

Complaint about childcare provision

Ref: 208734/6140970

Date: 18 September 2025

Summary of outcome

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 27 August 2025, we carried out an inspection and found the provider was not meeting some of these requirements. The report and inspection outcome will be published in due course. The overall effectiveness of the provision was judged to be inadequate. The inspection report sets out the actions the provider was required to take to meet the requirements.

On 9 September 2025, the provider notified us of their wish to resign their registration. As the provider resigned their registration the welfare requirements notice following the inspection was not issued. They are no longer a registered childcare provider.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints on our website for a period of five years.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).