

2484180

Registered provider: Bryn Melyn Care Limited

Interim inspection

Inspected under the social care common inspection framework

Information about this children's home

This home is operated by a private company. It is registered to provide care and accommodation for young people who exhibit complex behaviours because of their childhood experiences. The home provides care for up to four young people. It was registered by Ofsted in October 2018. The home is without a registered manager. The current acting manager has made an application to Ofsted to register and this is being processed.

Inspection date: 6 March 2020

Date of last inspection: 16 April 2019

Judgement at last inspection: good

Enforcement action since last inspection: none

This inspection

The effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection

This home was judged good at the last full inspection.
At the interim inspection, Ofsted judges that it has sustained effectiveness.

Since the full inspection, the registered manager has left. A new manager has taken over the running of the home and has applied to be the registered manager. The home has experienced an unsettled period, with changes of staff, the manager and young people. The manager has worked hard to successfully maintain consistent care, providing support to the staff team and the young people.

Young people continue to make positive progress in their independence, attending and engaging in school, expressing their emotions and improving their behaviour. Consequently, their emotional well-being improves.

Young people have warm and trusting relationships with staff and say that staff want the best for them and listen to them. Young people confidently express their views, wishes and feelings to staff, who respond positively. Young people feel cared for and supported to achieve what they want. Skilled and dedicated staff continue to engage young people in relevant key-work sessions and stimulating activities that support young people's emotional and physical well-being.

The home is comfortable and welcoming and has undergone some redecoration. Young people have enjoyed personalising their rooms and have planned an outdoor gym that will be built in the summer. An area for improvement for the home is the kitchen floor that, despite being clean, looks worn and grubby.

Staff keep young people safe and young people feel safe. Staff help them to understand the risks of child exploitation and how to keep themselves safe on the internet. Effective behaviour management strategies, which provide young people with clear boundaries and routines, lead to a reduction in the use of physical intervention.

When young people go missing, trained staff follow them to ensure their safe return. Close work with social workers, school staff and the police mean that staff have up-to-date information about individual young people's vulnerabilities and local risks. No young person has been subject to child sexual exploitation, bullying or radicalisation. Other professionals provide positive feedback and say that the team is very good at communicating with them.

The manager provides staff with regular supervision, which is reflective and supports their practice. Staff speak very positively of the manager and say that he has stabilised the home and ensured that young people are well matched. The proactive manager is child-focused and advocates on behalf of young people if they are not receiving the services that they need.

The manager has reviewed the provision since he came into post and identified actions needed to drive up standards. He acknowledges that he has not addressed the requirement made at the last inspection. The manager recognises that staff do not always record their conversations with young people after physical interventions. There is no evidence of a negative impact on young people, and the manager has a plan in place to ensure that this regulation is met.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
16/04/2019	Full	Good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
The registered person must ensure that— within 48 hours of the use of the measure, the registered person, or a person who is authorised by the registered person to do so ("the authorised person")— has spoken to the user about the measure; and has signed the record to confirm it is accurate; and within 5 days of the use of the measure, the registered person or the authorised person adds to the record confirmation that they have spoken to the child about the measure. (Regulation 35 (3)(b)(i)(ii)(c))	30/04/2020

Recommendations

- Many children placed in homes may undergo a difficult transition and what should be simple aspects of their care take on a substantial significance in this context. Staff should provide a nurturing environment that is welcoming, supportive, and which provides appropriate boundaries in relation to their behaviour. Homes must also meet children's basic day-to-day needs and physical necessities. Staff should seek to meet the child's basic needs in the way that a good parent would, recognising that many children in residential care have experienced environments where these needs have not been consistently met – doing so is an important aspect of demonstrating that the staff care for the child and value them as an individual. ('Guide to the children's homes regulations including the quality standards', page 15, paragraph 3.7)

This is with particular reference to the kitchen floor.

Information about this inspection

This inspection focused on the effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection.

Inspectors have looked closely at the experiences and progress of children and young people, using the 'Social care common inspection framework'. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'.

Children's home details

Unique reference number: 2484180

Provision sub-type: Children's home

Registered provider: Bryn Melyn Care Limited

Registered provider address: Bryn Melyn House, 3 Hawksworth Road, Central Park, Telford, Shropshire TF2 9TU

Responsible individual: Wayne Price

Registered manager: Post vacant

Inspector

Louise Whittle, Social Care Inspector

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