

2562678

Registered provider: Flourish Childrens Services Limited

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

The home is owned and managed by a private provider. It provides care for up to 4 children who may experience social and emotional difficulties.

The manager registered with Ofsted in August 2023.

At the time of this inspection, one child was living at the home. The inspectors spoke with the child.

Inspection dates: 9 and 10 June 2026

Overall experiences and progress of children and young people, taking into account	outstanding
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How well children and young people are helped and protected	outstanding
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The effectiveness of leaders and managers	outstanding
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The children's home provides highly effective services that consistently exceed the standards of good. The actions of the children's home contribute to significantly improved outcomes and positive experiences for children and young people who need help, protection and care.

Date of last inspection: 28 April 2025

Overall judgement at last inspection: good

Enforcement action since last inspection: none

Recent inspection history

Inspection date	Inspection type	Inspection judgement
28/04/2025	Full	Good
30/04/2024	Full	Good
06/06/2023	Full	Requires improvement to be good
14/03/2023	Full	Inadequate

Summary of findings

The child has made significant progress since living at the home. They respond well to the staff's nurturing care and have built trusting relationships with them. The child experiences care that is thoughtfully shaped around their individual needs. They are nurtured to feel confident in who they are, with their identity and culture celebrated and respected. The home provides the child with a stable, secure foundation from which they can grow.

Staff support the child to lead a fit and healthy life, and they actively promote education as a key part of the child's development. The manager and staff are strong advocates for the child, ensuring their voice is heard and their needs are prioritised. Staff recognise and celebrate the child's achievements, no matter how small, helping to build confidence and self-esteem.

Inspection judgements

Overall experiences and progress of children and young people: outstanding

Managers and staff provide an exceptional quality of care for the child living at the home. Staff are highly skilled in providing nurture and support. They are proactive in responding to the child's patterns of mental health fluctuations and work well with other professionals when additional support is needed. This has meant that there has been a significant improvement in the child's emotional wellbeing since living at the home.

Consequently, this has led to the child accepting support. Staff consider the child's learning style and patiently teach them many new tasks. The child has made exceptional progress and can now look after their own personal hygiene, and they have developed independent skills such as cooking meals and washing clothes. The child is having swimming lessons and staff are teaching them to ride a bike. These newfound skills have given the child confidence; they are also excelling in other areas.

The manager and staff actively promote the child's learning. The child is now receiving daily tuition, which has resulted in the child completing their maths and English functional skills exams. The staff enhance the child's learning by taking them on education-based trips in the community. Furthermore, staff helped the child to secure voluntary work in a local shop, which the child loves attending weekly.

Staff are creative in seeking the child's views and use a variety of communication aids. The child's voice is clearly heard, and this individualised care is ever present throughout the home in food preferences, choices and decision-making.

When the child makes requests, where possible these are made into reality. For example, the manager and staff created a fully functioning gym for the child, who they recognised would struggle with attending a normal gym. This was after the child expressed that

they wanted to get fit and to lose some excessive weight. The child is now much fitter and attends the gym daily.

The child is supported to learn about their identity and culture, providing them with access to a range of cultural reference points and access to external sources, such as specialist hair salons.

How well children and young people are helped and protected: outstanding

Managers and staff identify triggers and changes in the child's behaviours and mannerisms that could mean that the child needs additional support. This is due to the strong relationships between the child and staff. Staff act swiftly and obtain the necessary external support.

Managers and staff also receive information and advice from specialist in-house clinicians. This means that staff can deliver an enhanced level of consistent care and support to the child.

The child has some restrictions in place as a result of a court order. Risks are responded to exceptionally well and staff use creative strategies to communicate with and support the child with their emotions and feelings. When the child is distressed, staff create safety and security, and they promote a restorative approach to support the child following any incidents.

Clear boundaries are in place and are managed well to promote independence in a reassuring way. Safeguarding measures are promoted. The child expresses how safe they feel, and professionals echo how well the staff communicate and keep the child safe. This creates a consistent and safe style of care that is reflective and adaptable to meet the child's needs.

Staff carefully educate the child about concerns related to the internet, such as extremism and radicalisation. This follows their fixation with ethnicity, religion and unrest in the world. There are strict controls around internet use, which is supervised at all times. This has led to a reduction in the child's fascination with these topics.

The effectiveness of leaders and managers: outstanding

The manager is a strong, reflective and aspirational leader who consistently delivers high-quality care for the child. The staff team fully embraces her positive culture, where the child is at the heart of every decision that she makes. Staff speak exceptionally highly of her leadership and the ethos she has created.

The manager models a calm, respectful and child-centred approach. Staff follow her example. The manager ensures that decision-making and empowerment are embedded in the home's culture among the staff and for any child that they care for.

The manager holds high aspirations for each child who lives at the home. She takes genuine pride in the child's achievements, celebrating each milestone. As a result, the child is thriving and is making exceptional progress due to the staff's positive, nurturing and homely care.

The manager's oversight is highly effective. By reviewing all documentation, she maintains strong awareness of the child's needs. Her monitoring systems ensure that staff deliver excellent, creative and consistent care.

Staff receive regular supervision that is child focused and gives them an opportunity for reflection and to inform their practice. Additionally, staff are supported through a rich variety of training opportunities designed around the unique needs of the child. Their learning is kept up to date, and the manager thoughtfully identifies new training to help staff grow and further enrich the child's care.

The manager holds regular reflective team meetings with staff, where they discuss the child living at the home. They consider what is working well and what changes could be made to improve outcomes. These discussions help to inform the child's plans to help them to continue to make incredible progress.

For the manager, advocacy is at the core of how she leads. She inspires staff to champion the child's needs and ensures that any changes made truly honour the child's views and experiences. Where possible, the manager makes the child's wishes come true and brings to life the ambitions that they never felt they could achieve.

Every staff member brings something special to their role, and these individual qualities blend to create a high-quality, safe and nurturing home. This collective warmth and commitment give the child a strong sense of belonging to a family.

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people, using the social care common inspection framework. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Children's home details

Unique reference number: 2562678

Provision sub-type: Children's home

Registered provider: Flourish Children's Services Limited

Registered provider address: 40 Cobcroft Road, Huddersfield HD2 2RY

Responsible individual: Faryal Mohammed

Registered manager: Jill Witherspoon-Smith

Inspectors

Angela Ross, Social Care Inspector (Lead)

Chrissie Edmonds, Social Care Inspector

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