

2504775

Registered provider: Purple Oak Support

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

This home provides overnight short breaks for up to 6 children and young people aged between 3 and 19 years with additional and sometimes complex needs. There were no children receiving short breaks at the time of this inspection.

The manager has been registered with Ofsted since 12 February 2019.

Inspection dates: 9 and 10 March 2026

Overall experiences and progress of children and young people, taking into account	outstanding
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How well children and young people are helped and protected	outstanding
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The effectiveness of leaders and managers	outstanding
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The children's home provides highly effective services that consistently exceed the standards of good. The actions of the children's home contribute to significantly improved outcomes and positive experiences for children and young people who need help, protection and care.

Date of last inspection: 10 October 2024

Overall judgement at last inspection: outstanding

Enforcement action since last inspection: none

Recent inspection history

Inspection date	Inspection type	Inspection judgement
10/10/2024	Full	Outstanding
06/03/2024	Full	Good
07/11/2022	Full	Good
01/11/2021	Full	Good

Inspection judgements

Overall experiences and progress of children and young people: outstanding

Children's needs are the central focus of all care provided when they come to stay. Children are cherished, valued and loved by staff. The home's welcoming atmosphere creates a sense of safety and comfort. Bedrooms are themed and are personalised prior to each child's arrival. The home is bursting with photographs of children having fun. These qualities contribute to the positive and thriving home, where children flourish.

Children enjoy consistent and attentive care from staff who demonstrate exceptional commitment to their wellbeing. There is an exceptional team culture, and the nurturing approach underpins staff practice. Staff ensure that children have access to all areas of the home and promote children's independence through individualised communication methods and the implementation of specific daily routines. Staff help children to develop these skills and their confidence through consistent and empowering care.

Children benefit from a wide range of enriching experiences both in the home and the community. For example, there is a fully equipped sensory room, a sunken trampoline and undercover areas for children to enjoy. The garden is thoughtfully designed with a wheelchair-accessible double swing for children to appreciate together. There are also beautiful flowers, trees and plants, giving children an inviting space and opportunities to play, be creative and relax.

Leaders and managers carefully consider children's needs and preferences to ensure that they have the most positive experiences with their friends when they come to stay at the home and that the risk of disharmony is reduced.

Children are regularly encouraged to share their views and feelings with staff through their preferred communication methods and daily interactions. Leaders and managers have implemented a 'you said, we did' display, which shows children how their views have been responded to. Staff have also introduced visual displays, such as an individual feelings board, which helps children and staff to tell each other how they are feeling through pictures.

How well children and young people are helped and protected: outstanding

Children live in a safe, supportive environment where staff understand and meet their individual needs. The safety of the children is paramount. Staff are well trained and understand their responsibilities to keep children safe and competently report any concerns.

Leaders and managers maintain strong partnerships with local authorities and safeguarding agencies. Staff proactively manage risks, including self-injurious behaviours, by removing potential hazards. They fiercely advocate for children's safety both in and outside of the home.

Children's medication is managed effectively. Staff collaborate closely with external agencies and healthcare professionals to ensure that they are following the most up-to-date guidance and that administration is safe. Staff demonstrate diligence in fulfilling all medication-related responsibilities and constantly review recording practices to ensure that they are always capturing the most relevant information, including responses from children.

Although no complaints have been received since the last inspection, managers and staff maintain transparency in their practice and provide clear information on how to raise concerns.

The effectiveness of leaders and managers: outstanding

The home is led by highly ambitious and innovative leaders who are committed to achieving the best outcomes for children. They collaborate effectively with external agencies and confidently advocate for children's needs.

Staff speak positively about working at this home, highlighting the strong support and professional development opportunities provided. Leaders and managers are widely respected for their ability to inspire and guide the team. One staff member said, 'It's the best job ever. I have a positive relationship with all the staff, and it is wonderful to see so many young people staying with us and feeling so safe, comfortable and supported.'

Staff receive regular supervision that supports reflective practice. The implementation of the annual appraisal promotes deeper analysis of successes, challenges and development. Team meetings provide opportunities for staff. Additionally, staff workshops have been implemented to strengthen collaboration and enhance knowledge-sharing, fostering a cohesive and effective team approach to supporting children.

Feedback from professionals and families is consistently positive. The home maintains transparent, collaborative relationships with parents and the wider professional network. This approach has strengthened family stability and contributed to improved outcomes for children. One social care professional said, 'We have established a relationship built on trust, respect and open communication. The team at the home is consistently approachable, and they are always willing to engage in discussions regarding children.'

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people, using the social care common inspection framework. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Children's home details

Unique reference number: 2504775

Provision sub-type: Children's home

Registered provider: Purple Oak Support

Registered provider address: The Wellington Centre, Winchester Road, ANDOVER, Hampshire SP10 2EG

Responsible individual: Lisa Rogers

Registered manager: Ami Turner

Inspector

Hannah Cox, Social Care Compliance Inspector

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