

2503598

Registered provider: Resicare Alliance Ltd

Assurance inspection

Inspected under the social care common inspection framework

Information about this children's home

This home is privately owned. It provides care for up to five children who may have had adverse childhood experiences and have social and emotional difficulties.

One child was living in the home at the time of this inspection. Since the last inspection, one child has moved in and three children have moved out.

The registered manager left in February 2025. The home was being managed by an interim manager who left in June 2025. A new manager was appointed in August 2025 and has applied to be registered with Ofsted.

A new responsible individual was appointed in October 2025. Ofsted has not yet assessed their suitability.

Inspection date: 12 November 2025

Date of last inspection: 15 April 2025

Judgement at last inspection: good

Enforcement action since last inspection: none

Information about this inspection

At this inspection, the inspectors evaluated:

- the care of children
- the safety of children
- the effectiveness of leaders and managers

Inspectors have looked closely at the experiences and progress of children, using the social care common inspection framework. This assurance inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to

consider how well it complies with The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Findings from the inspection

This inspection was undertaken following Ofsted receiving a whistle-blowing concern regarding staff practice in the home. Ofsted did not identify any serious or widespread concerns in relation to the care or protection of children at this assurance inspection.

The new manager demonstrates a strong commitment to improving the quality of care and has an action plan to strengthen practice in the home. Leaders and the manager understand the home's strengths and areas for development. They have begun implementing actions to improve practice and enhance the quality of care for children.

Children's experiences of care are varied. Since the last inspection, three children have moved out. One child moved on to adult services in line with their care plan, while two children moved out as staff could not meet their needs. Although these moves were not aligned with their care plans, they were managed in a planned way. The child currently living in the home has lived there for several years and has positive, trusting relationships with staff. The child said, 'I like living here.' Staff understand the child's needs, and the child is making progress with achieving their targets.

There was a brief period of increased incidents involving physical restraint and peer conflict, resulting in staff injuries and absences. This affected the consistency of care for children. Physical interventions were proportionate and used only as a last resort. However, staff did not receive adequate support following these incidents. Delays in speaking with staff after incidents limit management oversight and reduce opportunities for reflection and improvement. Staff from other homes and agency workers are used where there are staffing shortages, but this did not alleviate children's anxiety.

Allegations are taken seriously. Relevant professionals are informed, and thorough inquiries are completed to explore concerns. Outcomes of investigations are shared with all appropriate individuals, including children. There have been delays in notifying Ofsted of serious incidents.

Children participate in weekly meetings where their views, wishes and feelings are discussed. However, when children make requests, these are not always responded to. For example, it is not clear if a decision has been made about a child's request for a new wardrobe. This practice does not reassure children that their wishes are heard.

The recently appointed manager is implementing improvement plans for the home environment. At the time of the inspection, the home was undergoing repairs and redecoration. While some progress is evident, vacant bedrooms are not yet ready for children to move into.

Since the last inspection, the home has experienced inconsistent leadership and management oversight. The interim manager left shortly after the last inspection. During this time, one child moved into the home. The care planning for suitability and assessments of needs for this child was not thoroughly considered. As a result, staff were not equipped to manage and understand the child's needs.

Leaders were unable to locate some children's care records and did not have a clear understanding of the experiences of the children who had left the home.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
15/04/2025	Full	Good
14/08/2024	Full	Good
14/06/2023	Full	Good
24/08/2022	Full	Good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
The quality and purpose of care standard is that children receive care from staff who— understand the children's home's overall aims and the outcomes it seeks to achieve for children; and use this understanding to deliver care that meets children's needs and supports them to fulfil their potential. In particular, the standard in paragraph (1) requires the registered person to— ensure that staff— provide personalised care that meets each child's needs, as recorded in the child's relevant plans, taking account of the child's background; provide to children living in the home the physical necessities they need in order to live there comfortably; and ensure that the premises used for the purposes of the home are designed and furnished so as to meet the needs of each child; (Regulation 6 (1)(a)(b) (2)(b)(iv)(vii)(c)) In particular, the registered person must ensure the staff deliver care in line with each child's plans. Furthermore, the home should be a homely, welcoming space for children to enjoy spending time in.	11 January 2026
The children's views, wishes and feelings standard is that children receive care from staff who— take their views, wishes and feelings into account in relation to matters affecting the children's care and welfare and their lives.	11 January 2026

