

2494662

Registered provider: Keys Child Care Limited

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

This is a privately owned children's home. It is registered to provide care and accommodation for up to three young people who have a learning disability and associated behavioural needs.

A registered manager has been in post since January 2019. This is the first inspection.

Young people were not spoken to as part of this inspection.

Inspection dates: 2 to 3 July 2019

Overall experiences and progress of children and young people, taking into account	good
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How well children and young people are helped and protected	good
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The effectiveness of leaders and managers	good
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The children's home provides effective services that meet the requirements for good.

Date of last inspection: first inspection since registration

Overall judgement at last inspection: not applicable

Enforcement action since last inspection: none

Recent inspection history

Inspection date	Inspection type	Inspection judgement
First inspection since registration.		

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
The registered person must compile in relation to the children's home a statement ("the statement of purpose") which covers the matters listed in Schedule 1. The registered person must keep the statement of purpose under review and, where appropriate, revise it; and notify HMCI of any revisions and send HMCI a copy of the revised statement within 28 days of the revision. (Regulation 16(1)(3)(a)(b))	07/10/2019
The registered person must ensure that each employee completes an appropriate induction; ensure that each permanent appointment of an employee is subject to the satisfactory completion of a period of probation. (Regulation 33(1)(a)(b))	07/10/2019

Recommendations

- The registered person should ensure that staff can access appropriate facilities and resources to support their training needs and should understand the key role they play in the training and development of staff in the home. ('Guide to the children's homes regulations including the quality standards', page 53, paragraph 10.11)

This is in respect of training in autistic spectrum disorder.

Inspection judgements

Overall experiences and progress of children and young people: good

There is one young person living at the home. He is making good progress from his starting point. Staff provide individualised care to the young person and they understand his needs. This is helping the young person feel secure.

Staff have good relationships with the young person's social worker. Staff have frequent communication with school. This ensures that the young person receives a range of care that is specific to his needs. Staff also have good relationships with the young person's

parent. The young person's parent is very positive about the care that her son receives. She praised the staff highly for their support.

The young person attends school full time where he is making good progress. His behaviour in school has significantly improved. This is to the point where the young person can now become involved in group activities. This is helping the young person develop relationships with his peers.

The young person is in good health. Staff monitor any changes in his health and take him to appointments as appropriate. Medication is managed well and overseen by the manager.

The young person has limited communication. Staff use different ways to communicate with him. This means that the young person can express his views.

Staff support the young person to have contact with his family in line with his care plan. This means that the young person can maintain safe relationships with his family.

How well children and young people are helped and protected: good

Staff understand the risks in respect of the young person. There are clear risk management plans in place. This is helping the young person become increasingly safe.

The young person does not go missing. Staff know what to do if he does go missing because there is a clear plan in place.

Staff know the triggers to the young person's behaviour. Staff share this information with each other. There is a significant improvement in the young person's behaviour. This means that staff can successfully manage his behaviour. This is helping the young person feel secure.

All staff receive training in managing behaviour and the use of de-escalation methods. Physical restraint is used as a last resort. There have been two incidents since the young person moved into the home. These incidents were appropriate, managed well and evaluated by the manager.

The effectiveness of leaders and managers: good

There is a newly registered manager in post and she is supported by a competent deputy manager. They both have high aspirations for the young person. The manager and deputy understand the progress that the young person has made. They know him well and they share their knowledge with the staff team.

Staff say that they like working at the home. They are very positive about the manager. Staff describe the manager as 'very supportive'. There are regular team meetings. These are informative and include updates about the young person. This is in relation to his behaviour and progress. This helps the staff provide consistent care to the young person.

Staff have supervision in line with the statement of purpose. There are some staff who are in their probationary period. Some of these staff have not had the level of

supervision in line with the statement of purpose. A requirement has been made to reflect this shortfall.

The manager shares information with other agencies. She completes a thorough report for the young person's care planning meetings. This means that all agencies know the progress that the young person is making.

The manager challenges agencies when information is outstanding. This is to ensure that the most up-to-date plans are on the young person's file.

Staff are up-to-date with training. Some staff have had training in autism as part of their induction. However, further training in autism will benefit the young person. The manager agrees that this is necessary. She has asked senior managers to provide this training for the staff team.

The manager has not kept the statement of purpose up to date with staff changes. The statement of purpose submitted in May 2019 does not reflect the current staff team. This does not ensure transparency about staffing arrangements in the home. A requirement has been made to reflect this shortfall.

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people. Inspectors considered the quality of work and the differences made to the lives of children and young people. They watched how professional staff work with children and young people and each other and discussed the effectiveness of help and care provided. Wherever possible, they talked to children and young people and their families. In addition, the inspectors have tried to understand what the children's home knows about how well it is performing, how well it is doing and what difference it is making for the children and young people whom it is trying to help, protect and look after.

Using the 'Social care common inspection framework', this inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'.

Children's home details

Unique reference number: 2494662

Provision sub-type: Children's home

Registered provider: Keys Child Care Limited

Registered provider address: Maybrook House, Queensway, Halesowen,
Worcestershire B63 4AH

Responsible individual: Melanie McGuinness

Registered manager: Natalie Johnson

Inspector

Catherine Fargin, social care inspector

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Piccadilly Gate
Store Street
Manchester
M1 2WD

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Textphone: 0161 618 8524
E: enquiries@ofsted.gov.uk
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