

2540092

Registered provider: Caterpillar Care Services Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

This home provides care for up to two children who may experience behavioural, emotional and social difficulties.

The registered manager holds a level 5 qualification and was registered with Ofsted in June 2021.

Inspection date: 21 September 2022

This monitoring visit

This children's home was judged inadequate at the last full inspection, that took place on 22 and 23 June 2022. As a result of the inspection, Ofsted issued a notice of restriction of accommodation and two compliance notices, under regulation 12 (protection of children standard) and regulation 13 (leadership and management standard) of the Children's Homes (England) Regulations 2015.

Following the inspection, Ofsted received two notifications that raised additional concerns about the safety of children. As a result, a notice of suspension of registration was issued on 1 July 2022. This means that no children can live in the home.

A monitoring visit was carried out on 2 August 2022, at which it was found that the compliance notices had not been met. These were reissued. A further compliance notice was raised under regulation 26 (fitness of the provider).

The purpose of this visit was to review the notice of suspension of registration and the progress made against the compliance notices. The notice of suspension has been adhered to and no children are living in the home. The three compliance notices have been met.

The inspector was aware during this visit that concerns related to the setting are currently being investigated by the appropriate authorities. While Ofsted does not have the power to investigate incidents of this kind, actions taken by the setting in response to the concerns were considered alongside other evidence available at the time of the visit.

Staff have completed a range of training courses, including the safeguarding of children and child criminal and sexual exploitation. Following the completion of this training, managers have begun testing staff's knowledge through quiz sessions. This helps leaders and managers ensure that staff have the skills and knowledge to keep children safe and meet their needs. The registered manager and responsible individual have also completed training to develop their own skills and knowledge.

The registered manager has recruited two team leaders. This means there are enough staff for the home to admit one child.

The registered manager has reviewed all recording and reporting systems. This helps staff to provide a clear account of incidents and ensure that external professionals are informed in a timely manner. As a result, recording and reporting systems are compliant with regulation.

The registered manager has carried out a review of all significant incidents and has captured the lessons learned. This has helped the registered manager to reflect on the shortfalls identified at the last full inspection and to make improvements.

There are appropriate supervision arrangements in place for the registered manager and responsible individual. The registered manager and responsible individual have also implemented a new monthly management audit tool. The effectiveness of the manager's monitoring systems cannot be fully tested until a child moves into the home.

As there are no children living at the home, the requirement raised under regulation 14 was not reviewed as part of this visit and has been restated.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
22/06/2022	Full	Inadequate
09/02/2022	Full	Requires improvement to be good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
In meeting the quality standards, the registered person must, and must ensure that staff— seek to develop and maintain effective professional relationships with such persons, bodies or organisations as the registered person considers appropriate having regard to the range of needs of children for whom it is intended that the children's home is to provide care and accommodation. (Regulation 5 (d)) This specifically relates to the provider ensuring that they maintain effective professional relationships with all external agencies.	31 October 2022
The care planning standard is that children— receive effectively planned care in or through the children's home; and have a positive experience of arriving at or moving on from the home. In particular, the standard in paragraph (1) requires the registered person to ensure— that children are admitted to the home only if their needs are within the range of needs of children for whom it is intended that the home is to provide care and accommodation, as set out in the home's statement of purpose; that arrangements are in place to— that each child's relevant plans are followed. (Regulation 14 (1)(a)(b) (2)(a)(b)(c)) This is a second repeat requirement. This specifically relates to the registered person ensuring that they have all information relating to the care needs of children. The	31 October 2022

registered person is to ensure that when children move into the home, the needs and impact on children are thoroughly considered and continually risk assessed.	
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Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 2540092

Provision sub-type: Children's home

Registered provider: Caterpillar Care Services

Registered provider address: 12-16 Station Street East, Coventry CV6 5FJ

Responsible individual: Mohammed Rasul

Registered manager: James Montgomery-Williams

Inspector

Sam Dulay-Kainth, Social Care Inspector

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