

# 2510737

Registered provider: Pelican Care Group Ltd

Full inspection

Inspected under the social care common inspection framework

## Information about this children's home

A private provider operates this home. It offers care for up to two children who may experience social and emotional difficulties. At the time of this inspection, one child was living at the home. The inspector spoke to the child.

The manager registered with Ofsted in January 2021.

### Inspection dates: 17 and 18 December 2025

|                                                                                           |             |
|-------------------------------------------------------------------------------------------|-------------|
| <b>Overall experiences and progress of children and young people,</b> taking into account | <b>good</b> |
|-------------------------------------------------------------------------------------------|-------------|

|                                                             |      |
|-------------------------------------------------------------|------|
| How well children and young people are helped and protected | good |
|-------------------------------------------------------------|------|

|                                           |      |
|-------------------------------------------|------|
| The effectiveness of leaders and managers | good |
|-------------------------------------------|------|

The children's home provides effective services that meet the requirements for good.

**Date of last inspection:** 10 December 2024

**Overall judgement at last inspection:** good

**Enforcement action since last inspection:** none

## Recent inspection history

| Inspection date | Inspection type | Inspection judgement |
|-----------------|-----------------|----------------------|
| 10/12/2024      | Full            | Good                 |
| 19/03/2024      | Full            | Inadequate           |
| 01/03/2023      | Full            | Good                 |
| 02/03/2022      | Full            | Good                 |

## Inspection judgements

### **Overall experiences and progress of children and young people: good**

Since the last inspection three children have moved out of the home and two have moved in. All the children's moves were planned, and they were supported by the staff when they moved. One child who has recently moved out from the home said, 'Staff became family, they built up my confidence.' Children enjoy their time living in the home and make progress, their moves out of the home are managed sensitively.

Staff have worked collaboratively with children's family members promoting their involvement when this is in line with the child's plan. This partnership approach has helped maintain children's relationships with important family members.

The home is comfortable and homely. Children personalise their bedrooms according to their own tastes and preferences. There are photos of the children on the walls in the communal areas, as there might be in a family home.

Children feel settled and valued, which contributes to their emotional stability and sense of belonging.

Staff involve the children in fun activities and promote hobbies such as horse riding. Children's birthdays and special occasions are celebrated with the staff team and staff arrange fun activities such as portrait painting, long walks in the country and shopping trips. Children are supported to feel important and valued which helps build their confidence.

Staff talk with children around specific issues that are important to them. However, the quality of the records of this work varies with some records not being meaningful or relevant to the child.

### **How well children and young people are helped and protected: good**

Children benefit from a safe and supportive environment where incidents are rare. Staff are vigilant and committed to ensuring that children remain protected and cared for.

Children's behaviour is managed well; staff use incentives, praise and their positive relationships with children to influence their behaviour.

Staff respond promptly and appropriately to incidents of self-harm and accidents. Their actions ensure that children receive immediate care and reassurance, maintaining safety and well-being.

Staff know what action they should take if a child goes missing from home. A child who has previously been at significant risk due to being frequently missing from home has not been missing since they have lived in this home.

Children's risk assessments are not always clear and would not provide direction to children cared for by staff who are unfamiliar to them.

### **The effectiveness of leaders and managers: good**

The manager advocates strongly on behalf of children and challenges partner agencies when she feels actions or delays are not in the children's best interests. This shows a commitment to achieving positive outcomes for children.

Professionals and parents say that the manager and staff team communicate well and help them keep in touch with how children are progressing.

Regular supervision sessions provide staff with opportunities to discuss their work and consider how best to support children. This reflective practice contributes to continuous improvement in care delivery. Staff say that they feel supported.

The manager oversees incidents and the low number of safeguarding incidents indicates effective leadership. When incidents do arise, they are managed well, and staff receive support to reflect and learn from these situations.

The staff rota does not contain staff full names and hours worked. The homes statement of purpose has been updated but not shared with the regulator.

## What does the children's home need to do to improve?

### Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

| Requirement                                                                                                                                                                                                                                                                                                                                                      | Due date        |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------|
| <p>Schedule 4 sets out the other information that the registered person must keep in relation to a children's home.</p> <p>maintain in the home the records in Schedule 4;</p> <p>(Regulation 37 (1) (2)(a))</p> <p>In particular, the registered person should ensure that the home's rotas contain a record of actual hours worked. and staffs full names.</p> | 18 January 2026 |

### Recommendations

- The registered person should ensure that staff continually and actively assess the risks to each child and the arrangements in place to protect them. Specifically, the registered person should ensure that risk assessments are clear and directive. ('Guide to the children's homes regulations including the quality standards,' page 42, paragraph 9.5)
- The registered person should ensure that when the statement of purpose has been reviewed, that a copy of this is shared with the regulating body. ('Guide to the Children's Homes Regulations, including the quality standards,' page 14, paragraph 3.5)
- The registered person should ensure that planned direct work with children takes place regularly and is meaningful and relevant to the child.. 'Guide to the Children's Homes Regulations, including the quality standards,' page 16, paragraph 3.14)

## **Information about this inspection**

Inspectors have looked closely at the experiences and progress of children and young people, using the 'Social care common inspection framework.' This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes regulations including the quality standards'.

## Children's home details

**Unique reference number:** 2510737

**Provision sub-type:** Children's home

**Registered provider:** Pelican Care Group Limited

**Registered provider address:** 2a Swordfish Business Park, Swordfish Close, Higgins Lane, Burscough, Lancashire L40 8JW

**Responsible individual:** Thomas Ghannad

**Registered manager:** Rebecca Gregg

## Inspector

Cathy Wilkins, social care inspector

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