

2494881

Wrottesley Care Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

This home is owned by a private company. It is registered to provide care and accommodation for up to three young people who may have social and/or emotional difficulties.

The registered manager has been in post since January 2019. Currently, there is an interim manager in post covering the registered manager's maternity leave.

Inspection date: 18 December 2019

This monitoring visit

Ofsted judged the home to be requires improvement at the last full inspection on 3 and 4 June 2019. An interim inspection took place on 1 November 2019, where the home was judged as declined effectiveness. Three compliance notices were issued.

The purpose of this monitoring visit was to review the action taken by the provider to meet the three compliance notices raised at the inspection in November 2019. At this monitoring inspection, the inspector found that, while some progress had been made, two of the three compliance notices remain unmet.

At the time of this visit, there is one new child living in the home. The two children who were living in the home in November 2019 have left.

Since the last inspection, managers have reviewed risk assessments. However, these risk assessments still lack enough detail to help the staff to keep children safe. Staff are still not consistently following risk assessments. For example, staff permitted a 12-year-old child to smoke even though her risk assessment stated she was not to. A staff member gave a child their personal phone to take videos of herself and upload them on social media. This lack of insight means that children remain at risk.

Managers' knowledge and management of child protection concerns remain inadequate. At the November 2019 inspection, the inspector identified that staff failed to notify the local authority designated officer of an incident when a child alleged they had been physically assaulted by a member of staff. This notification

has still not been completed.

Managers' investigation of staff practice is weak. In December 2019, a member of staff was suspended after letting a child use the staff member's mobile phone. The child also alleged that other members of staff had allowed her to use their phones. There has been a delay in responding to these concerns.

As a result of ineffective care planning, children do not always experience positive or planned departures from the home. For example, one child moved out of the home quickly as staff were not able to keep her safe. Another child moved into the home quickly despite it being identified that she required a slow transition. Key paperwork from the local authority relating to the child remains outstanding. As a result, staff do not have all the information they need to meet the child's needs.

One child receives no education provision following their exclusion from school. Staff are not supporting informal learning at the home or sufficiently challenging the local authority on this issue.

As a result of this inspection, two compliance notices have been issued and two new requirements have been raised.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
01/11/2019	Interim	Declined in effectiveness
03/06/2019	Full	Requires improvement to be good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
In meeting the quality standards, the registered person must, and must ensure that staff— if the registered person considers, or staff consider, a placing authority's or a relevant person's performance or response to be inadequate in relation to their role, challenge the placing authority or the relevant person to seek to ensure that each child's needs are met in accordance with the child's relevant plans. (Regulation 5 (c))	21/02/2020
The quality and purpose of care standard is that children receive care from staff who— understand the children's home's overall aims and the outcomes it seeks to achieve for children; use this understanding to deliver care that meets children's needs and supports them to fulfil their potential. In particular, the standard in paragraph (1) requires the registered person to— help each child to understand and manage the impact of any experience of abuse or neglect; make decisions about the day-to-day arrangements for each child, in accordance with the child's relevant plans, which give the child an appropriate degree of freedom and choice. (Regulation 6 (1)(a)(b)(2)(b)(ii)(v))	21/02/2020
The education standard is that children make measurable progress towards achieving their educational potential and are helped to do so. In particular, the standard in paragraph (1) requires the registered person to ensure— that staff— help each child to achieve the child's education and training targets, as recorded in the child's relevant plans;	21/02/2020

support each child's learning and development, including helping the child to develop independent study skills and, where appropriate, helping the child to complete independent study; understand the barriers to learning that each child may face and take appropriate action to help the child to overcome any such barriers; help each child to understand the importance and value of education, learning, training and employment; promote opportunities for each child to learn informally; maintain regular contact with each child's education and training provider, including engaging with the provider and the placing authority to support the child's education and training and to maximise the child's achievement; help a child who is excluded from school, or who is of compulsory school age but not attending school, to access educational and training support throughout the period of exclusion or non-attendance and to return to school as soon as possible; help each child to attend education or training in accordance with the expectations in the child's relevant plans; and that each child has access to appropriate equipment, facilities and resources to support the child's learning. (Regulation 8 (1)(2)(a)(i)(ii)(iii)(iv)(v)(vi)(viii)(x)(b))	
The protection of children standard is that children are protected from harm and enabled to keep themselves safe. In particular, the standard in paragraph (1) requires the registered person to ensure— that staff— assess whether each child is at risk of harm, taking into account information in the child's relevant plans, and, if necessary, make arrangements to reduce the risk of any harm to the child; help each child to understand how to keep safe; have the skills to identify and act upon signs that a child is at risk of harm;	21/02/2020

understand the roles and responsibilities in relation to protecting children that are assigned to them by the registered person; take effective action whenever there is a serious concern about a child's welfare; and are familiar with, and act in accordance with, the home's child protection policies. (Regulation 12 (1)(2)(a)(i)(ii)(iii)(v)(vi)(vii)) *	
The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that— helps children aspire to fulfil their potential; and promotes their welfare. In particular, the standard in paragraph (1) requires the registered person to— lead and manage the home in a way that is consistent with the approach and ethos, and delivers the outcomes, set out in the home's statement of purpose; ensure that staff have the experience, qualifications and skills to meet the needs of each child; (Regulation 13 (1)(a)(b)(2)(c)(d))	21/02/2020
The care planning standard is that children— receive effectively planned care in or through the children's home; and have a positive experience of arriving at or moving on from the home. (Regulation 14 (1)(a)(b)) *	21/02/2020
The registered person must— keep the statement of purpose under review and, where appropriate, revise it; and notify HMCI of any revisions and send HMCI a copy of the revised statement within 28 days of the revision. (Regulation 16 (3)(a)(b))	21/02/2020
Schedule 4 sets out the other information that the registered person must keep in relation to a children's home. The registered person must maintain in the home the records in	21/02/2020

Schedule 4; ensure that the records are kept up to date; and retain the records for at least 15 years from the date of the last entry. (Regulation 37 (1)(2)(a)(b)(c)) This is in relation to maintaining a copy of the staff duty roster of persons working at the home, and a record of the actual rosters worked. (Schedule 4 (3))	
The registered person must notify HMCI and each other relevant person without delay if a child is involved in or subject to, or is suspected of being involved in or subject to, sexual exploitation; an incident requiring police involvement occurs in relation to a child which the registered person considers to be serious; there is an allegation of abuse against the home or a person working there; a child protection enquiry involving a child is instigated; or concludes (in which case, the notification must include the outcome of the child protection enquiry); or there is any other incident relating to a child which the registered person considers to be serious. (Regulation 40 (4)(a)(b)(c)(d)(i)(ii)(e))	21/02/2020
The registered person must complete a review of the quality of care provided for children ("a quality of care review") at least once every 6 months. In order to complete a quality of care review the registered person must establish and maintain a system for monitoring, reviewing and evaluating— the quality of care provided for children; the feedback and opinions of children about the children's home, its facilities and the quality of care they receive in it; and any actions that the registered person considers necessary in order to improve or maintain the quality of care provided for children. (Regulation 45 (1)(2)(4)(a)(b)(c))	21/02/2020

*These requirements are subject to a compliance notice.

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 2494881

Provision sub-type: Children's home

Registered provider: Wrottesley Care Limited

Registered provider address: Fairgate House Room S51, 205 Kings Road,
Tyesley, Birmingham, West Midlands B11 2AA

Responsible individual: Philip Elson

Registered manager: Katie Green

Inspector

Debbie Holder, social care inspector

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