In particular, the standard in paragraph (1) requires the registered person to— ensure that staff— help each child to understand how the child’s views, wishes and feelings have been taken into account and give the child reasons for decisions in relation to the child. (Regulation 7 (1)(c) (2)(a)(iii))	
The protection of children standard is that children are protected from harm and enabled to keep themselves safe. In particular, the standard in paragraph (1) requires the registered person to ensure— that staff— have the skills to identify and act upon signs that a child is at risk of harm; manage relationships between children to prevent them from harming each other; understand the roles and responsibilities in relation to protecting children that are assigned to them by the registered person; take effective action whenever there is a serious concern about a child’s welfare; and are familiar with, and act in accordance with, the home’s child protection policies. (Regulation 12 (1)(2)(iii)(iv)(v)(vi)(vii)) This specifically relates to the registered person ensuring that staff understand and use effective strategies to reduce risk and manage behaviours and/or conflicts. Furthermore, staff must keep accurate records and report concerns without delay when there is a concern about a child’s welfare. Where necessary, the registered person should escalate any concerns specific to regulation 40 of the Children’s Homes Regulation 2015 without delay. This requirement was made at the last inspection and is restated.	11 January 2026

The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that— helps children aspire to fulfil their potential; and promotes their welfare. In particular, the standard in paragraph (1) requires the registered person to— lead and manage the home in a way that is consistent with the approach and ethos, and delivers the outcomes, set out in the home's statement of purpose; ensure that staff have the experience, qualifications and skills to meet the needs of each child; understand the impact that the quality of care provided in the home is having on the progress and experiences of each child and use this understanding to inform the development of the quality of care provided in the home; and use monitoring and review systems to make continuous improvements in the quality of care provided in the home. (Regulation 13 (1)(a)(b)(2)(a)(c)(f)(h)) This specifically relates to the registered person using effective monitoring systems to understand children's experiences. This should include reviewing incidents. Information gathered should inform future practice. The independent visitor must seek feedback from children and their parents or relatives where appropriate. The registered person should ensure that staff access training to support them to meet the care needs of children who live in the home. Furthermore, they should ensure all children's care plans are accessible to staff and are used to inform practice. This requirement was made at the last inspection and is restated.	11 January 2026
The care planning standard is that children— receive effectively planned care in or through the children's home; and	11 January 2026

have a positive experience of arriving at or moving on from the home. (Regulation 14 (1)(a)(b)) This specifically relates to the registered person effectively assessing children's needs before making decisions to move children into the home.	
The registered person must keep the behaviour management policy under review and, where appropriate, revise it. The registered person must ensure that— within 24 hours of the use of a measure of control, discipline or restraint in relation to a child in the home, a record is made which includes— the effectiveness and any consequences of the use of the measure; and a description of any injury to the child or any other person, and any medical treatment administered, as a result of the measure; within 48 hours of the use of the measure, the registered person, or a person who is authorised by the registered person to do so ("the authorised person")— has spoken to the user about the measure; and has signed the record to confirm it is accurate. (Regulation 35 (2) (3)(a)(vii)(viii)(b)(i)(ii))	11 January 2026

Children's home details

Unique reference number: 2503598

Provision sub-type: Children's home

Registered provider: Resicare Alliance

Registered provider address: 147 Stamford Hill, London N16 5LG

Responsible individual: Kate Somerside

Registered manager: Post vacant

Inspectors

Joanne Humphreys, Social Care Inspector
Helen Dunn, Regulatory Inspector Manager

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