

# 2552579

Registered provider: Children Of The Mangrove Limited

Assurance inspection

Inspected under the social care common inspection framework

## Information about this children's home

The home was registered with Ofsted in November 2019 and is privately owned. It provides care for up to two children who experience social and emotional difficulties.

At the time of this inspection, one child was living in the home.

There has been no registered manager since 24 February 2025. The current manager has applied to register with Ofsted.

The inspector was aware during this inspection that serious child protection allegations were being investigated by the appropriate authorities. While Ofsted does not have the power to investigate allegations of this kind, actions taken by the setting in response to the allegations were considered alongside other evidence available at the time of the inspection to inform the inspector's judgements.

**Inspection date: 3 December 2025**

**Date of last inspection:** 7 May 2025

**Judgement at last inspection:** good

**Enforcement action since last inspection:** none

## Information about this inspection

At this inspection, the inspector evaluated:

- the care of children
- the safety of children
- the effectiveness of leaders and managers.

The inspector has looked closely at the experiences and progress of children, using the social care common inspection framework. This assurance inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service,

how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

## Findings from the inspection

This assurance inspection was conducted to address specific concerns about the management of the home and poor safeguarding practice.

We did not identify any serious or widespread concerns in relation to the care or protection of children at this assurance inspection.

Three children have been living in the home since the last inspection. Two of the children have since returned to live with family members, following good progress made in the home. Currently, one child lives in the home, and they were observed to interact well with the managers and staff. Children are encouraged to express their views and feelings and to be part of their own care planning.

Leaders and managers work well with children's professional networks. Feedback from placing authorities is positive regarding the quality of care provided and the communication from staff. There is a shared approach from all professionals to provide children with good-quality care and support.

Leaders and managers report safeguarding concerns promptly to the relevant agencies and take effective action to ensure that children are safeguarded. Two staff members interviewed at this inspection showed appropriate safeguarding knowledge and knew how to escalate concerns both internally and externally. Staff have completed relevant training to understand the needs of the children in their care and have regular, reflective meetings with an external consultant to help them understand children's trauma and experiences.

Staff are alert to risks and know the children's vulnerabilities well. They work with other professionals, including social workers and the police, to discuss potential risks and safety plans. Managers and staff follow up actions from incidents to understand what is happening and work to reduce risks. However, on one occasion, a child was able to leave the home despite being supervised by two staff members. Leaders and managers responded to concerns appropriately and learned from this incident to change the practice in the home.

Incidents of children going missing from the home are managed well. Staff are proactive and maintain contact with the relevant professionals. Staff look for children in the local area and keep the appropriate agencies informed. Incidents are reviewed, staff debriefs are completed and risk assessments are updated. Staff request independent return home interviews from placing authorities and talk to children about risks. This provides an opportunity to gather important information to manage and reduce risks.

Generally, leaders and managers report significant incidents to the regulator as required. However, there have been three incidents that, despite good management and consultation with the local authority designated officer, were not notified to the

regulator. The failure to report these serious incident is a breach in regulation and compromises the regulator's oversight.

Overall, the home's physical environment is maintained to a good standard. The home is spacious. The child living in the home has personalised their bedroom to reflect their individuality and staff help them to keep it clean. However, there were two broken glass windows at the time of inspection, including one in the child's bedroom. This does not provide a safe or comfortable environment for children.

The provider has met one requirement raised at the last inspection and the manager has submitted their application to register. One requirement and two recommendations were not reviewed at this inspection and have been restated.

Two new requirements have been raised as a result of this assurance inspection.

## Recent inspection history

| Inspection date | Inspection type | Inspection judgement            |
|-----------------|-----------------|---------------------------------|
| 07/05/2025      | Full            | Good                            |
| 19/06/2024      | Full            | Good                            |
| 07/02/2024      | Full            | Requires improvement to be good |
| 13/09/2022      | Full            | Good                            |

## What does the children's home need to do to improve?

### Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply within the given timescales.

| Requirement                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Due date        |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------|
| <p>The registered person must recruit staff using recruitment procedures that are designed to ensure children's safety.</p> <p>The requirements are that—</p> <p>full and satisfactory information is available in relation to the individual in respect of each of the matters in Schedule 2. (Regulation 32 (1) (3)(d))</p> <p>In particular, leaders and managers must ensure that they have proof of identity for staff that includes a recent photo and that all gaps in employment are explored.</p> <p>This requirement was not reviewed at this inspection and is restated.</p>                                                                                                                                                                                                              | 30 January 2026 |
| <p>The protection of children standard is that children are protected from harm and enabled to keep themselves safe.</p> <p>In particular, the standard in paragraph (1) requires the registered person to ensure—</p> <p>that staff—</p> <p>assess whether each child is at risk of harm, taking into account information in the child's relevant plans, and, if necessary, make arrangements to reduce the risk of any harm to the child;</p> <p>have the skills to identify and act upon signs that a child is at risk of harm;</p> <p>take effective action whenever there is a serious concern about a child's welfare. (Regulation 12 (1) (2)(a)(i)(iii)(vi))</p> <p>In particular, leaders and managers must ensure that all staff fully understand their roles and responsibilities when</p> | 30 January 2026 |

|                                                                                                                                                                                                                                                                                                                             |                 |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------|
| protecting children from harm and ensure that the level of supervision for children is always adhered to.                                                                                                                                                                                                                   |                 |
| <p>The registered person must notify HMCI and each other relevant person without delay if—</p> <p>there is an allegation of abuse against the home or a person working there;</p> <p>there is any other incident relating to a child which the registered person considers to be serious.<br/>(Regulation 40 (4)(c)(e))</p> | 30 January 2026 |

## Recommendations

- The registered person should ensure that the home is a nurturing and supportive environment that meets children's needs. This specifically relates to ensuring that the two glass windows are promptly replaced. ('Guide to the Children's Homes Regulations, including the quality standards,' page 15, paragraph 3.9)
- The registered person should ensure that staff in their probationary period receive supervision at the frequency set out in the home's statement of purpose. ('Guide to the Children's Homes Regulations, including the quality standards,' page 61, paragraph 13.2)

## Children's home details

**Unique reference number:** 2552579

**Provision sub-type:** Children's home

**Registered provider:** Children Of The Mangrove Limited

**Registered provider address:** Chester House, Fulham Green, 81-83 Fulham High Street, London SW6 3JA

**Responsible individual:** Knowlton Crichlow

**Registered manager:** Post vacant

## Inspector

Dorothy Thompstone, Social Care Inspector



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