

2484055

Registered provider: The Place Young People's Company

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

This privately run children's home provides care and accommodation for up to four children and young people. It provides care for children and young people who have a range of social, emotional, mental health and behavioural difficulties.

There is no registered manager at this time, but the new manager has submitted an application to register with Ofsted.

Inspection dates: 17 to 18 December 2019

Overall experiences and progress of children and young people, taking into account **good**

How well children and young people are helped and protected **good**

The effectiveness of leaders and managers **good**

The children's home provides effective services that meet the requirements for good.

Date of last inspection: 17 January 2019

Overall judgement at last inspection: good

Enforcement action since last inspection: none

Recent inspection history

Inspection date	Inspection type	Inspection judgement
17/01/2019	Full	Good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
In meeting the quality standards, the registered person must, and must ensure that staff— if the registered person considers, or staff consider, a placing authority's or a relevant person's performance or response to be inadequate in relation to their role, challenge the placing authority or the relevant person to seek to ensure that each child's needs are met in accordance with the child's relevant plans. (Regulation 5 (c))	20/01/2020
The registered person must maintain records ("case records") for each child which— are kept up to date; and are signed and dated by the author of each entry. (Regulation 36 (1)(b)(c))	20/01/2020

Recommendations

- The registered person is responsible for maintaining good employment practice. They must ensure that recruitment of staff safeguards children and minimises potential risks to them. ('Guide to the children's homes regulations including the quality standards', page 61, paragraph 13.1)

Inspection judgements

Overall experiences and progress of children and young people: good

Children make good progress living at this home. They receive personalised care and support. They feel involved in the care they receive and able to influence their care and make choices. One child stated: 'I would score the home 8.9 out of 10. I am happy here.'

Children form positive relationships with staff and managers. They feel safe and happy. Staff support their relationships with family members and others who are important to them. This promotes a sense of being valued and belonging. One placing social worker praised the staff team for its support of a child. They reported that there was always excellent communication from staff, and that staff always place the child at the centre of their practice.

All children have educational provision in place. Their attendance and engagement are good. Staff place a high value on education and learning. Aside from formal education, the home's ethos is to engage children in a wide range of activities. This not only promotes a healthy lifestyle but enables children to make new friendships.

Children receive support to meet their health needs. This includes the support of suitably trained counsellors and therapists from within the organisation. A team around the child approach is used. Regular professionals' meetings consider the progress and needs of each child. There is a strong and commendable focus on supporting children with complex emotional and psychological issues and needs.

Children learn new skills and have a range of positive and enriching experiences. They join local clubs. They go on fun holidays and trips on a regular basis. One child was supported by staff to attend his first premier league football match. Staff have purchased him a season ticket. Such experiences reflect the commitment of staff and managers to ensuring that children have positive experiences and memories.

Staff support children well who are not living close to their home area. They work closely with placing social workers and family members. They enable children to visit and keep in touch with relevant people. This promotes their sense of being valued.

How well children and young people are helped and protected: good

Staff understand the risks posed to and from children. Risk assessments reflect how staff will respond to any actual or potential risk of harm. They are regularly reviewed and updated.

Incidents of children going missing from care are few. Staff understand and follow the agreed missing-from-care procedures and protocols. The manager has formed a close and positive working relationship with local police officers. Children are supported to

discuss and reflect on their concerning or risky behaviours in one-to-one meetings with staff.

Behaviour management and support are robust. Staff understand the triggers for children to act in a risky or inappropriate way. Regular meetings of all involved professionals take place. This enables amendments to be made to risk assessments and other plans. The use of restraint is clearly recorded and undertaken by suitably trained staff. The requirement set at the last inspection has been met.

Children learn how to keep themselves safe. Staff spend time with them on a regular basis discussing issues relevant to them. Over time, children begin to feel increasingly safe and able to manage their own feelings and behaviours.

Staff recruitment procedures are generally robust and safe. One record seen by the inspector did not include a detailed verbal verification of a professional reference provided for a staff member. A recommendation has been set to address this shortfall.

The effectiveness of leaders and managers: good

The current manager has applied to register with Ofsted. This was done in a timely manner following her coming into post. She is seen as a positive addition to the home by staff, placing social workers and children.

The manager and staff seek to ensure that children make progress and have positive experiences. They understand the needs of each child. They meet regularly as a team to consider how to best support children.

Staff consistently reported feeling very well supported by the manager. They see her as very approachable and caring. Staff receive regular formal and informal supervision. They feel highly valued in their roles. They work closely as a team and place the needs of the children at the centre of their practice.

Staff receive a range of training and development opportunities. Such training enables them to carry out their work with the necessary skills and competence. Managers also support staff to progress in their careers. Deputy managers have been enrolled onto the level 5 management diploma. Other staff feel there is real potential for them to progress within the organisation. Staff feel valued and have a clear career path.

A recommendation was set at the last inspection in relation to case records. The recommendation has not been fully met. Some case records continue to be unclear and lack clarity in some areas. The new manager is aware of this and continues to work with staff to improve them. A requirement has been set to ensure that this shortfall is addressed.

The manager has made attempts to secure missing information and documentation on case records. However, this has not been systematically followed up with placing authorities in a timely manner. A requirement has been set to ensure that all relevant

information is gained in a timely manner.

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people. Inspectors considered the quality of work and the differences made to the lives of children and young people. They watched how professional staff work with children and young people and each other and discussed the effectiveness of help and care provided. Wherever possible, they talked to children and young people and their families. In addition, the inspectors have tried to understand what the children's home knows about how well it is performing, how well it is doing and what difference it is making for the children and young people whom it is trying to help, protect and look after.

Using the 'Social care common inspection framework', this inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'.

Children's home details

Unique reference number: 2484055

Provision sub-type: Children's home

Registered provider: The Place Young People's Company

Registered provider address: Belvoir Farm, Woolsthorpe Road, Redmile, Nottingham NG13 0GN

Responsible individual: Alexander Astill

Registered manager: Elizabeth Horspool

Inspector

Tracy Murty, social care inspector

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