

2548794

Registered provider: SEVA CHILDCARE LTD

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

This home registered with Ofsted in July 2020 and is privately run. It provides care for up to five children with learning disabilities.

At the time of this inspection, three children were living at the home.

The home's manager registered with Ofsted on 2 October 2024.

The home was judged as inadequate at the last full inspection. The inspection started on 14 October 2024. Two inspectors returned on 5 November 2024 to gather additional evidence in line with [Ofsted inspections and visits: deferring, pausing and gathering additional evidence](#) policy.

As a result of the full inspection, two compliance notices were issued. One under regulation 12 (the protection of children standard) and the other under regulation 13 (leadership and management standard) of the Children's Homes (England) Regulations 2015.

Inspection date: 19 December 2024

This monitoring visit

This monitoring visit was carried out to monitor the progress made against the compliance notices. Leaders and managers have implemented a detailed action plan to address the significant shortfalls that were identified at the inspection in respect of leadership and management and the protection of children.

The compliance notice issued under regulation 12 is judged to be met. Steps have been taken to account for a more rigorous response when incidents happen and to improve communication with children.

Leaders and managers notify partner agencies and take timely action to safeguard children. They have identified learning to inform staff training and develop work practice. The local authority designated officer and placing authorities report positively about communication received from the home.

The compliance notice issued under regulation 13 is judged not to be met. This is due to a shortfall in one specific area. Leaders and managers have identified that records of staff rotas lack accuracy and are taking action to improve practice and accountability for these records. As a result of these actions, Ofsted will not re-issue the compliance notice. With this work ongoing, a requirement has been raised under regulation 13.

Leaders and managers now have effective monitoring systems in place to review the quality of care provided to children and identify key themes. Children's records are regularly monitored, inclusive of safeguarding incidents. They are organised and accessible on request. Children's records provide a complete picture of their individual needs, risks and progress and their views. Leaders and managers have plans to ensure that recording systems continue to develop and improve.

All complaints are now recorded, reviewed and shared with partner agencies. Leaders and managers have improved the quality of internal investigations to address the concerns that are raised. All relevant staff members are spoken to and action plans developed to help improve staff practice.

There has been progress in relation to the requirements raised at the full inspection. Four requirements have been met. Four requirements and one recommendation that were not reviewed have been restated. One additional requirement has been raised following this monitoring visit under regulation 13.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
14/10/2024	Full	Inadequate
10/07/2024	Full	Inadequate
15/05/2023	Full	Good
29/06/2022	Full	Good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply with the given timescales.

Requirement	Due date
The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that— helps children aspire to fulfil their potential; In particular, the standard in paragraph (1) requires the registered person to— ensure that staff have the experience , qualifications and skills to meet the needs of each child; ensure that the home has sufficient staff to provide to provide care for each child. (Regulation 13 (1)(a)(2)(c)(d)) In particular, leaders and the registered manager must ensure that the staffing rosters accurately reflect the dates and times that staff work.	31 March 2025
The registered person must recruit staff using recruitment procedures that are designed to ensure children's safety. (Regulation 32 (1)) In particular, leaders and the registered manager must ensure that gaps in staff employment histories are checked during the recruitment process. This requirement was made at the last inspection and is restated.	31 March 2025
The registered person must ensure that— within 24 hours of the use of a measure of control, discipline or restraint in relation to a child in the home, a record is made which includes— the name of the child;	31 March 2025

details of the child's behaviour leading to the use of the measure;

the date, time and location of the use of the measure;

a description of the measure and its duration;

details of any methods used or steps taken to avoid the need to use the measure;

the name of the person who used the measure ("the user"), and of any other person present when the measure was used;

the effectiveness and any consequences of the use of the measure; and

a description of any injury to the child or any other person, and any medical treatment administered, as a result of the measure;

within 48 hours of the use of the measure, the registered person, or a person who is authorised by the registered person to do so ("the authorised person")—

has spoken to the user about the measure; and

has signed the record to confirm it is accurate; and

within 5 days of the use of the measure, the registered person or the authorised person adds to the record confirmation that they have spoken to the child about the measure.

(Regulation 35 (3)(a)(i)(ii)(iii)(iv)(v)(vi)(vii)(viii)(b)(i)(ii)(c))

In particular, leaders and the registered manager must ensure that records of restraint include full details of the method of restraint used and its duration, as well as confirmation that staff and children have been spoken to about the incident, capturing their views to inform their review of the incident. As such, records of restraint must demonstrate management oversight and review of practice.

This requirement was made at the last inspection and is restated.

The registered person must ensure that all employees— undertake appropriate continuing professional development; receive practice-related supervision by a person with appropriate experience; and have their performance and fitness to perform their roles appraised at least once every year. (Regulation 33 (4)(a)(b)(c)) In particular, leaders and the registered manager must ensure that staff supervision includes target-setting and that discussions reflect staff responsibilities. The registered person must also ensure that yearly appraisals reflect staff practice and that staff are appropriately supported to improve their practice. This requirement was made at the last inspection and is restated.	31 March 2025
The registered person must ensure that— at all times, at least one person on duty at the home has a suitable first aid qualification. (Regulation 31 (2)(a)) This requirement was made at the last inspection and is restated.	31 March 2025

Recommendation

- The registered person should ensure that children are encouraged to try new activities that nurture their talents and interests and that they are appropriate to the children's level of need. ('Guide to the Children's Homes Regulations, including the quality standards', page 31, paragraph 6.4)

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 2548794

Provision sub-type: Children's home

Registered provider: SEVA CHILDCARE LTD

Registered provider address: 71-75 Shelton Street, London WC2H 9JQ

Responsible individual: Mahesh Kotecha

Registered manager: Sai Guttikonda

Inspectors

Dorothy Thompstone, Social Care Inspector

Aneta Wasilewska, Social Care Inspector

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