

2484435

Hazelmont Care Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

A private provider operates this home which was registered in November 2018. It provides care and accommodation for up to three children who have experienced childhood instability, resulting in trauma and associated complex behaviours. There is a registered manager in post.

Inspection date: 25 February 2021

This monitoring visit

This monitoring visit took place as the home has not been inspected since January 2020.

The registered manager and the deputy manager are enthusiastic and child focused in their approach. This is mirrored by the staff, who put the children at the centre of everything they do. The registered manager and staff take every opportunity to reflect on the care they provide children. They use staff supervisions, team meetings and direct work with the children to consider how they can improve the care provided. This has contributed to children living in a stable and positive living environment where they can thrive. Incidents of children self-harming, being physically restrained or going missing from the home are minimal.

The registered manager and staff have responded effectively to the challenges associated with COVID-19 (coronavirus) pandemic. Three children have remained in placement throughout the national lockdown period. Staff have helped children adjust to the changes in their routines. One child shared with the inspector that they feel safe and well cared for.

The registered manager and the deputy manager have good monitoring systems in place. These help them to monitor the progress of children and the quality of staff's practice. This monitoring is enhanced by the feedback and oversight from the independent visitor.

The registered manager has a good oversight of safeguarding incidents. The registered manager uses learning from such incidents to take action to reduce the likelihood of them happening again. This approach to safeguarding helps children feel reassured that they have been listened to and that their concerns have been taken seriously.

Children continue to be supported to make progress in their education, despite all the restrictions faced by the pandemic. Any child who has been unable to attend their normal education provision, has been offered alternative education. The managers and staff understand the importance of education. Children's attendance is good, and they have thrived from having a consistent routine. This helps children develop educationally and promotes a positive culture of educational attainment in the home.

Social workers speak highly of the managers and the staff team. One social worker shared that the staff work tirelessly, and communication is good. Another social worker shared that the staff team is nurturing and welcoming.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
31/01/2020	Interim	Sustained effectiveness
11/06/2019	Full	Good

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 2484435

Provision sub-type: Children's home

Registered provider: Hazelmont Care Ltd

Registered provider address: West Midlands House, Gipsy Lane, Willenhall, West Midlands WV13 2HA

Responsible individual: Elizabeth Barrett

Registered manager: Danielle Gauntlett

Inspector

Sam Dulay-Kainth, Social Care Inspector

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