

2547918

Care Perspectives Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

This privately owned children's home provides care for up to three children with learning disabilities and/or physical disabilities.

The manager has been registered with Ofsted since March 2020.

Inspection date: 2 March 2021

This monitoring visit

Ofsted conducted a monitoring inspection on 4 February 2021, which raised serious concerns in respect of the safeguarding of children living at the home. As a result, Ofsted issued a restriction of accommodation notice on 5 February 2021. The home was also subject to two compliance notices, issued under regulations 12 and 13.

The purpose of this monitoring inspection was to review the provider's compliance with the restriction of accommodation notice and to review the two compliance notices.

Due to the COVID-19 (coronavirus) pandemic, Ofsted did not carry out a physical visit to the home. Inspectors gathered evidence in several different ways, including talking to the manager, social workers, parents, staff and children. Managers were also asked to provide documents electronically for the inspectors to review.

Managers have complied with the restriction of accommodation notice. The two children living at the home at the last inspection are still living at the home.

Although managers have taken action to address the shortfalls identified at the last inspection, this action has not gone far enough to meet all the steps in the compliance notices. As a result, both compliance notices have been reissued.

Managers have undertaken a full review of each child's plans to ensure that these do not contain contradictory information. This work has informed a review of the children's risk assessments. However, these documents still do not always consider all known risks. For example, there is no risk management plan for a child with internet access on their mobile phone, despite this being a known area of risk for the child.

Managers have employed an independent consultant to carry out a skills analysis of the staff team. However, managers have failed to use this information to inform a training strategy. As a result, there is a lack of clarity about what is priority training. This means that managers do not have a clear plan to address the continued omissions in the skills and experience of the staff working at the home.

The manager has implemented changes to the systems that support her oversight of the home. These changes are still new, and the impact is not yet tested. However, despite some progress beginning to be made in the manager's oversight in areas of training and risk management, there continue to be omissions. For example, the manager continues to have limited oversight of e-safety in the home and has not yet received relevant training to help inform her decision-making.

Children's bedrooms have been redecorated. However, there remains a lack of attention to safety. For example, the garden continues to contain a range of hazards. This prevents children from being able to safely use this space to play and enjoy being outdoors.

The seven requirements that were not subject to compliance notices remain within the timescale for completion. These will be considered at the next inspection.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
Not yet inspected		

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
The quality and purpose of care standard is that children receive care from staff who— understand the children's home's overall aims and the outcomes it seeks to achieve for children; use this understanding to deliver care that meets children's needs and supports them to fulfil their potential. In particular, the standard in paragraph (1) requires the registered person to— provide to children living in the home the physical necessities they need in order to live there comfortably. (Regulation 6 (1)(a)(b) (2)(b)(vii))	25 April 2021
*The protection of children standard is that children are protected from harm and enabled to keep themselves safe. In particular, the standard in paragraph (1) requires the registered person to ensure— that staff— assess whether each child is at risk of harm, taking into account information in the child's relevant plans, and, if necessary, make arrangements to reduce the risk of any harm to the child; help each child to understand how to keep safe; have the skills to identify and act upon signs that a child is at risk of harm; take effective action whenever there is a serious concern about a child's welfare; and	25 April 2021

that the home's day-to-day care is arranged and delivered so as to keep each child safe and to protect each child effectively from harm. (Regulation 12 (1) (2)(a)(i)(ii)(iii)(vi)(b))	
*The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that— helps children aspire to fulfil their potential; and promotes their welfare. In particular, the standard in paragraph (1) requires the registered person to— ensure that staff have the experience, qualifications and skills to meet the needs of each child; use monitoring and review systems to make continuous improvements in the quality of care provided in the home. (Regulation 13 (1)(a)(b) (2)(c)(h))	25 April 2021
The care planning standard is that children— receive effectively planned care in or through the children's home; and have a positive experience of arriving at or moving on from the home. In particular, the standard in paragraph (1) requires the registered person to ensure— that each child's relevant plans are followed. (Regulation 14 (1)(a)(b) (2)(c))	25 April 2021
The registered person must compile in relation to the children's home a statement ("the statement of purpose") which covers the matters listed in Schedule 1. The registered person must— keep the statement of purpose under review and, where appropriate, revise it; and	25 April 2021

notify HMCI of any revisions and send HMCI a copy of the revised statement within 28 days of the revision. (Regulation 16 (1) (3)(a)(b))	
Schedule 4 sets out the other information that the registered person must keep in relation to a children's home. The registered person must— (maintain in the home the records in Schedule 4. (Regulation 37 (1) (2)(a))	25 April 2021
The registered person must ensure that a record is made of any complaint, the action taken in response, and the outcome of any investigation. (Regulation 39 (3))	25 April 2021
The registered person must notify HMCI and each other relevant person without delay if— there is an allegation of abuse against the home or a person working there. (Regulation 40 (4)(c))	25 April 2021
In order to complete a quality of care review the registered person must establish and maintain a system for monitoring, reviewing and evaluating— the quality of care provided for children; the feedback and opinions of children about the children's home, its facilities and the quality of care they receive in it; and any actions that the registered person considers necessary in order to improve or maintain the quality of care provided for children. (Regulation 45 (2)(a)(b)(c))	25 April 2021

*These requirements are subject to a compliance notice.

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 2547918

Provision sub-type: Children's home

Registered provider: Care Perspectives Limited

Registered provider address: 36 Frederick Street, Loughborough LE11 3BJ

Responsible individual: Mausumi Maulik

Registered manager: Christine Atkinson-Rose

Inspectors

Tracey Coglan Greig, Social Care Inspector

Patrick McIntosh, Social Care Inspector

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