

1280623

Wrottesley Care Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

A private company owns the home. It is registered to provide care and accommodation for up to three young people who may have social and/or emotional difficulties.

There is a registered manager in post who is suitably qualified.

Inspection date: 10 February 2021

This monitoring visit

This children's home was judged requires improvement to be good at the full inspection in April 2019, and improved effectiveness at the interim inspection in December 2019. An assurance visit took place in October 2020, where no widespread or serious concerns were identified.

This visit was completed in response to a whistle-blowing concern reported to Ofsted. The caller reported concerns regarding staff practice.

At the time of this inspection, there were three young people living in the home. They all told the inspector that they were happy living in the home and felt safe. Feedback from one social worker was very positive, with no concerns identified. The social worker told the inspector: 'The manager always tries to do his best; he has an emotional warmth and his communication is good.'

Since the assurance visit, there have been changes in the staff team. Four members of staff have left their posts and four staff members have joined the home, moving from another home in the company.

The registered manager is currently investigating two staff practice concerns. These are in connection with staff that no longer work at the home. Appropriate actions have been taken by the provider and these concerns have been reported to the relevant professionals. A new practice concern was identified at this visit that the

manager was not aware of. A member of staff had failed to report these concerns to the registered manager. This raises concerns about staff understanding of their roles and responsibilities in safeguarding children.

Following this monitoring visit, one requirement was raised. The requirements and recommendations raised at the assurance visit will be reviewed at a future inspection

Recent inspection history

Inspection date	Inspection type	Inspection judgement
02/12/2019	Interim	Improved effectiveness
23/04/2019	Full	Requires improvement to be good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
The protection of children standard is that children are protected from harm and enabled to keep themselves safe. In particular, the standard in paragraph (1) requires the registered person to ensure— that staff assess whether each child is at risk of harm, taking into account information in the child's relevant plans, and, if necessary, make arrangements to reduce the risk of any harm to the child; take effective action whenever there is a serious concern about a child's welfare. (Regulation 12 (1) (2)(a)(i)(vi)) This specifically relates to ensuring that staff follow risk assessments when children are missing from home.	8 March 2021
The protection of children standard is that children are protected from harm and enabled to keep themselves safe. In particular, the standard in paragraph (1) requires the registered person to ensure— that staff understand the roles and responsibilities in relation to protecting children that are assigned to them by the registered person. (Regulation 12 (1) (2)(a)(v)) This specifically refers to staff's understanding of what steps they should take in order to safeguard children.	8 March 2021
For the purposes of paragraph (3)(b), an individual who works in the home in a care role has the appropriate qualification if, by the relevant date, the individual has attained— the Level 3 Diploma for Residential Childcare (England) ("the Level 3 Diploma"); or	8 March 2021

a qualification which the registered person considers to be equivalent to the Level 3 Diploma.

The relevant date is—

in the case of an individual who starts working in a care role in a home after 1st April 2014, the date which falls 2 years after the date on which the individual started working in a care role in a home; or

in the case of an individual who was working in a care role in a home on 1st April 2014, 1st April 2016.

The registered person may defer the relevant date if the individual—

does not work, or has not worked, in a care role in a home for a prolonged period; or

works, or has worked, in a care role in a home on a part-time basis.

(Regulation 32 (4)(a)(b) (5)(a)(b) (6)(a)(b))

This refers to ensuring that staff obtain their level 3 qualification within the required time frame.

Recommendations

- The registered person should ensure that there is an effective system in place to manage each child's access to the internet that does not impact on other children living in the home. ('Guide to the children's homes regulations including the quality standards', page 17, paragraph 3.21)
- The registered person should ensure that all sanctions are recorded accurately and that their effectiveness is reviewed. ('Guide to the children's homes regulations including the quality standards', page 46, paragraph 9.38)
- The registered person should ensure that children receive return interviews within the required time frames following a missing-from-home episode. ('Guide to the children's homes regulations including the quality standards', page 45, paragraph 9.30)

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 1280623

Provision sub-type: Children's home

Registered provider: Wrottesley Care Limited

Registered provider address: Office 28, 28 Cleveland Street, Wolverhampton
WV1 3HT

Responsible individual: Shalana Malcolm

Registered manager: Warren Lloyd

Inspector

Debbie Holder, Social Care Inspector

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