

Compliance action taken for childcare provision

Ref: 154888/6269770

Date: 18 March 2026

Summary of outcome

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On, 9 January 2026, the provider notified us about matters relating to safeguarding, suitable people, accident and injury, food and drink, risk assessment, information for parents and carers, staff:child ratios and changes that must be notified. The notification means that the provider met their legal responsibility as set out in the Statutory framework for the early years foundation stage to notify Ofsted of a significant incident.

On 18 March 2026, we carried out a regulatory visit. We found the provider was not meeting some of the requirements and had taken action to put this right. The provider identified several areas of practice where staff were not consistently following established procedures or reinforcing expectations with parents. This included the management of drinks brought from home and adherence to the mobile phone policy. Staff were offered support to strengthen their understanding of effective child supervision and the importance of clear, ongoing communication with colleagues. However, we found that the provider was not meeting a requirement linked to food and drink for the youngest children and an action was raised. The provider will be able to give parents further information about this.

Actions needed by 18 March 2026:

- ensure those responsible for preparing and handling milk feeds are competent to do so, receive training in food hygiene and follow good hygiene procedures.

On 26 March 2026, the provider responded to the action set. We found that the provider

had implemented training bottle preparation procedures and refreshed staff's understanding of the food and nutrition policy. The team leader has been undertaking peer observations of staff during their preparations of bottles to provide assurance of good practice. We are satisfied the provider has met the safeguarding and welfare actions raised.

The provider is still registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted.