

2509367

Registered provider: Hexagon Care Services Limited

Assurance inspection

Inspected under the social care common inspection framework

Information about this children's home

The home is run by a private provider. It is registered to provide care for up to three children who may experience social and emotional difficulties. There were three children living in the home at the time of this inspection.

The manager has been registered with Ofsted since August 2021

Inspection date: 21 February 2025

Date of last inspection: 23 April 2024

Judgement at last inspection: good

Enforcement action since last inspection: none

Information about this inspection

At this inspection, the inspector evaluated:

- the care of children
- the safety of children
- the effectiveness of leaders and managers.

Inspectors have looked closely at the experiences and progress of children, using the social care common inspection framework. This assurance inspection was carried out under The Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Findings from the inspection

This inspection was carried out in response to specific concerns shared with Ofsted. The inspection included a review of documents, speaking to staff and relevant professionals. We did not identify any serious or widespread concerns in relation to the care or protection of children at this assurance inspection.

There has been a period of instability with staff leaving their roles in the home since the last inspection. Leaders and managers understand the impact of employee turnover on the children and are trying to create stability to help the children to build positive relationships with the newly appointed staff.

Detailed risk management plans identify the children's risks and vulnerabilities. When risks to children have changed and staff can no longer keep children safe, leaders and managers work closely with local authorities to ensure that alternative care arrangements are made.

When children have been held by the staff, this has been to prevent injury to themselves or others. Following such measures, the staff and children have the opportunity to talk about their experiences.

The manager has not notified Ofsted of a serious incident relating to the safety and well-being of children and staff. This prevents the regulator from having oversight and assurances that the manager has taken appropriate action to keep children safe.

Staff benefit from regular supervision and training. There is a wide range of training and bespoke sessions with the clinical team that equip staff to meet the individual and complex needs of children. Team meetings are held regularly and are used to share knowledge and learning. These systems help staff to develop the necessary skills to provide consistent care to children.

The previous recommendation has not been met but the manager is working towards this. The recommendation is therefore reissued.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
23/04/2024	Full	Good
25/07/2023	Full	Good
04/07/2022	Full	Good
01/02/2022	Full	Inadequate

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person must take to meet The Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person must comply within the given timescales.

Requirement	Due date
The registered person must notify HMCI and each other relevant person without delay if— there is any other incident relating to a child which the registered person considers to be serious. (Regulation 40 (4)(e))	25 April 2025

Recommendations

- The registered person should ensure that a record is kept of individual staff supervision sessions, and that the content of discussion and agreed outcomes is agreed by both the supervisor and supervisee. ('Guide to the Children's Homes Regulation, including the quality standards', page 61, paragraph 13.4)

Children's home details

Unique reference number: 2509367

Provision sub-type: Children's home

Registered provider: Hexagon Care Services Limited

Registered provider address: Unit 1 Tustin Court, Riversway, Preston, Lancashire PR2 2YQ

Responsible individual: Caroline Holmes

Registered manager: Holly Illingworth

Inspector

Evelyn Chafota, Social Care Inspector

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