to education.

Staff demonstrate an understanding of the children's behaviours, with physical interventions only being used as a last resort. De-escalation strategies are consistently used to help children regulate their emotions. When physical interventions do occur, children are supported afterwards and offered opportunities to express their feelings. The registered manager completes reflective discussions with staff to improve practice and ensure a consistent approach.

Door alarms are used for one child. The registered manager has reviewed this measure, ensuring that there is now a clear rationale for their use. Regular consultation with the child and social worker ensures that the measure is appropriate and proportionate.

Children enjoy gaming, and the registered manager has implemented online safety systems. Regular checks and supervision ensure that all gaming activity is age-appropriate and safe.

Staff report that they enjoy working in the home and feel supported by the registered manager. Regular supervision, training and reflective practice sessions help staff to develop their skills and provide consistent care to children.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
19/08/2025	Full	Requires improvement to be good
21/01/2025	Full	Good
17/05/2023	Full	Good
04/05/2022	Full	Requires improvement to be good

Children's home details

Unique reference number: 2563818

Provision sub-type: Children's home

Registered provider: Reflexion Care Group Limited

Registered provider address: Fitzroy Academy, Cruckton, Shrewsbury SY5 8PR

Responsible individual: Craig Wilson

Registered manager: Lee Beardmore

Inspector

Lydia Isaac, Social Care Inspector

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