

2563216

Registered provider: North East Lincolnshire Council

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

A local authority owns and manages this home. The home provides care for up to four children who experience social and emotional difficulties. There was one child living in the home at the time of this inspection.

The manager registered with Ofsted in October 2021.

Inspection date: 7 September 2022

This monitoring visit

This children's home was judged inadequate at the full inspection on 24 and 25 May 2022 and again on 19 and 20 July. There were significant shortfalls in the safety and protection of children and in the leadership and management of the home. Following the last inspection, Ofsted issued two compliance notices under regulations 12 and 13. Ofsted also raised a further five requirements.

The purpose of this monitoring visit was to review the actions taken to meet the steps set out in the two compliance notices. The remaining requirements were not assessed at this monitoring visit.

In line with the compliance notice under regulation 12, the child's risk assessment had been reviewed. The risk assessment contained all relevant risks. It had directions for the staff to follow to reduce the risk of harm to the child.

The staff had received training to enable them to understand how to complete risk assessments. The manager has introduced new monitoring systems to ensure that all staff have read, understood and can follow the risk management strategies to safeguard the child.

The child completes regular sessions with staff to learn how to keep safe. The work the child completes helps them to recognise dangers in the home and in the community.

The manager is trying to provide a stable home environment. Some relief staff are still covering some shifts. The manager makes sure that the relief staff used know the child and understand the routines in the home. The manager now has her own team of relief staff allocated to her home, which is helping to provide some stability.

The staff are undertaking training to make sure they know how to look after the child. The manager is helping staff to understand their roles and put their training into practice. She is using scenario-based training in team meetings to help her to do this. The registered manager is also having individual discussions with staff in supervision sessions to test staff learning.

The manager is improving her oversight of the home. She is developing her monitoring systems to help her improve practice and care for the child. The manager has focused plans that identify the strengths of the staff team and areas that she needs to develop.

As a result of this monitoring visit, the compliance notices issued at the last inspection are judged to be met.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
19/07/2022	Full	Inadequate
24/05/2022	Full	Inadequate
18/11/2021	Full	Requires improvement to be good
03/08/2021	Full	Inadequate

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
The education standard is that children make measurable progress towards achieving their educational potential and are helped to do so. In particular, the standard in paragraph (1) requires the registered person to ensure— that staff— help each child to achieve the child's education and training targets, as recorded in the child's relevant plans; promote opportunities for each child to learn informally. (Regulation 8 (1) (2)(a)(i)(v)) This requirement is repeated from the last inspection.	1 October 2022
The protection of children standard is that children are protected from harm and enabled to keep themselves safe. In particular, the standard in paragraph (1) requires the registered person to ensure— that staff— assess whether each child is at risk of harm, taking into account information in the child's relevant plans, and, if necessary, make arrangements to reduce the risk of any harm to the child; help each child to understand how to keep safe; have the skills to identify and act upon signs that a child is at risk of harm; understand the roles and responsibilities in relation to protecting children that are assigned to them by the registered person;	1 October 2022

take effective action whenever there is a serious concern about a child's welfare; and are familiar with, and act in accordance with, the home's child protection policies. (Regulation 12 (1) (2)(a)(i)(ii)(iii)(v)(vi)(vii)) This requirement is repeated from the last inspection.	
The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that— helps children aspire to fulfil their potential; and promotes their welfare. In particular, the standard in paragraph (1) requires the registered person to— ensure that staff have the experience, qualifications and skills to meet the needs of each child; ensure that the home's workforce provides continuity of care to each child; understand the impact that the quality of care provided in the home is having on the progress and experiences of each child and use this understanding to inform the development of the quality of care provided in the home; and use monitoring and review systems to make continuous improvements in the quality of care provided in the home. (Regulation 13 (1)(a)(b) (2)(c)(e)(f)(h))	1 October 2022
The care planning standard is that children— receive effectively planned care in or through the children's home; and have a positive experience of arriving at or moving on from the home. (Regulation 14 (1)(a)(b))	1 October 2022
The registered person must complete a review of the quality of care provided for children ("a quality of care review") at least once every 6 months.	1 October 2022

In order to complete a quality of care review the registered person must establish and maintain a system for monitoring, reviewing and evaluating— the quality of care provided for children. (Regulation 45 (1) (2)(a))	
The registered person must review the appropriateness and suitability of the location of the premises used for the purposes of the children's home at least once in each calendar year taking into account the requirement in regulation 12(2)(c) (the protection of children standard). When conducting the review, the registered person must consult, and take into account the views of, each relevant person. (Regulation 46 (1) (2))	1 October 2022

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 2563216

Provision sub-type: Children's home

Registered provider: North East Lincolnshire Council

Registered provider address: Civic Offices, Knoll Street, Cleethorpes, Lincolnshire DN35 8LN

Responsible individual: Vicki Lawson

Registered manager: Tracy Jefferson

Inspector

Jamie Richardson, Social Care Inspector

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