

2548794

Registered provider: Seva Childcare Ltd

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

This home registered with Ofsted in July 2020 and is privately run. It provides care for up to five children with learning difficulties.

At the time of this inspection, five children were living at the home. One child was spoken to at this inspection.

The post for a registered manager has been vacant since October 2023. The new manager has applied to register with Ofsted.

Inspection date: 28 August 2024

This monitoring visit

The home was judged as inadequate at the full inspection on 10 and 11 July 2024. As a result, a compliance notice was issued under regulation 13 (the leadership and management standard) of the Children's Homes Regulations (England) 2015.

This visit was carried out to monitor the progress made against the compliance notice and requirements raised at the full inspection.

Leaders and managers have worked hard to make improvements since the last inspection. They have been working to a detailed action plan and the compliance notice is met. There has been some progress in relation to the requirements raised at the full inspection. Two requirements and two recommendations have been restated. No additional requirements or recommendations have been raised following this monitoring visit.

Safeguarding practice has improved. Staff show appropriate understanding of the protocols to follow when children are missing from the home. They have completed safeguarding training and team meetings demonstrate that staff are able to reflect on their practice and the needs of children.

The missing from home protocol and children's individual plans have been reviewed and updated to ensure that there are clear procedures for staff to follow when children go missing from home. Children's plans are discussed in team meetings and in staff supervision. Since the last inspection there has been one missing from care incident which was reported appropriately.

Management oversight has improved. Children's records are monitored regularly by leaders and managers. Internal and external monitoring systems are used to review the home's progress to ensure that ongoing improvements are made.

Children's risk assessments and care plans are consistently updated when there are significant events or changes. Children's risk assessments are clear and detailed. They are informed by the relevant agencies to ensure that staff take appropriate action to manage and reduce risk. Feedback from parents and professionals is positive about the care provided to children in the home.

Leaders and managers now have access to staff signing in systems to monitor the number of staff on shift. However, staff rotas are not always updated when there are changes to the staff on shift.

Staff and managers receive regular supervision. However, supervision is focused on case records and management tasks. Staff do not have the opportunity to sufficiently discuss the needs of the children or their practice. This means that there is a lack of management oversight about the quality and the impact of care that children receive.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
10/07/2024	Full	Inadequate
15/05/2023	Full	Good
29/06/2022	Full	Good
10/01/2022	Interim	Sustained effectiveness

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply with the given timescales.

Requirement	Due date
The protection of children standard is that children are protected from harm and enabled to keep themselves safe. In particular, the standard in paragraph (1) requires the registered person to ensure— that staff— assess whether each child is at risk of harm, taking into account information in the child's relevant plans, and, if necessary, make arrangements to reduce the risk of any harm to the child; help each child to understand how to keep safe; have the skills to identify and act upon signs that a child is at risk of harm; understand the roles and responsibilities in relation to protecting children that are assigned to them by the registered person; take effective action whenever there is a serious concern about a child's welfare; and are familiar with, and act in accordance with, the home's child protection policies; that the effectiveness of the home's child protection policies is monitored regularly. (Regulation 12 (1) (2)(a)(i)(ii)(iii)(v)(vi)(vii)(e)) In particular, leaders and managers must ensure that staff are aware of their roles and responsibilities to swiftly record and report serious incidents to all relevant stakeholders, including Ofsted.	25 October 2024

Leaders and managers must ensure that clear and accurate records are kept that account for any changes in staffing on shifts.	
The registered person must ensure that all employees— undertake appropriate continuing professional development; receive practice-related supervision by a person with appropriate experience. (Regulation 33 (4)(a)(b)) In particular, leaders and managers must ensure that staff receive practice related supervision that consider the children’s needs and progress as well as support, guidance and oversight of practice in order to bring about improvements.	25 October 2024

Recommendations

- The registered person should ensure that they maintain good employment practice and explore the reasons for staff ending previous employment, particularly when staff have worked with children or vulnerable adults. ('Guide to the Children's Homes Regulations, including the quality standards', page 61, paragraph 13.1)
- The registered person should ensure that all staff have their performance and fitness to carry out their role formally appraised. This appraisal should consider, where reasonable and practical, the views of other professionals who have worked with the staff member. Staff should contribute to their appraisal to reflect on their role. ('Guide to the Children's Homes Regulations, including the quality standards', page 61, paragraph 13.5)

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 2548794

Provision sub-type: Children's home

Registered provider: Seva Childcare Ltd

Registered provider address: 71–75 Shelton Street, London WC2H 9JQ

Responsible individual: Mahesh Kotecha

Registered manager: Sai Guttikonda

Inspectors

Dorothy Thompstone, Social Care Inspector
Josephine Onwubiko, Social Care Inspector

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