

2483830

Registered provider: Keswick Care Limited

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

This home is owned by a private company. It provides care for up to two children who may experience social and emotional difficulties. At the time of the inspection, two children were living in the home, and they were both spoken with.

The manager registered with Ofsted in August 2024.

Inspection dates: 22 and 23 July 2025

Overall experiences and progress of children and young people, taking into account	good
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How well children and young people are helped and protected	good
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The effectiveness of leaders and managers	good
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The children's home provides effective services that meet the requirements for good.

Date of last inspection: 29 October 2024

Overall judgement at last inspection: good

Enforcement action since last inspection: none

Recent inspection history

Inspection date	Inspection type	Inspection judgement
29/10/2024	Full	Good
07/08/2023	Full	Good
06/06/2022	Full	Good
06/01/2022	Full	Requires improvement to be good

Inspection judgements

Overall experiences and progress of children and young people: good

The home is warm and welcoming, with personalised photos of the children and staff on display around the home. It is decorated and maintained to a high standard. The children's bedrooms and other areas of the home are developed and personalised. Staff created a cinema and beauty room in response to the children's requests. Both children spoke of feeling happy and safe in the home.

Staff create memory books and photo albums for all the children. They provide children with clear memories and an understanding of their time and experiences.

Staff help the children to express their views and make decisions about their care. Children's meetings are regularly held, and the children's engagement and attendance at these meetings is good. Staff adapt the meetings to enable focused discussions about children's achievements, areas of concern and to gather children's choices about planned activities and meal preferences.

Staff help the children to focus on their education. They use rewards and incentives to support and encourage the children to attend school each day. When it is recognised that the children's school is not meeting their needs, the manager has sourced a new provision. The manager achieved this change through multi-agency working with the virtual school and the children's commissioner.

Children's moves into the home are well planned and carefully coordinated. Professional relationships are established to ensure all relevant information is shared with the home. Each child receives a warm welcome and are helped to see the move as a fresh start. Clear boundaries are put in place to help children to feel safe.

Children's moves out from the home are planned well. Staff establish relationships and form good communication links with the child's new home and linked professionals. This means that children experience a positive move and have the right support in place from day one.

Children moving into semi-independence are supported by the staff to develop the knowledge, skills and resilience that they need. When independence tasks have become too challenging for children, the staff change and adapt their approach and methods used. This supports the children to continue to learn while being nurtured and cared for in the safety of the home.

How well children and young people are helped and protected: good

Children have not been missing from the home, and staff have not used physical intervention techniques on children. There have been very few significant incidents. When incidents occur, the staff have a clear and detailed knowledge of the children's

care plans and risk assessments. Staff follow the practice guidance, and their actions maintain the safety of the children.

All incidents are well recorded. The incident log is detailed, and there is management oversight of all incident records. The manager's overview includes a detailed analysis and reflection of the children's and staff's actions and decision-making. Children receive in-depth supportive conversations following incidents, and these are recorded in a child friendly way.

Health and safety, including fire safety, are closely and carefully checked and monitored. If any issues are found, specialist agencies support the manager and staff to make quick improvements. This helps keep the home free from hazards and safe for children.

Staff consistently offer praise and encouragement to inspire and help children. The children's successes and achievements are celebrated, and incentives are used to help children to stay focused. On the occasions where consequences are used, the staff ensure that they are reflective, proportionate and restorative. The manager has clear and detailed oversight of the suitability of all consequences and ensures that the children's thoughts and feelings are gathered.

Technology is a known area of risk for children, and the staff respond effectively to any emerging concerns. The staff have monitoring systems installed on all technology, and they carry out regular checks on the children's electronic devices. The staff and manager have good knowledge of internet safety and gain the support and guidance from a network of professionals.

The effectiveness of leaders and managers: good

The manager has positive relationships with the children and the staff. They recognise areas for their personal development that will benefit the staff and the children in their care. The manager knows the strengths of her team and how they have supported her to develop the home and embrace the caring and nurturing ethos for the children.

All staff speak very positively about their role. They recognise how the manager has developed and progressed the home and the quality of care for children. Staff have said that they love working for the manager. The members of the staff team feel supported and able to raise any areas of concern both professionally and personally.

There are detailed quality review and audit systems in place. The auditing and development of the home is supported by the responsible individual and team leaders. To maintain standards, the monitoring systems are being streamlined to prevent duplication of work and support the smooth running of the home.

The staff access a detailed package of training from the point of their recruitment. This is delivered to staff through online platforms and face-to-face learning. Staff receive training that is specific to the children's needs. This helps ensure that staff have the

knowledge and skills to provide care for children living in this home and in the provider's other homes.

Staff supervision sessions take place frequently and are carried out in a safe environment that supports learning and reflection. Staff are provided with a detailed agenda that encourages them to take part in professional and personal discussions. Supervision sessions provide staff with clear and detailed feedback regarding their work, skills and development opportunities.

Team meetings are a supportive and safe space for staff. They are well attended and have clear and detailed agendas. The needs of the children are clearly explored and reflected on. The manager uses this time to seek the views and wishes of the staff as well as to plan for improved outcomes for the home and children.

Information about this inspection

The inspector has looked closely at the experiences and progress of children and young people, using the social care common inspection framework. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Homes (England) Regulations 2015 and the Guide to the Children's Homes Regulations, including the quality standards.

Children's home details

Unique reference number: 2483830

Provision sub-type: Children's home

Registered provider: Keswick Care Limited

Registered provider address: Unit 17 Cedars Business Centre, Barnsley Road,
Hemsworth, Pontefract WF9 4PU

Responsible individual: Lorraine Sadd

Registered manager: Emily Haigh

Inspector

Rachel Moore, Social Care Inspector

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