

2510604

Registered provider: Nestlings Care Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

This privately operated children's home provides care for up to four children. There are currently two children living in the home.

The manager registered with Ofsted in August 2023.

Inspection date: 10 November 2023

This monitoring visit

The assurance inspection on 4 October 2023 judged this home to have serious and widespread concerns. This was in relation to the care and protection of children and the leadership and management of the home. Ofsted issued a restriction of accommodation notice. This was to prevent the provider from accepting new children. Compliance notices were also served in relation to regulations 12 and 13.

This monitoring visit was undertaken to review the steps that the provider had taken to address the shortfalls concerning the safeguarding and the leadership and management of the home.

Since the assurance inspection, one young person reached adulthood and moved from the home. One child moved out of the home to receive additional medical care and intervention. No new children have moved in to the home.

Staff have physically held children to keep them safe. There have been physical holds since the last inspection. The records show that the manager has had conversations with the child and the staff involved after each incident. She has also analysed the records of each incident. This means that learning is now taking place, which may help to reduce the frequency of incidents.

The registered manager has reduced the number of agency staff used. The home currently has a full staff team. Agency staff always work alongside permanent staff. Agency staff do not have the same physical restraint training as the permanent staff. Agency staff do not undertake physical interventions as this is the responsibility of the permanent staff members.

There is training available to all staff to help them to care for the children. Agency staff receive ligature training upon arrival at the home.

Children's education offer has increased. There is also a shift plan for each day and planned activities for each child each day. This means that children have structure to each day and meaningful activities.

The home is clean and tidy. The children's pets have been moved away from the main living area. The home has been painted and the graffiti has been removed. These improvements make the home a more comfortable environment.

It is Ofsted's view that the provider has successfully met the compliance notices. The restriction of accommodation notice will be removed with immediate effect. The requirements set at the last inspection will be considered at the next full inspection.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
23/05/2023	Full	Good
08/06/2022	Full	Requires improvement to be good
28/03/2022	Interim	Improved effectiveness
11/05/2021	Full	Requires improvement to be good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply with the given timescales.

Requirement	Due date
The protection of children standard is that children are protected from harm and enabled to keep themselves safe. In particular, the standard in paragraph (1) requires the registered person to ensure— that staff— assess whether each child is at risk of harm, taking into account information in the child's relevant plans, and, if necessary, make arrangements to reduce the risk of any harm to the child; have the skills to identify and act upon signs that a child is at risk of harm; understand the roles and responsibilities in relation to protecting children that are assigned to them by the registered person; take effective action whenever there is a serious concern about a child's welfare; that the home's day-to-day care is arranged and delivered so as to keep each child safe and to protect each child effectively from harm. (Regulation 12 (1) (2)(a)(i)(iii)(v)(vi)(vii)(b)) In particular, ensure that staff training is measured for effectiveness and that staff competence is consistently tested. Ensure that the children's individual risk management plans provide staff with clear strategies to manage and reduce risk. Ensure that all children's risks are assessed at the point of admission, and that children's plans are implemented, updated and reviewed to reflect children's needs and risks.	6 November 2023

Ensure that the provider implements a system for the review and evaluation of all incidents by the registered manager and the responsible individual.	
The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that— helps children aspire to fulfil their potential; and promotes their welfare. In particular, the standard in paragraph (1) requires the registered person to— lead and manage the home in a way that is consistent with the approach and ethos, and delivers the outcomes, set out in the home's statement of purpose; ensure that staff have the experience, qualifications and skills to meet the needs of each child; ensure that the home has sufficient staff to provide care for each child; use monitoring and review systems to make continuous improvements in the quality of care provided in the home. (Regulation 13 (1)(a)(b) (2)(a)(c)(d)(h)) In particular, ensure that managers and staff undertake training on the recording and documentation of incidents. Ensure that significant incidents are evaluated with scrutiny, taking into consideration any learning outcomes that can be implemented within children's risk management plans, or to support the development of staff.	6 November 2023
The education standard is that children make measurable progress towards achieving their educational potential and are helped to do so. In particular, the standard in paragraph (1) requires the registered person to ensure— that staff— maintain regular contact with each child's education and training provider, including engaging with the provider and the placing authority to support the child's education and training and to maximise the child's achievement;	06 November 2023

raise any need for further assessment or specialist provision in relation to a child with the child's education or training provider and the child's placing authority;

help a child who is excluded from school, or who is of compulsory school age but not attending school, to access educational and training support throughout the period of exclusion or non-attendance and to return to school as soon as possible. (Regulation 8 (1) (2)(a)(vi)(vii)(viii))

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 2510604

Provision sub-type: Children's home

Registered provider: Nestlings Care Limited

Registered provider address: Suite 4, 1 Derby Street, Leigh WN7 4PF

Responsible individual: Anthony Thompson

Registered manager: Alanda Mason

Inspectors

Cathy Wilkins, Social Care Inspector

Ms Sally Mitchell, Social Care Inspector

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