

# 2494881

**Wrottesley Care Limited**

Monitoring visit

Inspected under the social care common inspection framework

## **Information about this children's home**

A private company operates this home. It is registered to provide care and accommodation for up to three young people who may have social and/or emotional difficulties.

The registered manager has been in post since July 2020.

**Inspection date:** 3 November 2020

## **This monitoring visit**

This children's home was judged requires improvement to be good at the full inspection in June 2019. The home was judged declined effectiveness at the interim inspection in November 2019.

An assurance visit took place between 28 and 29 September 2020. At this visit, widespread and serious concerns in relation to the care and protection of children and the leadership and management of the home were identified. As a result, the home's registration was suspended on 30 September 2020 until 22 December 2020 inclusive. Compliance notices under regulation 12 (the protection of children standard) and regulation 13 (the leadership and management standard) were raised.

On 3 November 2020, Ofsted completed a monitoring visit. The purpose of this visit was to review progress against meeting the compliance notices. Ofsted was satisfied that sufficient progress had been made to consider the two compliance notices met. The staff team has completed additional training to improve their knowledge and understanding of safeguarding. In addition, the managers have reviewed and updated key paperwork, and there are now improved monitoring and oversight in place.

On 4 November 2020, Ofsted lifted the suspension of the home's registration. However, on 5 November 2020, Ofsted imposed an urgent notice to vary the conditions of registration of the home to care for one child. Improvements made are

in their infancy, and the registered manager confirmed that they currently have sufficient staff to meet the needs of one child only.

Ofsted will review progress at a further monitoring visit and will consider the requirements set at the assurance visit at that time.

## Recent inspection history

| Inspection date | Inspection type | Inspection judgement            |
|-----------------|-----------------|---------------------------------|
| 01/11/2019      | Interim         | Declined in effectiveness       |
| 03/06/2019      | Full            | Requires improvement to be good |

## What does the children's home need to do to improve?

### Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

| Requirement                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | Due date   |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------|
| <p>The quality and purpose of care standard is that children receive care from staff who—</p> <p>understand the children's home's overall aims and the outcomes it seeks to achieve for children;</p> <p>use this understanding to deliver care that meets children's needs and supports them to fulfil their potential.</p> <p>In particular, the standard in paragraph (1) requires the registered person to—</p> <p>provide to children living in the home the physical necessities they need in order to live there comfortably.</p> <p>(Regulation 6 (1)(a)(b) (2)(vii))</p> | 16/11/2020 |
| The care planning standard is that children—                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | 16/11/2020 |

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| <p>receive effectively planned care in or through the children's home; and</p> <p>have a positive experience of arriving at or moving on from the home.</p> <p>In particular, the standard in paragraph (1) requires the registered person to ensure—</p> <p>that each child's relevant plans are followed.</p> <p>(Regulation 14 (1)(a)(b) (2)(c))</p>                                                                                                                                                                                                                                                                                       |            |
| <p>The registered person must—</p> <p>keep the statement of purpose under review and, where appropriate, revise it; and</p> <p>notify HMCI of any revisions and send HMCI a copy of the revised statement within 28 days of the revision.</p> <p>(Regulation 16 (3)(a)(b))</p>                                                                                                                                                                                                                                                                                                                                                                | 16/11/2020 |
| <p>If the Regulatory Reform (Fire Safety) Order 2005(a) applies to the home—</p> <p>the registered person must ensure that the requirements of that Order and any regulations made under it, except for article 23 (duties of employees), are complied with in respect of the home.</p> <p>(Regulation 25 (2)(b))</p>                                                                                                                                                                                                                                                                                                                         | 16/11/2020 |
| <p>For the purposes of paragraph (3)(b), an individual who works in the home in a care role has the appropriate qualification if, by the relevant date, the individual has attained—</p> <p>the Level 3 Diploma for Residential Childcare (England) ('the Level 3 Diploma'); or</p> <p>a qualification which the registered person considers to be equivalent to the Level 3 Diploma.</p> <p>The relevant date is—</p> <p>in the case of an individual who starts working in a care role in a home after 1st April 2014, the date which falls 2 years after the date on which the individual started working in a care role in a home; or</p> | 16/11/2020 |

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| <p>in the case of an individual who was working in a care role in a home on 1st April 2014, 1st April 2016.</p> <p>The registered person may defer the relevant date if the individual—</p> <p>does not work, or has not worked, in a care role in a home for a prolonged period; or</p> <p>works, or has worked, in a care role in a home on a part-time basis.</p> <p>(Regulation 32 (4)(a)(b) (5)(a)(b) (6)(a)(b))</p>                                                                                                                                      |            |
| <p>The registered person must prepare and implement a policy ('the behaviour management policy') which sets out—</p> <p>how appropriate behaviour is to be promoted in the children's home; and</p> <p>the measures of control, discipline and restraint which may be used in relation to children in the home.</p> <p>The registered person must keep the behaviour management policy under review and, where appropriate, revise it.</p> <p>(Regulation 35 (1)(a)(b) (2))</p>                                                                                | 16/11/2020 |
| <p>Schedule 4 sets out the other information that the registered person must keep in relation to a children's home.</p> <p>The registered person must maintain in the home the records in Schedule 4;</p> <p>ensure that the records are kept up to date; and</p> <p>retain the records for at least 15 years from the date of the last entry.</p> <p>(Regulation 37(1) (2)(a)(b)(c))</p> <p>This is in relation to maintaining a copy of the staff duty roster of persons working at the home, and a record of the actual rosters worked. (Schedule 4(3))</p> | 16/11/2020 |
| <p>The registered person must notify HMCI and each other relevant person without delay if a child is involved in or subject to, or is suspected of being involved in or subject to,</p>                                                                                                                                                                                                                                                                                                                                                                        | 16/11/2020 |

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| <p>sexual exploitation;</p> <p>an incident requiring police involvement occurs in relation to a child which the registered person considers to be serious;</p> <p>there is an allegation of abuse against the home or a person working there;</p> <p>a child protection enquiry involving a child is instigated; or</p> <p>concludes (in which case, the notification must include the outcome of the child protection enquiry);</p> <p>or there is any other incident relating to a child which the registered person considers to be serious.</p> <p>(Regulation 40 (4)(a)(b)(c)(d)(i)(ii)(e))</p>                                                                                                    |            |
| <p>The registered person must complete a review of the quality of care provided for children ('a quality of care review') at least once every 6 months.</p> <p>In order to complete a quality of care review the registered person must establish and maintain a system for monitoring, reviewing and evaluating—</p> <p>the quality of care provided for children;</p> <p>the feedback and opinions of children about the children's home, its facilities and the quality of care they receive in it; and</p> <p>any actions that the registered person considers necessary in order to improve or maintain the quality of care provided for children.</p> <p>(Regulation 45 (1) (2) (4)(a)(b)(c))</p> | 16/11/2020 |

## Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

## **Children's home details**

**Unique reference number:** 2494881

**Provision sub-type:** Children's home

**Registered provider:** Wrottesley Care Limited

**Registered provider address:** Fairgate House, Room S51, 205 Kings Road,  
Tyseley, Birmingham, West Midlands B11 2AA

**Responsible individual:** Neelam Raffique

**Registered manager:** Andrew Fisher

## **Inspector**

Debbie Holder, social care inspector

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