

2529639

Coventry City Council

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

This home is registered to care for up to four young people, aged from 10 to 18 years, who may have social and/or emotional difficulties.

The manager has been registered with Ofsted since August 2019.

Inspection date: 16 November 2020

This monitoring visit

This children's home was judged requires improvement to be good at the full inspection in February 2020.

An assurance visit took place between 14 and 15 October 2020. Serious and widespread concerns were identified in relation to the protection of children and the leadership and management of the home. Two compliance notices were issued under regulation 12 (the protection of children standard) and regulation 13 (the leadership and management standard). In addition, a notice to restrict accommodation was issued on 16 October 2020.

The purpose of this monitoring visit was to review progress in meeting the two compliance notices. The inspector found that managers had made significant progress.

Managers have reviewed and updated young people's risk assessments. Risk assessments have been simplified, which makes them easy for staff to use and young people to contribute to.

Staff have completed additional training in key areas that will help them meet the needs of the young people living in the home.

Managers have reviewed monitoring systems in the home and introduced new weekly and monthly monitoring templates to improve oversight of key documents and staff practice.

In addition, managers are addressing staff practice issues in regard to documentation and incident reporting.

Managers are planning further staff training and development in the near future to make additional improvements.

The compliance notices were considered met and on 17 November 2020 Ofsted took the decision to lift the restriction of accommodation.

Requirements will be reviewed at a future inspection.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
06/02/2020	Full	Requires improvement to be good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
The quality and purpose of care standard is that children receive care from staff who— understand the children's home's overall aims and the outcomes it seeks to achieve for children; use this understanding to deliver care that meets children's needs and supports them to fulfil their potential. In particular, the standard in paragraph (1) requires the registered person to— help each child to develop resilience and skills that prepare the child to return home, to live in a new placement or to live independently as an adult. (Regulation 6 (1)(a)(b) (2)(vi))	30/11/2020
The care planning standard is that children— receive effectively planned care in or through the children's home; and have a positive experience of arriving at or moving on from the home. In particular, the standard in paragraph (1) requires the registered person to ensure— that arrangements are in place to— manage and review the placement of each child in the home; that each child's relevant plans are followed. (Regulation 14 (1)(a)(b) (2)(b)(ii)(c))	30/11/2020
The registered person must ensure that—	30/11/2020

within 24 hours of the use of a measure of control, discipline or restraint in relation to a child in the home, a record is made which includes— the effectiveness and any consequences of the use of the measure; and within 48 hours of the use of the measure, the registered person, or a person who is authorised by the registered person to do so (“the authorised person”)— within 5 days of the use of the measure, the registered person or the authorised person adds to the record confirmation that they have spoken to the child about the measure. (Regulation 35 (3)(a)(vii)(b)(c))	
Schedule 4 sets out the other information that the registered person must keep in relation to a children’s home. The registered person must— maintain in the home the records in Schedule 4; ensure that the records are kept up to date; and retain the records for at least 15 years from the date of the last entry. (Regulation 37 (1) (2))	30/11/2020
The registered person must notify HMCI and each other relevant person without delay if— a child is involved in or subject to, or is suspected of being involved in or subject to, sexual exploitation; an incident requiring police involvement occurs in relation to a child which the registered person considers to be serious; a child protection enquiry involving a child— is instigated; or	30/11/2020

concludes (in which case, the notification must include the outcome of the child protection enquiry); or

there is any other incident relating to a child which the registered person considers to be serious.

(Regulation 40 (4)(a)(b)(c)(i)(ii)(e))

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 2529639

Provision sub-type: Children's home

Registered provider: Coventry City Council

Registered provider address: Council House, Earl Street, Coventry CV1 5RR

Responsible individual: Angela Whitrick

Registered manager: Safil Khan

Inspector

Debbie Holder, social care inspector

The Office for Standards in Education, Children's Services and Skills (Ofsted) regulates and inspects to achieve excellence in the care of children and young people, and in education and skills for learners of all ages. It regulates and inspects childcare and children's social care and inspects the Children and Family Court Advisory and Support Service (Cafcass), schools, colleges, initial teacher training, further education and skills, adult and community learning, and education and training in prisons and other secure establishments. It assesses council children's services, and inspects services for children looked after, safeguarding and child protection.

If you would like a copy of this document in a different format, such as large print or Braille, please telephone 0300 123 1231, or email enquiries@ofsted.gov.uk.

You may reuse this information (not including logos) free of charge in any format or medium, under the terms of the Open Government Licence. To view this licence, visit

www.nationalarchives.gov.uk/doc/open-government-licence, write to the Information Policy Team, The National Archives, Kew, London TW9 4DU, or email: psi@nationalarchives.gsi.gov.uk.

This publication is available at <http://reports.ofsted.gov.uk/>.

Interested in our work? You can subscribe to our monthly newsletter for more information and updates: <http://eepurl.com/iTrDn>.

Piccadilly Gate
Store Street
Manchester
M1 2WD

T: 0300 123 1231
Textphone: 0161 618 8524
E: enquiries@ofsted.gov.uk
W: www.gov.uk/ofsted

© Crown copyright 2020