

2539587

Registered provider: Compass Children's Homes Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

This home is run by a private company. It provides care for up to 8 children who may experience social and emotional difficulties.

At the time of this visit, no children were living at the home.

The manager registered with Ofsted in September 2023.

Inspection date: 17 June 2026

This monitoring visit

During a full inspection on 28 and 29 April 2026, the inspector found significant regulatory breaches that directly affected the safety and wellbeing of children. The home was judged 'inadequate'.

In response, Ofsted issued 2 compliance notices under Regulation 12, the protection of children standard, and Regulation 13, the leadership and management standard. An urgent notice of restriction of accommodation was also issued. The provider immediately implemented an action plan to address the identified shortfalls.

This visit was carried out to monitor the effectiveness of the action taken by the provider to address the compliance notices and improve the experiences and progress of children.

Leaders and managers have not ensured that staff have an awareness and understanding of children's care plans and risk assessments. This has placed a child at risk of harm, as staff did not respond to one child's missing-from-home incident effectively.

When children have made disclosures, staff have not followed the provider's safeguarding policy. Leaders and managers were not informed, and relevant safeguarding agencies were not notified. There are no records of the disclosure.

Therefore, there is no assurance that appropriate action was taken and that the child received the necessary support.

When children go missing from home, the records fail to accurately document the incident, leaving the circumstances and duration of the child's absence unclear. Children's missing-from-home action plans have not been followed effectively, placing children at risk of harm. Ofsted has not been notified of these potentially significant incidents.

Children say that they are not listened to by staff and their wishes are not considered. Children were concerned that staff prioritise the needs of other children, affecting the care and time provided to them.

The home is not fully accessible to children. Internal doors remain locked, preventing children accessing communal areas, such as the games room and laundry. This approach is not responsive or supportive to the children's current needs and risks. Leaders and managers did not recognise the concern about the delay in addressing this, as they wait for facilities to schedule this maintenance work.

Leaders and managers are working with a specialised health and safety contractor to deal with an infestation of rats. The kitchen and living room are currently inaccessible, and access to temporary kitchen facilities is restricted. These infection control measures affect the viability of the home's fire risk assessment. No children are currently living in the home.

Children have received consequences from staff. However, the decision-making and rationale behind staff's chosen response are unclear and are not accurately documented. Children are not supported to understand the given consequence or helped to develop effective strategies to prevent future incidents.

Leaders and managers have implemented new monitoring checks and audits. However, these systems have not supported leaders and managers to identify the shortfalls in staff practice, their decision-making and their recordings. Leaders and managers have not updated the home's statement of purpose to ensure that this accurately reflects the operation of the home.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
28/04/2026	Full	Inadequate
22/07/2025	Full	Good
14/05/2024	Full	Good
17/04/2023	Full	Good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply with the given timescales.

Requirement	Due date
*The protection of children standard is that children are protected from harm and enabled to keep themselves safe. In particular, the standard in paragraph (1) requires the registered person to ensure— that staff— assess whether each child is at risk of harm, taking into account information in the child's relevant plans, and, if necessary, make arrangements to reduce the risk of any harm to the child; have the skills to identify and act upon signs that a child is at risk of harm; and understand the roles and responsibilities in relation to protecting children that are assigned to them by the registered person; that the premises used for the purposes of the home are designed, furnished and maintained so as to protect each child from avoidable hazards to the child's health. (Regulation 12 (1) (2)(a)(i)(iii)(v)(d)) This requirement has been restated.	12 July 2026
*The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that— helps children aspire to fulfil their potential; and promotes their welfare. In particular, the standard in paragraph (1) requires the registered person to—	12 July 2026

ensure that staff have the experience, qualifications and skills to meet the needs of each child; understand the impact that the quality of care provided in the home is having on the progress and experiences of each child and use this understanding to inform the development of the quality of care provided in the home; and use monitoring and review systems to make continuous improvements in the quality of care provided in the home. (Regulation 13 (1)(a)(b) (2)(c)(f)(h)) This requirement has been restated.	
The care planning standard is that children— have a positive experience of arriving at or moving on from the home. In particular, the standard in paragraph (1) requires the registered person to ensure— that children are admitted to the home only if their needs are within the range of needs of children for whom it is intended that the home is to provide care and accommodation, as set out in the home's statement of purpose; that arrangements are in place to— ensure the effective induction of each child into the home; and manage and review the placement of each child in the home. (Regulation 14 (1)(b) (2)(a)(b)(i)(ii)) This requirement has been restated.	25 June 2026
The children's views, wishes and feelings standard is that children receive care from staff who— develop positive relationships with them; engage with them; and take their views, wishes and feelings into account in relation to matters affecting the children's care and welfare and their lives.	25 June 2026

In particular, the standard in paragraph (1) requires the registered person to— ensure that staff— ascertain and consider each child’s views, wishes and feelings, and balance these against what they judge to be in the child’s best interests when making decisions about the child’s care and welfare; help each child to understand how the child’s views, wishes and feelings have been taken into account and give the child reasons for decisions in relation to the child; and ensure that the views of each relevant person are taken into account, so far as reasonably practicable, before making a decision about the care or welfare of a child. (Regulation 7 (1)(a)(b)(c) (2)(a)(i)(iii)(e)) This requirement has been restated.	
The registered person must compile in relation to the children’s home a statement (“the statement of purpose”) which covers the matters listed in Schedule 1. The registered person must— keep the statement of purpose under review and, where appropriate, revise it. (Regulation 16 (1) (3)(a)) This requirement has been restated.	25 June 2026
The registered person must ensure that— children can access all appropriate areas of the children’s home’s premises; and any limitation placed on a child’s privacy or access to any area of the home’s premises— is necessary and proportionate; and is kept under review and, if necessary, revised. (Regulation 21 (b)(c)(ii)(iii))	25 June 2026

*These requirements are subject of a compliance notice.

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 2539587

Provision sub-type: Children's home

Registered provider: Compass Children's Homes Limited

Registered provider address: 3 Rayns Way, Syston, Leicester LE7 1PF

Responsible individual: Rebecca Gomersall

Registered manager: James Binks

Inspector

Rachel Moore, Social Care Inspector

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