

2545027

Registered provider: Discovered Limited

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

This home is privately owned. It is registered to provide care for up to two children with emotional and social difficulties.

The manager registered with Ofsted in December 2025.

At the time of the inspection, two children were living at the home. One child was spoken with as part of the inspection.

Inspection dates: 6 and 7 January 2026

Overall experiences and progress of children and young people, taking into account	good
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How well children and young people are helped and protected	good
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The effectiveness of leaders and managers	good
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The children's home provides effective services that meet the requirements for good.

Date of last inspection: 10 July 2024

Overall judgement at last inspection: outstanding

Enforcement action since last inspection: none

Recent inspection history

Inspection date	Inspection type	Inspection judgement
10/07/2024	Full	Outstanding
16/05/2023	Full	Good
20/04/2022	Full	Requires improvement to be good
30/06/2021	Full	Requires improvement to be good

Inspection judgements

Overall experiences and progress of children and young people: good

Since the last inspection, four children have moved into the home and two children have moved out.

Staff speak warmly about children. Staff are proud to work with children and are motivated to deliver good-quality care. One staff member said, 'I am so proud of the children, and it means so much to make a difference.'

Children are comfortable and relaxed with staff and enjoy being in their company. One child said, 'I always have somebody that I can talk to.' Another child wrote a powerful letter to staff, to emphasise how loved and valued she feels by staff.

Staff understand the importance of education and encourage children to learn. Both children were not in education for prolonged periods of time before moving here. The manager has advocated for both children, and they now have places at an alternative provision. One child also has tutoring and is invested in learning because the tutor is creative and understands how to make education enjoyable. One child has completed a range of voluntary work experiences and independence skills. They are due to start additional tutoring imminently.

A grandparent is impressed with the care provided. She said staff look after her grandchild exceptionally well and that she is always included in care decisions and is welcomed to the home. She said, 'My grandchild has been transformed and is thriving because he feels invested in. The carers are a class above any others.' This feedback indicates that families feel reassured that children receive good care.

There is a holistic approach to children's care. Children have regular support from psychologists, child and adolescent mental health practitioners and an occupational therapist. These experts contribute to care planning, which results in children benefiting from improved mental health and a better understanding of their own identity.

Children enjoy a range of activities, including horse riding, visiting museums and theme parks. One child enjoyed her first holiday to the seaside. Another child enjoys growing flowers, herbs and vegetables in the garden. Children benefit from fun and enriching experiences.

Wherever possible, moves in and out of the home are gradual and well planned. On one occasion beyond the manager's control, a child had to move on from the home in an emergency due to safety reasons.

How well children and young people are helped and protected: good

Staff understand and implement safeguarding procedures. Children feel safe at home. A grandparent and a social worker feel assured children are safe.

Staff have important discussions with children. They include topics such as healthy relationships, online safety and managing behaviours safely. The discussions are delivered without judgement. Because of this approach, children talk openly with staff and are helped to understand important safety information.

When children make an allegation, the manager ensures she liaises with the local authority designated officer and the child's social worker. These matters are handled promptly, and action is taken immediately to effectively safeguard children.

Behaviour support plans are individualised and give staff guidance to follow. Staff implement the plans effectively and use their positive relationships to support children. As a result of this, there has been a notable decrease of unwanted behaviours.

Staff only use physical intervention as a last resort. Children are spoken to following any incident. On one occasion, a serious incident occurred in the community that resulted in physical intervention. One staff member was not given a debrief discussion and another staff member was interviewed by another person involved in the incident. The manager's review of the incident was poor. This does not allow for adequate reflection and learning following serious incidents.

The effectiveness of leaders and managers: good

At the time of the inspection, the manager had recently registered with Ofsted. She is knowledgeable and holds a relevant level 5 diploma. She has support from two competent deputy managers and a responsible individual.

Staff morale is high with feedback suggesting they feel valued, respected and empowered by the manager. Staff have good-quality and regular supervision sessions. Staff have access to a psychologist for additional supervision and an external employee assist programme. The manager is dedicated to developing the staff team and understands the importance of staff welfare. This support helps to create a stable and resilient team of staff who can provide good care for children.

A range of professionals speak highly of the workforce. A social worker is impressed with the care they provide. She said that communication is excellent, the child is thriving and that the manager and staff team understand the child's complex needs.

Staff receive good-quality face-to-face training and attend regular team meetings with a psychologist and occupational therapist. Staff benefit from professionals' expertise. The staff hold either a relevant level 3 or 4 diploma or are working towards it within agreed timescales. Staff have a good knowledge of how to meet each child's needs.

Two serious incident notifications were not made to Ofsted. This prevents the regulator evaluating the safety of children effectively and in a timely manner.

The independent visitor's monthly reports do not report on all key areas regularly. Consultation with parents or professionals is minimal, which limits external oversight and opportunities for improvement.

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
The registered person must prepare and implement a policy ("the behaviour management policy") which sets out— how appropriate behaviour is to be promoted in the children's home; and the measures of control, discipline and restraint which may be used in relation to children in the home. within 48 hours of the use of the measure, the registered person, or a person who is authorised by the registered person to do so ("the authorised person")— has spoken to the user about the measure. (Regulation 35 (1) (a)(b) (3)(b)(i)) In particular, the registered person must ensure that staff receive a debrief from an appropriate person and that physical intervention is sufficiently reviewed and any lessons learned clearly identified.	8 April 2026
The registered person must notify HMCI and each other relevant person without delay if— there is an allegation of abuse against the home or a person working there; or there is any other incident relating to a child which the registered person considers to be serious. (Regulation 40 (4) (c)(e))	8 April 2026
The registered person must ensure that an independent person visits the children's home at least once each month.	8 April 2026

When the independent person is carrying out a visit, the registered person must help the independent person—

if they consent, to interview in private such of the children, their parents, relatives and persons working at the home as the independent person requires.

(Regulation 44 (1) (2)(a))

In particular, the manager must ensure that parents and professionals are regularly consulted, and that this is recorded within the report.

In particular, ensure that the report is of good quality and covers the review key areas, to ensure good oversight of the home.

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people, using the social care common inspection framework. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Children's home details

Unique reference number: 2545027

Provision sub-type: Children's home

Registered provider: Discovered Limited

Registered provider address: 4–4a Blackburn Road, Accrington, Lancashire BB5 1HD

Responsible individual: Thomas Mayer

Registered manager: Jurgita McAdam

Inspector

Amy Miles, Social Care Inspector

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