

1280629

Registered provider: Cambian Childcare LTD

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

The home is operated by a private organisation. The home is registered to provide care for up to 3 children who experience social and emotional difficulties. A suitably qualified manager leads the home.

Inspection dates: 9 to 10 December 2025

Overall experiences and progress of children and young people, taking into account	good
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How well children and young people are helped and protected	good
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The effectiveness of leaders and managers	outstanding
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The children's home provides effective services that meet the requirements for good.

Date of last inspection: 22 October 2024

Overall judgement at last inspection: good

Enforcement action since last inspection: none

Recent inspection history

Inspection date	Inspection type	Inspection judgement
22/10/2024	Full	Good
05/09/2023	Full	Good
13/03/2023	Full	Good
14/12/2021	Full	Good

Inspection judgements

Overall experiences and progress of children and young people: good

At the time of the inspection, 3 children were living in the home. Since the last inspection, one child has moved in and one has moved out. Staff worked hard to prepare the child who moved out for this transition. The child who moved into the home experienced a positive and planned introduction to the home.

The home provides a welcoming environment. Children's bedrooms are personalised and reflect their individual identities and interests. However, some communal and outdoor areas require better maintenance and redecoration due to visible wear and tear.

Children are settled and happy. Staff know the children well and are committed to providing them with stability. Feedback from external professionals also identifies this as a strength of the home. Staff prioritise relationship-building and demonstrate professional curiosity when challenges arise in this area.

Education is promoted effectively. Children have made considerable progress in their school attendance. The manager advocates robustly for children when needed. For example, when one child found a new school provision overwhelming, the manager challenged this appropriately and supported the move to a more suitable option. As a result, the child is now making good progress.

A proactive and positive approach is taken to meeting children's needs. For example, the manager arranged for a mental-health practitioner to attend a team meeting to support staff in line with the home's therapeutic model. This specifically helped staff better understand and respond to the needs of a child who had recently moved in and presented with different needs from the other children.

How well children and young people are helped and protected: good

Children are safe and protected from harm. Staff understand each child's needs well and respond to them effectively. Children's individual risks are understood, regularly reviewed and updated, ensuring that risk assessments are accurate and effective.

Staff understand risks associated with drug use and offending behaviour and are motivated to help children understand these dangers. For example, when concerns were raised about anti-social behaviour for one child, staff supported them to understand the risks and worked with local police community support officers to promote new and positive opportunities.

When physical restraint is used, it is proportionate and appropriate. Management oversight of incidents is thorough. De-escalation techniques identified in children's plans are used effectively. Following incidents, children's needs and risks are reviewed,

promoting a reflective and child-centred approach that has contributed to a reduction in incidents.

Staff are sensitive to one child's specific needs and have undertaken good-quality direct work with them. The manager has maintained strong communication with the police and the local authority, ensuring appropriate plans and support are in place. This has helped the child increase their skills and confidence.

The effectiveness of leaders and managers: outstanding

The manager knows the children well and has high aspirations for them. Excellent management oversight contributes to stability and positive outcomes. Social workers spoke highly of the positive impact the manager and staff have on children's progress. Professionals identified the manager's strong communication as a particular strength of the home.

The manager advocates effectively for children's needs and ensures they have appropriate support. For example, when she had concerns about the timescale for a child moving out of the home, she escalated this promptly with the professionals involved.

Staff say they enjoy working at the home and feel well supported by the leadership team. Staff receive regular, reflective and child-focused supervision. Induction and probation processes are thorough and robust, ensuring new staff develop the skills required for their role.

The manager has high expectations and promotes an open culture of learning and development. When staff identified areas in which they wanted to build confidence, the manager organised team workshops to share learning and experience. This has increased staff confidence and skill in supporting children, particularly around managing incidents.

Swift and appropriate action is taken in response to children's concerns or complaints. Thorough investigations are completed, and referrals to external professionals are made when necessary.

What does the children's home need to do to improve?

Recommendation

- The registered person should ensure the home has a nurturing and supportive environment that meets the needs of the children. This specifically relates to ensuring that the garden areas are tidy and that internal spaces are well maintained. ('Guide to the Children's Home's Regulations, including the quality standards', page 15, paragraph 3.9)

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people, using the social care common inspection framework. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Home's (England) Regulations 2015 and the 'Guide to the Children's Home's Regulations, including the quality standards'.

Children's home details

Unique reference number: 1280629

Provision sub-type: Children's home

Registered provider: Cambian Childcare LTD

Registered provider address: 4th Floor Parkview, 82 Oxford Road, Uxbridge, England UB8 1UX

Responsible individual: Fiona Rees

Registered manager: Chelsea Guest

Inspector

Sophie Coogan, Social Care Inspector

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