

2495371

Registered provider: Protea Care Limited

Interim inspection

Inspected under the social care common inspection framework

Information about this children's home

This two-bedded residential home cares for children aged eight to 18 years who present with emotional and/or behavioural difficulties. The manager registered with Ofsted in August 2019.

Inspection date: 11 March 2020

Date of last inspection: 30 April 2019

Judgement at last inspection: requires improvement to be good

Enforcement action since last inspection:

None

Recent inspection history

Inspection date	Inspection type	Inspection judgement
30/04/2019	Full	Requires improvement to be good

This inspection

The effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection

This home was judged requires improvement to be good at the last full inspection. At the interim inspection, Ofsted judges that it has improved effectiveness.

There is significant improvement in the leadership within the home. The manager oversees all aspects of the running of the home and ensures that children receive good-quality care.

The manager's comprehensive response has resulted in concerns about staff practice being dealt with quickly and appropriately. This safeguards children and enables them and staff to know that any issues raised will be addressed.

There is one child living here currently. She has settled in quickly, and she is forming positive relationships with staff. She says that she is happy here. Her parents responded positively to a questionnaire, stating, 'The team is really supportive and switched on to our child's needs.'

There is a much-improved matching process when considering moving new children in to the home. This was lacking at the time of the last inspection and led to difficulties with behaviours, such as children going missing from home. The two children concerned have moved out for separate safeguarding reasons. Despite both moves being unplanned, their transitions were managed positively.

Staff successfully use de-escalation techniques. This means that the use of physical intervention is minimal. There has been a marked improvement in the way that these are now recorded. When significant incidents have occurred, they have been well managed. The manager ensures that incidents are followed by debriefs. However, one incident report that was sampled had not been fully signed off. This has been raised as a minor shortfall.

Children are supported to access education. The team liaises with external professionals, such as the virtual school, to ensure that children receive the input they require.

The manager has addressed the six requirements and three recommendations made at the last inspection. This demonstrates his commitment to improving standards in the home.

What does the children's home need to do to improve?

Recommendations

- The home's record of the event must include a description of the action taken and the outcome of any resulting investigation. ('Guide to the children's homes regulations including the quality standards', page 63, paragraph 14.14)

In particular, the home is to ensure that outcomes are recorded appropriately.

Information about this inspection

This inspection focused on the effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection.

Inspectors have looked closely at the experiences and progress of children and young people, using the 'Social care common inspection framework'. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'.

Children's home details

Unique reference number: 2495371

Provision sub-type: Children's home

Registered provider: Protea Care Limited

Registered provider address: 317 Horn Lane, London, Middlesex W3 0BU

Responsible individual: Georgina Parkin

Registered manager: Thomas Deakin

Inspector

Sonia Hay, Social Care Inspector

The Office for Standards in Education, Children's Services and Skills (Ofsted) regulates and inspects to achieve excellence in the care of children and young people, and in education and skills for learners of all ages. It regulates and inspects childcare and children's social care, and inspects the Children and Family Court Advisory and Support Service (Cafcass), schools, colleges, initial teacher training, further education and skills, adult and community learning, and education and training in prisons and other secure establishments. It assesses council children's services, and inspects services for children looked after, safeguarding and child protection.

If you would like a copy of this document in a different format, such as large print or Braille, please telephone 0300 123 1231, or email enquiries@ofsted.gov.uk.

You may reuse this information (not including logos) free of charge in any format or medium, under the terms of the Open Government Licence. To view this licence, visit www.nationalarchives.gov.uk/doc/open-government-licence, write to the Information Policy Team, The National Archives, Kew, London TW9 4DU, or email: psi@nationalarchives.gsi.gov.uk.

This publication is available at <http://reports.ofsted.gov.uk/>.

Interested in our work? You can subscribe to our monthly newsletter for more information and updates: <http://eepurl.com/iTrDn>.

Piccadilly Gate
Store Street
Manchester
M1 2WD

T: 0300 123 1231
Textphone: 0161 618 8524
E: enquiries@ofsted.gov.uk
W: www.gov.uk/ofsted

© Crown copyright 2020