

Complaint about childcare provision

Ref: 2563312/5668850

Date: 8 March 2024

Summary of outcome

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 27 February 2024, we received concerns that the provider was not meeting some of these requirements.

On 5 March 2024, we carried out a regulatory visit. We found the provider had met some of the safeguarding and welfare requirements but not others. The childminder understands how to manage children's behaviour in line with their needs and abilities. She risk assesses the environment, equipment and resources to ensure they remain safe for children. When children play in a large pool, she ensures this is always under her supervision.

During the visit we found that the provider had failed to notify Ofsted of a significant event, which is a requirement of their registration. The provider is still registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints on our website for a period of five years.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).