

2544219

Vcare-24 Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

This is an unregistered children's home, owned by a private company. The company has made an application to Ofsted to register as a children's home provider. The home only has one child or young person placed there at a time.

Inspection date: 16 October 2019

This monitoring visit

A number of young people have lived at the home while it has not been registered. The provider applied to register the home in May 2019 but does not yet have the required planning permission.

Last month the manager left, and the provider is in the process of recruiting another. As an interim measure, there is management cover from within the company. This ensures that the staff are receiving suitable support and supervision to care for the young person appropriately.

The staff encourage the young person to engage in her education programme and have obtained a place at a local college for one day per week. She is able to follow her own interests in football and animal care. The staff have helped her join a local football club and take her to see live football matches.

The young person knows how to complain, and her social worker visits her regularly. Feedback from the placing authority is positive about her care and the fact that she is kept safe.

The staff respond appropriately to the young person's needs. Age-appropriate risk taking is well managed and informed by the young person's and her social worker's views. This includes the promotion of the young person's free time and internet use. The young person is encouraged to do her laundry, help the staff with chores and cook some meals. These are suitable opportunities to develop her independence and

life skills.

There have been no missing-from-home incidents, and staff know what action to take should the young person leave without permission. Risks to the young person from being missing and from criminal exploitation are much reduced.

The owner, acting manager and staff work well together to meet the young person's needs and promote good outcomes. At times the young person may react negatively towards the staff, but the staff team responds appropriately to these incidents. The staff rotas are managed to give the young person as much staff consistency as possible. There is flexibility to increase staffing levels, if needed, to keep the young person safe.

The young person has good day-to-day experiences and is building positive relationships with the staff.

Recent inspection history

There is no inspection history as the children's home is not registered.

Information about this inspection

The purpose of this visit was to monitor the care of a young person placed at the home following receipt of a complaint about her welfare.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 2544219

Provision sub-type: Children's home

Registered provider: Vcare-24 Limited – registration applied for.

Registered provider address: Unit 18 Becklands Park, York Road, Market Weighton, York YO43 3GA

Responsible individual: Victoria Simpson

Registered manager: Post vacant

Inspector

Simon Morley, social care inspector

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