

2494881

Wrottesley Care Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

The home is operated by a private company and is registered to provide care and accommodation for one child who may have social and/or emotional difficulties. Currently, a child is not living in the home.

The registered manager has been in post since July 2020.

Inspection date: 21 January 2021

This monitoring visit

The home was judged to require improvement to be good at the full inspection in June 2019. The home was judged to have declined in effectiveness at the interim inspection in November 2019.

An assurance visit took place on 28 and 29 September 2020. At this visit, widespread and serious concerns in relation to the care and protection of children and the leadership and management of the home were identified. The home's registration was suspended on 30 September 2020 and two compliance notices were issued.

A monitoring visit took place in November 2020, where the compliance notices were considered met. However, as improvements were in their infancy and staff recruitment was ongoing, Ofsted imposed an urgent notice to vary the conditions of registration of the home to care for one child on 5 November 2020.

A monitoring visit took place on 8 December 2020, to review the urgent notice. Limited progress had been made, with six of the nine requirements issued in September 2020 being reissued. The urgent variation to conditions of registration remained in place.

The purpose of this visit was to review the urgent notice to vary conditions of registration. This visit was completed remotely due to national restrictions in place

because of COVID-19 (coronavirus). The inspector interviewed the registered manager and the responsible individual and reviewed documents provided.

No children have lived in the home since the suspension of registration was lifted in November 2020, and limited progress has been made.

The inspector found that five of the six requirements were either not met or Ofsted was unable to assess the provider's progress in meeting them as there is no child living at the home.

The responsible individual and the registered manager have reviewed existing paperwork and introduced additional paperwork relating to their care of children. As no child has moved into the home, these were blank. Therefore, it was not possible to see if this additional paperwork would have a positive impact on the care provided to children. In addition, some of the paperwork was poorly written with spelling errors and one document referred to another children's home provider.

Since the last monitoring inspection, the deputy manager has resigned and left the home. The senior support worker has resigned and is working his notice. This leaves the manager and four support workers in post. Three of these support workers remain out of the time frames for obtaining their level 3 qualification in residential childcare. Two of these support workers are currently on probation. The managers told the inspector that four members of support staff have been redeployed to work in another home in the company.

Both the responsible individual and registered manager agree that currently there are not enough staff for any child to move into the home.

Following this inspection, five requirements were reissued. A second urgent notice to vary conditions of registration from three to one was also issued.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
01/11/2019	Interim	Declined in effectiveness
03/06/2019	Full	Requires improvement to be good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
The care planning standard is that children— receive effectively planned care in or through the children's home; and have a positive experience of arriving at or moving on from the home. In particular, the standard in paragraph (1) requires the registered person to ensure— that each child's relevant plans are followed. (Regulation 14 (1)(a)(b) (2)(c)) This specifically relates to the need for all children to receive well-planned care from the point of moving in and that the registered person ensures that all staff follow children's care plans.	1 March 2021
For the purposes of paragraph (3)(b), an individual who works in the home in a care role has the appropriate qualification if, by the relevant date, the individual has attained— the Level 3 Diploma for Residential Childcare (England) ("the Level 3 Diploma"); or a qualification which the registered person considers to be equivalent to the Level 3 Diploma. The relevant date is— in the case of an individual who starts working in a care role in a home after 1st April 2014, the date which falls 2 years after the date on which the individual started working in a care role in a home; or	1 March 2021

in the case of an individual who was working in a care role in a home on 1st April 2014, 1st April 2016. The registered person may defer the relevant date if the individual— does not work, or has not worked, in a care role in a home for a prolonged period; or works, or has worked, in a care role in a home on a part-time basis. (Regulation 32 (4)(a)(b) (5)(a)(b) (6)(a)(b)) This specifically relates to ensuring that all staff complete level 3 training within the required time frames.	
The registered person must prepare and implement a policy ("the behaviour management policy") which sets out— how appropriate behaviour is to be promoted in the children's home; and the measures of control, discipline and restraint which may be used in relation to children in the home. The registered person must keep the behaviour management policy under review and, where appropriate, revise it. (Regulation 35 (1)(a)(b) (2)) This specifically relates to the provider ensuring that the registered person has sufficient oversight of all physical intervention paperwork.	1 March 2021
The registered person must notify HMCI and each other relevant person without delay if— a child is involved in or subject to, or is suspected of being involved in or subject to, sexual exploitation; an incident requiring police involvement occurs in relation to a child which the registered person considers to be serious; there is an allegation of abuse against the home or a person working there; a child protection enquiry involving a child— is instigated; or	1 March 2021

concludes (in which case, the notification must include the outcome of the child protection enquiry); or there is any other incident relating to a child which the registered person considers to be serious. (Regulation 40 (4)(a)(b)(c)(d)(i)(ii)(e)) This specifically relates to the need for the registered person to notify Ofsted of all notifiable events in a timely manner.	
The registered person must complete a review of the quality of care provided for children ("a quality of care review") at least once every 6 months. In order to complete a quality of care review the registered person must establish and maintain a system for monitoring, reviewing and evaluating— the quality of care provided for children; the feedback and opinions of children about the children's home, its facilities and the quality of care they receive in it; and any actions that the registered person considers necessary in order to improve or maintain the quality of care provided for children. (Regulation 45 (1) (2)(a)(b)(c)) This specifically relates to the provider ensuring that the registered person completes a review of the quality of care provided at least every six months.	4 March 2021

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 2494881

Provision sub-type: Children's home

Registered provider: Wrottesley Care Limited

Registered provider address: Office 28, 28 Cleveland Street, Wolverhampton
WV1 3HT

Responsible individual: Shalana Malcolm

Registered manager: Andrew Fisher

Inspector

Debbie Holder, Social Care Inspector

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