

2494881

Wrottesley Care Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

A private company operates this home. It is registered to provide care and accommodation for up to three young people who may have social and/or emotional difficulties.

The registered manager has been in post since July 2020.

Inspection date: 8 December 2020

This monitoring visit

This children's home was judged requires improvement to be good at the full inspection in June 2019. The home was judged declined effectiveness at the interim inspection in November 2019.

An assurance visit took place between 28 and 29 September 2020. At this visit, widespread and serious concerns in relation to the care and protection of children and the leadership and management of the home were identified. The home's registration was suspended on 30 September 2020 and two compliance notices were issued.

A monitoring visit took place in November 2020, where the compliance notices were considered met. However, as improvements were in their infancy and recruitment to the staff team was ongoing, Ofsted imposed an urgent notice to vary the conditions of registration of the home to care for one child on 5 November 2020.

The purpose of this monitoring visit was to review the urgent notice and to review progress in meeting the requirements that were raised following the September 2020 visit.

There have been no children admitted to the home since the suspension of registration was lifted. The inspectors found that six of the nine requirements were

either not met or Ofsted were unable to assess progress as there are no children living in the home currently.

The home's statement of purpose requires further review. Both the registered manager and newly appointed responsible individual told the inspectors that the home will not accept emergency admissions. This is not reflected in the statement of purpose.

Managers have developed a new children's guide. While this is more child friendly, there is missing information regarding advocacy and the Children's Commissioner. In addition, it states that it is registered for four young people, which is inaccurate.

The behaviour management policy has been reviewed and updated. However, three members of staff have not signed to indicate that they have read this document.

There is a staff team of seven, including the manager. Three members of the staff team have not obtained a level 3 qualification within the required timeframes. One senior support worker has been demoted to support worker as she has not obtained her level 3 qualification. The registered manager informed the inspectors that they will not admit any child until they have recruited a second senior support worker.

The urgent variation to vary the conditions of registration of the home to care for one child remains in place and will be reviewed again at a later date. The six requirements have been reissued.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
01/11/2019	Interim	Declined in effectiveness
03/06/2019	Full	Requires improvement to be good

What does the children's home need to do to improve?

Statutory Requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
The care planning standard is that children— receive effectively planned care in or through the children's home; and have a positive experience of arriving at or moving on from the home. In particular, the standard in paragraph (1) requires the registered person to ensure— that each child's relevant plans are followed. (Regulation 14 (1)(a)(b) (2)(c))	25/01/2021
The registered person must— keep the statement of purpose under review and, where appropriate, revise it; and notify HMCI of any revisions and send HMCI a copy of the revised statement within 28 days of the revision. (Regulation 16 (3)(a)(b))	25/01/2021
For the purposes of paragraph (3)(b), an individual who works in the home in a care role has the appropriate qualification if, by the relevant date, the individual has attained— the Level 3 Diploma for Residential Childcare (England) ("the Level 3 Diploma"); or a qualification which the registered person considers to be equivalent to the Level 3 Diploma. The relevant date is—	25/01/2021

in the case of an individual who starts working in a care role in a home after 1st April 2014, the date which falls 2 years after the date on which the individual started working in a care role in a home; or in the case of an individual who was working in a care role in a home on 1st April 2014, 1st April 2016. The registered person may defer the relevant date if the individual— does not work, or has not worked, in a care role in a home for a prolonged period; or works, or has worked, in a care role in a home on a part-time basis. (Regulation 32 (4)(a)(b) (5)(a)(b) (6)(a)(b))	
The registered person must prepare and implement a policy ("the behaviour management policy") which sets out— how appropriate behaviour is to be promoted in the children's home; and the measures of control, discipline and restraint which may be used in relation to children in the home. The registered person must keep the behaviour management policy under review and, where appropriate, revise it. (Regulation 35 (1)(a)(b) (2))	25/01/2021
The registered person must notify HMCI and each other relevant person without delay if a child is involved in or subject to, or is suspected of being involved in or subject to, sexual exploitation; an incident requiring police involvement occurs in relation to a child which the registered person considers to be serious; there is an allegation of abuse against the home or a person working there; a child protection enquiry involving a child is instigated; or concludes (in which case, the notification must include the outcome of the child protection enquiry); or there is any other incident relating to a child which the	25/01/2021

registered person considers to be serious. (Regulation 40 (4)(a)(b)(c)(d)(i)(ii)(e))	
The registered person must complete a review of the quality of care provided for children ("a quality of care review") at least once every six months. In order to complete a quality of care review, the registered person must establish and maintain a system for monitoring, reviewing and evaluating— the quality of care provided for children; the feedback and opinions of children about the children's home, its facilities and the quality of care they receive in it; and any actions that the registered person considers necessary in order to improve or maintain the quality of care provided for children. (Regulation 45 (1) (2) (4)(a)(b)(c))	25/01/2021

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 2494881

Provision sub-type: Children's home

Registered provider: Wrottesley Care Limited

Registered provider address: Fairgate House, Room S51, 205 Kings Road, Tyseley, Birmingham, West Midlands B11 2AA

Responsible individual: Neelam Raffique

Registered manager: Andrew Fisher

Inspectors

Debbie Holder, Social Care Inspector
Mr Ricky D'Arcy, Social Care Inspector

The Office for Standards in Education, Children's Services and Skills (Ofsted) regulates and inspects to achieve excellence in the care of children and young people, and in education and skills for learners of all ages. It regulates and inspects childcare and children's social care, and inspects the Children and Family Court Advisory and Support Service (Cafcass), schools, colleges, initial teacher training, further education and skills, adult and community learning, and education and training in prisons and other secure establishments. It assesses council children's services, and inspects services for looked after children, safeguarding and child protection.

If you would like a copy of this document in a different format, such as large print or Braille, please telephone 0300 123 1231, or email enquiries@ofsted.gov.uk.

You may reuse this information (not including logos) free of charge in any format or medium, under the terms of the Open Government Licence. To view this licence, visit

<http://www.nationalarchives.gov.uk/doc/open-government-licence>, write to the Information Policy Team, The National Archives, Kew, London TW9 4DU, or email: psi@nationalarchives.gsi.gov.uk.

This publication is available at <http://reports.ofsted.gov.uk/>.

Interested in our work? You can subscribe to our monthly newsletter for more information and updates: <http://eepurl.com/iTrDn>.

Piccadilly Gate
Store Street
Manchester
M1 2WD

T: 0300 123 1231
Textphone: 0161 618 8524
E: enquiries@ofsted.gov.uk
W: <http://www.gov.uk/ofsted>

© Crown copyright 2020