

2511614

Registered provider: Nurture Childcare Services Limited

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

The home is owned and operated by a private provider. It is registered to provide care for up to three children who may have social and emotional difficulties.

One child currently lives in the home.

The manager registered with Ofsted in October 2023.

Inspection dates: 5 and 6 March 2024

Overall experiences and progress of children and young people, taking into account	good
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How well children and young people are helped and protected	good
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The effectiveness of leaders and managers	good
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The children's home provides effective services that meet the requirements for good.

Date of last inspection: 4 May 2022

Overall judgement at last inspection: good

Enforcement action since last inspection: none

Recent inspection history

Inspection date	Inspection type	Inspection judgement
04/05/2022	Full	Good
23/06/2021	Full	Good
02/07/2019	Full	Good

Inspection judgements

Overall experiences and progress of children and young people: good

When the child living in the home moved in, the manager advocated for them in relation to their belongings. This meant the child trusted the manager from the start of their time at the home. The manager and staff team have built respectful relationships with the child.

Staff understand the child's previous experiences and use this knowledge to inform practice. Staff listen to the child. The child is making steady progress. The child likes living at the home and likes the staff who care for them.

The child is not receiving formal education. The manager has escalated concerns to relevant agencies. The child is receiving informal education in the home. The daily routine supports the development of life skills and informal academic learning. The child is starting to disengage from formal learning in the home.

The child's healthcare needs are met. Staff ensure the child has a good health and self-care routine. This means the child is in good health.

Staff encourage the child to explore new opportunities.. As a result, the child has tried new activities, including go-karting. Staff support the child to integrate into the community and take part in activities.

Staff support the child's time with family and friends. The child has also maintained relationships with previous carers. Staff ensure that the child learns about their culture. This promotes an understanding of their identity.

Staff advocate for the child. The manager listens and responds to informal complaints. This encourages the child to share their feelings.

How well children and young people are helped and protected: good

The child is safe and staff teach them about staying safe. There have been no safeguarding incidents or incidents of the child going missing from the home. The child has formed some positive relationships with staff. This supports the child to feel settled and secure.

Behaviour management strategies are effective. Staff promote positive behaviour through a system of rewards and incentives. Achievements are celebrated. Negative consequences are rare. When they are applied, they are realistic and fair. There has been a significant decrease in serious incidents.

Children are offered the option of making a formal complaint when they are not happy. The manager listens to the child and responds to their complaints. The child

has not needed to make any complaint formal, due to the effective response they have received from the manager.

The home has not recruited any new staff since the last inspection. The manager is currently recruiting for new staff and the child is involved in the interviews. The manager follows safe recruitment practices.

The effectiveness of leaders and managers: good

The home is led by a newly recruited but experienced manager. He is enthusiastic about his role and has high aspirations for the child.

The manager works collaboratively with external professionals and the child's family. This supports the child's needs and wishes. Professionals said that communication and information-sharing from the manager are excellent. One professional said, 'The manager's response is nurturing and this has assisted incident reduction.'

Staffing arrangements have not always been consistent. Staff have been moved to work at some of the provider's other homes at short notice. Some staff have left. The child voiced their concerns. The manager has listened to the staff and the child.

Staff receive regular supervisions which include discussion of safeguarding issues, including reminders of the whistle-blowing procedures. Staff meetings are inclusive, evaluative and reflective. This means staff are able to discuss worries and concerns in a safe space.

Monthly external monitoring of the home is robust and ensures that shortfalls are highlighted. The independent visitor acts as a 'critical friend' in supporting the manager to make improvements to the operation of the home. The manager ensures that internal monitoring is undertaken to support the development of the home.

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
The positive relationships standard is that children are helped to develop, and to benefit from, relationships based on— mutual respect and trust; In particular, the standard in paragraph (1) requires the registered person to ensure— that staff— meet each child's behavioural and emotional needs, as set out in the child's relevant plans; strive to gain each child's respect and trust. (Regulation 11 (1)(a) (2)(a)(i)(viii)) In particular, positive relationships between children and staff should be maintained as far as possible when making decisions to alter staffing arrangements.	20 April 2024

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people, using the social care common inspection framework. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Children's home details

Unique reference number: 2511614

Provision sub-type: Children's home

Registered provider: Nurture Childcare Services Ltd

Registered provider address: Seighford Hall, Clanford Road, Seighford, Stafford
ST18 9NL

Responsible individual: Dale Berry

Registered manager: Carl Allen

Inspector

Sally Hallwood, Social Care Inspector

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