

2500668

Registered provider: Idem Living Ltd

Interim inspection

Inspected under the social care common inspection framework

Information about this children's home

A private company owns this home. It is registered to provide care and accommodation for three young people who may have learning disabilities.

There is a registered manager at this home who has the necessary skills and experience.

Inspection date: 5 March 2020

Date of last inspection: 11 December 2019

Judgement at last inspection: good

Enforcement action since last inspection: none

This inspection

The effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection

This home was judged good at the last full inspection.

At the interim inspection, Ofsted judges that it has sustained effectiveness.

Young people receive good-quality care from staff who understand their complex needs. This supports their safety, well-being and good progress.

Young people experience positive outcomes because of the care and support that they receive. For example, staff have worked in partnership with healthcare professionals to reduce incidents of self-harm for one young person. Staff have used the positive relationships that they have developed with the young person, so that the number of violent outbursts has reduced dramatically, and staff are now able to comfort the young person without being injured when they are distressed.

Staff have also received thanks and praise from the previous carers of one young person. Through the perseverance and support of staff, the relationship between a child and his former carers has been restored. As a result, contact with his sibling has also been restored, with the amount of contact they enjoy together increasing. This includes the child being able to attend their sister's recent birthday party.

Young people's care plans are person-centred and capture their communication methods, interests and routines. Staff have a comprehensive understanding of young people's needs, and this helps them to provide individualised care. For example, staff have successfully used incentive charts to help one young person to improve their behaviour. They have also used various communication aids to help the young person to share his emotions, and therefore reduce his frustrations.

Although the registered manager and provider have made good progress since the last inspection, one requirement remains outstanding. This is about the safer area risk assessment. Although there is now a safer area risk assessment in place, this needs further amendment to consider the location of the home and the associated risks to young people who live at the home. This requirement has therefore been repeated.

A recommendation was also raised about maintaining a record of all visitors to the home. This has not yet been addressed, so it will be repeated at this inspection.

There has been a medication error since the last inspection. The manager has carried out an internal investigation into the incident. Individual reflective sessions have taken place with staff and additional training completed. In addition, the manager has introduced additional monitoring and review of medication procedures to ensure that the administration of medication at the home is safe.

Although there are systems in place to monitor the quality and safety across the

service, some staff supervisions have not been completed in line with the home's policy. This does not provide the manager with an opportunity to discuss and reflect on staff practice. Neither does it allow staff the time to discuss any concerns they may have or identify their training needs.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
11/12/2019	Full	Good
13/03/2019	Full	Requires improvement to be good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
12: The protection of children standard is that children are protected from harm and enabled to keep themselves safe. In particular, the standard in paragraph (1) requires the registered person to ensure— that the home's day-to-day care is arranged and delivered to keep each child safe and to protect each child effectively from harm. (Regulation 12 (1)(2)(b)) This is specifically in relation to ensuring that the safer area report is used in conjunction with a particular young person's impact risk assessment in order to check that the area is safe for them.	31/05/2020

Recommendations

- Ensure that records kept in the children's home are signed and dated by the author. ('Guide to the children's homes regulations including the quality standards', page 62, paragraph 14.3)
- Staff should continually and actively assess the risks to each child and the arrangements in place to protect them. ('Guide to the children's homes regulations including the quality standards', page 42, paragraph 9.5) In particular, ensure that there is a robust system for recording visitors into and out of the home.

Information about this inspection

This inspection focused on the effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection.

Inspectors have looked closely at the experiences and progress of children and young people, using the 'Social care common inspection framework'. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England)

Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'.

Children's home details

Unique reference number: 2500668

Provision sub-type: Children's home

Registered provider: Idem Living Ltd

Registered provider address: Newlands, 1a Huyton Hey Road, Liverpool, Merseyside L36 5SE

Responsible individual: Andrew Palmer

Registered manager: Jo-Anne McGuinness

Inspector

Julia Toller, Social Care Inspector

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Piccadilly Gate
Store Street
Manchester
M1 2WD

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E: enquiries@ofsted.gov.uk
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